

Department of the Premier and Cabinet

# Strategic Plan 2019–2023

## Our vision

Succeeding together to achieve a better life for all Queenslanders.

## Our role

Across government and with our stakeholders we **lead, advise, collaborate, coordinate, broker, facilitate, communicate and monitor** to deliver on the government's objectives for the community, *Our Future State: Advancing Queensland's Priorities*, build trust in a strong, responsive and accountable system of government and achieve transformational outcomes for Queenslanders.



## Our principles

### Leadership

We lead by providing a whole-of-government perspective, brokering, coordinating and communicating our common purpose.

### Trust

We inspire trust in the system of government by demonstrating integrity, transparency and accountability in everything we do.

### Collaboration

We collaborate with our stakeholders and public sector colleagues to build common understanding and purpose and shared accountability for outcomes.

### Innovation

We are future-focused, seeking innovative solutions to create value for Queensland to capitalise on strategic opportunities and support for whole-of-government risk.

### Empowerment

We empower and support our workforce to lead at all levels, achieving the highest standards of public service.

### Inclusion

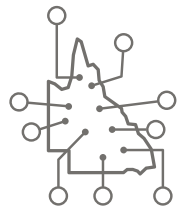
We embrace inclusion and diversity because it makes our workplace and our work more representative, robust and more resilient.

# Our objectives



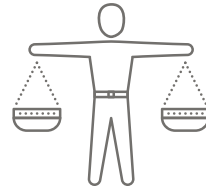
**Innovative, effective policy**

Lead the policy development process across government, ensuring effective outcomes for Queenslanders.



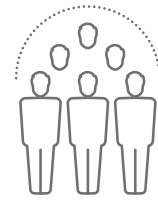
**Strategic advantage for Queensland**

Inform the strategic direction of government.



**Strong, accountable government**

Ensure a strong system of government.



**A high-performing workforce**

Maintain a high-performing and responsive workforce.

## OUR MEASURES

Our clients are satisfied with our engagement in the policy development process and with support provided by Cabinet Services.

Our clients are satisfied with strategic advice and support provided by Strategy and Engagement.

Our clients are satisfied with Government Services' support and advice.

Our employees are positive about their job empowerment, and DPC's organisational innovation, leadership and engagement.

## OUR STRATEGIES

- Lead the development of high-quality, consultative and evidence-based policy in collaboration with our stakeholders across government.
- Continue to lead, coordinate and contribute to the delivery of the Queensland Government's objectives for the community, *Our Future State: Advancing Queensland's Priorities*.
- Coordinate the government Cabinet program.
- Provide advice and support on whole-of-government performance management and reporting, and monitor and report on the government's priorities and commitments.

- Lead future-focused strategy and policy development and whole-of-government communications to support the delivery of the government's priorities—*Our Future State: Advancing Queensland's Priorities*.
- Advocate Queensland's strategic interests and positions in intergovernmental and international forums.
- Coordinate and provide strategic advice for the Premier's official overseas visits and functions.
- Lead the planning and delivery of whole-of-government strategic communications and events, including stakeholder and community engagement programs.

- Coordinate the Executive Council program and provide constitutional support to the Governor.
- Lead policy and operational advice on government boards, executive government, constitutional and machinery of government matters.
- Provide corporate services to ministerial offices and the office of the leader of the opposition.

- Empower our people to perform to their highest level.
- Foster a customer-centric workforce.
- Foster a culture that inspires our people to collaborate, lead at all levels and act to enhance their impact in our organisation.
- Provide efficient and effective business processes and systems.
- Demonstrate effective fiscal management to align services and outcomes to government's priorities.
- Deliver strong governance and risk management including support for whole-of-government risk management.

# Our risks and opportunities



**We will manage our strategic risks and the impacts of not achieving...**

## CLIENT RELATIONSHIPS:

Building and maintaining strong, relevant and purposeful relationships with stakeholders.

## EFFECTIVE GOVERNANCE:

We will establish strong and reliable governance to prevent fraud and corruption.

## INFORMATION SECURITY:

We will secure our information assets, employ good record keeping to prevent data breaches and unauthorised disclosure.

## STATEWIDE ENGAGEMENT:

We will connect in a continuous way to achieve informed, timely and effective outcomes for Queenslanders regardless of where they live.



**...and we will embrace opportunities to maximise benefits for Queenslanders.**

## KEEPING PACE WITH CHANGE:

We will anticipate and respond to global challenges affecting Queensland so we maintain our competitiveness to meet future challenges.

## INNOVATIVE POLICY:

Drive innovative solutions to maximise benefits to Queensland.

## MAKE OUR SYSTEMS MORE EFFECTIVE:

Harness digital technologies to innovate and continue to improve.

## CONTINUOUSLY DEVELOP OUR STAFF CAPABILITY:

Empower our people for the future.