



OUR VISION

An informed and influential department that delivers for Queenslanders.



OUR PURPOSE

We lead the public sector to provide government with the best advice for the best outcomes.

GUIDING PRINCIPLES



Through our strategic objectives

- ✓ Outstanding advice supporting good decision-making.
- ✓ Better service delivery for Queenslanders.
- ✓ An accountable and effective government.
- ✓ An informed and connected Queensland.
- ✓ An empowered, effective and accountable department.

We support the government objectives for the community



GOOD JOBS

Good, secure jobs in our traditional and emerging industries

- Supporting jobs
- Backing small business
- Making it for Queensland
- Investing in skills



BETTER SERVICES

Deliver even better services right across Queensland

- Backing our frontline services
- Keeping Queenslanders safe
- Connecting Queensland
- Educating for the future



GREAT LIFESTYLE

Protect and enhance our Queensland lifestyle as we grow

- Protecting the environment
- Growing our regions
- Building Queensland
- Honouring and embracing our rich and ancient cultural history

STRATEGIC OBJECTIVES

OBJECTIVES	MEASURES (CURRENT)	STRATEGIES
Outstanding advice supporting good decision-making.	<ul style="list-style-type: none"> Overall satisfaction with leadership and engagement in the policy development process Overall client satisfaction with Cabinet and Parliamentary support Overall client satisfaction with intergovernmental relations services. 	<ul style="list-style-type: none"> Provide excellent policy advice, research and reform proposals to support effective decision making. Enlist behavioural economics and research insights to inform good decisions, engagement and communications. Embrace First Nations' people and communities across Queensland to inform innovative and culturally inclusive decisions and service delivery. Ensure outstanding Cabinet and parliamentary support. Provide support to achieve the best outcomes for Queensland in intergovernmental forums.
Better service delivery for Queenslanders.	<ul style="list-style-type: none"> Overall client satisfaction with advice and support relating to performance management and reporting requirements. 	<ul style="list-style-type: none"> Improve outcomes in existing programs and implement new approaches to drive delivery of the government's priorities. Strengthen implementation of the government's Performance Management Framework across the public sector and drive delivery of the government's commitments.
An accountable and effective government.	<ul style="list-style-type: none"> Overall client satisfaction with governance support and advisory services. 	<ul style="list-style-type: none"> Provide efficient and effective support for Executive Council. Provide policy and operational advice on government boards, executive government, constitutional and machinery of government and public accountability matters. Provide effective support to ministerial offices and the Office of the Leader of the Opposition.
An informed and connected Queensland.	<ul style="list-style-type: none"> Overall client satisfaction with engagement and events support. 	<ul style="list-style-type: none"> Lead whole of government strategic communications, to ensure efficient and aligned public messaging. Lead, partner and coordinate community engagement programs and events that align with government priorities. Provide strategic support and advice on international engagements and forums to advance Queensland's interests.
An empowered, effective and accountable department.	<ul style="list-style-type: none"> Our employees demonstrate high levels of leadership, trust, agility, innovation, inclusion and collaboration. Our clients are satisfied with DPC services. 	<ul style="list-style-type: none"> Develop, attract and retain a skilled and capable workforce. Cultivate an inclusive and diverse workplace that is healthy and safe and supports workforce needs. Effectively and efficiently manage and develop our resources to support the work of the department. Continuously improve corporate governance, security and risk management practices. Drive the development of optimal, future-focused business processes and systems.

OUR STRATEGIC RISKS AND OPPORTUNITIES

RISKS

- Plan for and maintain robust information technology solutions and protect against cyber threats.
- Engage our stakeholders and communities effectively to progress the government's priorities.
- Deliver policy and governance advice that upholds public confidence and trust in the department and government.
- Deploy available resources effectively to adapt to changing priorities.
- Invest in our people, processes, and systems to effect good governance processes for accountable and transparent decision making.

OPPORTUNITIES

- Prioritise the attraction, retention and development of a skilled workforce, providing a safe and supportive workplace to support departmental and whole-of-government service delivery.
- Employ effective and innovative implementation to ensure timely delivery of departmental and whole of government priorities.
- Optimise our business resilience to climate change variability, disasters or other disruptive events.