

## North Queensland Disaster Issues

### Key Facts

- From late January 2019 a monsoon moved across north Queensland causing protracted heavy rainfall across a large area.
- Townsville experienced an unprecedented weather event, receiving one year's worth of rain – 1158 mm – over a seven-day period.
- In addition, multiple occurrences of one in-100-year rainfall rates, were recorded, notably in Bluewater Creek and Sandy Plateau (north of Mackay).
- Record major flood levels were recorded for the Ross and Leichardt Rivers, and major flood levels for the Haughton, Upper Burdekin, Flinders and Herbert Rivers and parts of the Diamantina.
- Flash flooding and landslides are a significant and ongoing concern, with roads such as the Hervey Range Road closed due to multiple landslides and erosion.
- On 10 February 2019, Townsville's status as disaster declared was lifted when it was determined the risk to people, property and the environment had significantly reduced.
- There are still high levels of flood water in the Carpentaria area. Significant water is coming down the Diamantina catchment with initial estimates of up to 1974 levels in Birdsville in about 7-8 days' time (as at Monday 18 February 2019). It is possible Birdsville will be cut off for three weeks as a result.
- Major-General Stuart Smith AO DSC was appointed the State Recovery Coordinator for this disaster, an expansion of his role coordinating recovery from the bushfires of late 2018.
- Brigadier Steve Jobson is commander of Joint Task Force 646 – a RAAF Air Command Aerospace Operational Support Group which is a component of the government response to the natural disaster in north west Queensland.
- The Honourable Mark Furner MP, Minister for Agricultural Industry Development and Fisheries and his senior staff were based in Mount Isa and provided on-the-ground direction with Brigadier Jobson.

- Minister Furner also met with producers in Julia Creek to discuss recovery efforts related to the recent flooding including their concerns on water contamination and availability of drinking water for stock.

## **Key Issues**

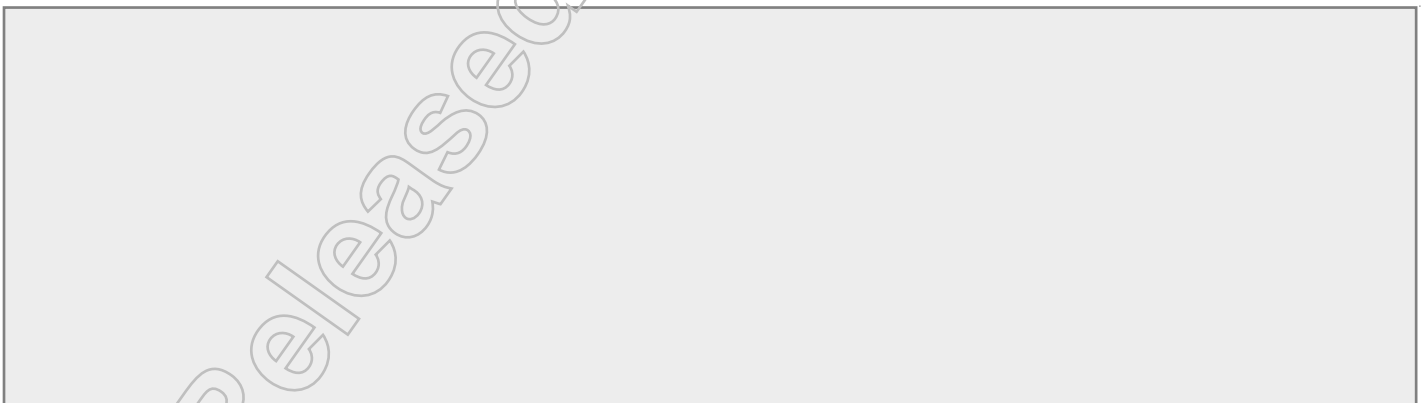
### Damage Assessments



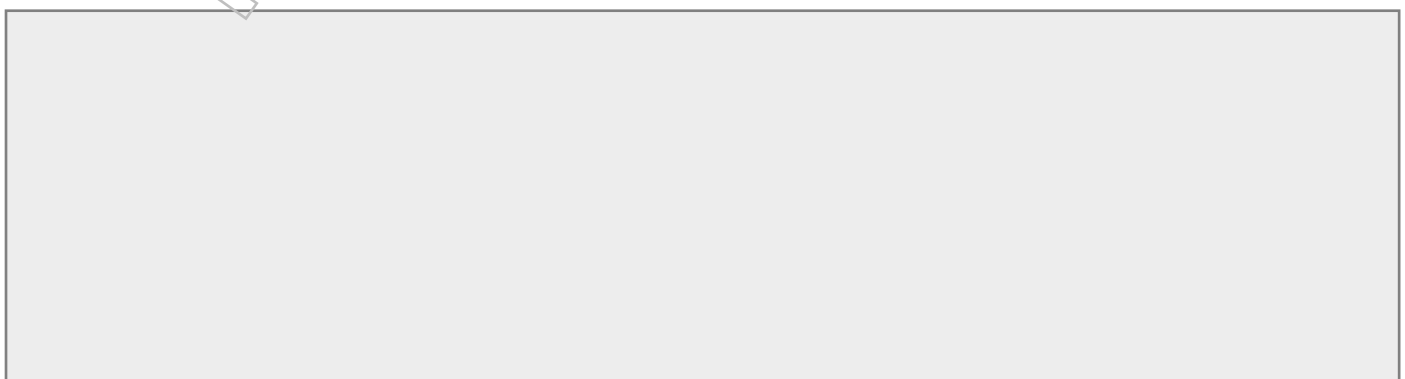
### Electricity supply



### Schools and Childcare Centres



### Ross River Dam and Operations



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Insurance

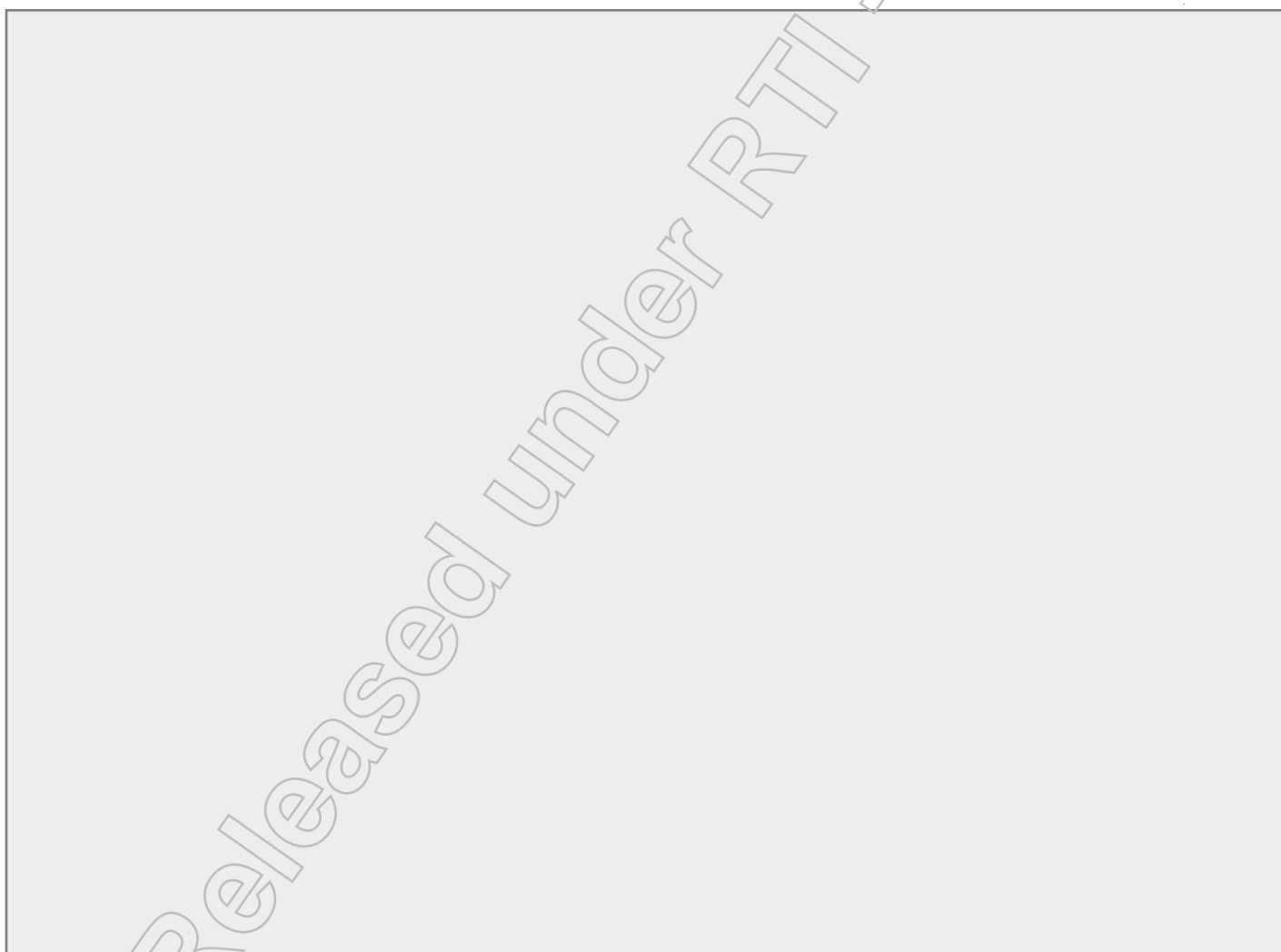
- The Honourable Jackie Trad MP, Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships, has called on insurance companies to treat people reeling from the devastating floods in Townsville and north west Queensland with compassion.

- On 10 February 2019, media reported Insurance Council of Australia chief executive Rob Whelan as saying:
  - flood insurance cover is readily available to all householders and businesses in Townsville;
  - customers who decided against purchasing flood cover, or chose to opt out, should still lodge a claim through their insurer or insurance broker; and
  - most policies include storm cover.
- Mr Whelan said the Insurance Council of Australia would hold two forums in Townsville in the coming weeks to guide policyholders about making a claim.
- The Deputy Premier hosted an Insurance industry Roundtable in Townsville on 15 February 2019.
- Those in attendance included the State Recovery Co-ordinator; local elected representatives; representatives of the major insurance companies, the insurance industry peak body and insurance broker bodies; small business owners; and local business representatives
- A wide range of issues were discussed including:
  - the need for insurers to respond quickly to claims, be fair and compassionate and use local contractors for repair work, wherever possible
  - problems encountered by small businesses re flood coverage
  - cost and availability of flood coverage for business
  - role of brokers and agents
  - lack of progress on addressing flood coverage for small business (recommendation 15 of the Natural Disaster Insurance Review September 2011)
  - the approach of individual insurance companies in responding to the natural disaster in North Queensland
- Key outcomes were:
  - Qld Government will increase advertising of the North Qld Flood Register which lists licensed contractors available to undertake repairs
  - Insurance industry and broker representatives will meet directly with small business owners at Fairfield Central Shopping Centre to discuss their insurance concerns

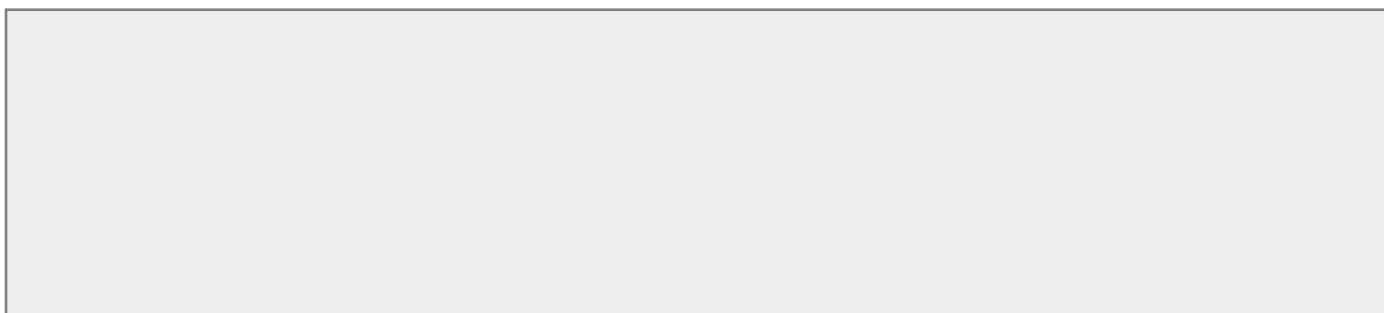


- The Deputy Premier will write to the Federal Treasurer and Shadow Treasurer regarding the lack of progress in addressing flood coverage for small business as recommended by the Natural Disaster Insurance Review 2011
- Additionally, the insurance industry had already arranged for two insurance forums to be held in Townsville on 25 February and 25 March to allow local residents and businesses to talk to insurers, Legal Aid and the industry dispute resolution body

### Community Recovery Hubs



### Federal Financial Assistance



### Queensland/Federal Joint Disaster Recovery Funding Arrangements

- Essential Services Safety and Reconnection Scheme was activated in the 13 LGAs of Burdekin (targeted areas only), Burke, Charters Towers (targeted area only), Cloncurry, Cook (targeted areas only), Douglas (targeted areas only), Flinders, Hinchinbrook (targeted areas only), McKinlay, Palm Island, Richmond and Townsville and Winton (targeted areas only).
- Personal Hardship Assistance Scheme which includes the Emergency Hardship Assistance Grant, Essential Services Hardship Assistance, Essential Household Contents Grants and Structural Assistance Grant, was activated in the 14 LGAs of Burdekin (targeted areas only); Burke, Charters Towers (targeted areas only), Cloncurry, Cook (targeted areas only), Douglas (targeted areas only), Flinders, Hinchinbrook (targeted areas only), McKinlay, Palm Island, Richmond, Townsville, Winton (targeted areas only) and Wujal Wujal.
- As at 18 February 2019, more than \$10.48 million in emergency hardship assistance has been paid, benefitting more than 59,455 people.
- Counter Disaster Operations grants and Restoration of Essential Public Assets grants activated in the 32 LGAs of Barcoo, Boulia, Burdekin, Burke, Cairns, Carpentaria, Cassowary Coast, Charters Towers, Cloncurry, Cook, Croydon, Diamantina, Douglas, Etheridge, Flinders, Hinchinbrook, Hope Vale, Kowanyama, Lockhart River, Longreach, Mackay, Mareeba, McKinlay, Mornington, Mount Isa, Palm Island, Richmond, Townsville, Whitsunday, Winton, Wujal Wujal and Yarrabah.

- Disaster Assistance (Small Business) Loans, Disaster Assistance (Essential Working Capital) Loans Scheme for Small Business, are available in the eight LGAs of Burdekin, Cloncurry, Douglas, Flinders, Hinchinbrook, McKinlay, Richmond and Townsville.
- Disaster Assistance (Essential Working Capital) Loans Scheme for not profit organisations and Disaster Assistance (Not-for-profit organisations) Loans are available in the eight LGAs of Burdekin, Cloncurry, Douglas, Flinders, Hinchinbrook, McKinlay, Richmond and Townsville.
- Disaster Assistance (Primary Producer) Loans, Disaster Assistance (Essential Working Capital) Loans Scheme for primary producers and Freight subsidies for primary producers are available in the 14 LGAs of Burdekin, Burke, Cloncurry, Carpentaria, Charters Towers, Croydon, Douglas, Etheridge, Flinders, Hinchinbrook, McKinlay, Richmond, Townsville, and Winton.
- Category C Special Disaster Assistance Recovery grants of up to \$75,000 are available for eligible primary producers in the nine LGAs of Burdekin, Burke, Carpentaria, Cloncurry, Douglas, Flinders, Hinchinbrook, McKinlay, Richmond, Townsville and Winton.
- On 15 February 2019, the Honourable Annastacia Palaszczuk MP, Premier and Minister for Trade, and Senator the Honourable Linda Reynolds MP, Assistant Federal Minister for Home Affairs, announced Category C recovery grants under the Disaster Recovery Funding Arrangements for Small Businesses and not-for-profit organisations grants of up to \$25,000 activated in the LGAs of Townsville, Cloncurry, McKinlay, Richmond and Flinders.

#### Land rent assistance

## Charitable/NGO support

### Animal Welfare – Fodder and Fuel Drops

- Producers are unable to accurately give stock losses at this stage and it may be several weeks before producers in lower catchment areas will know these figures.
- Stock losses are likely to be in the hundreds of thousands. As the water subsides, other disease and pest considerations may become apparent such as three-day sickness.
- Biosecurity Queensland has provided support to the Local Disaster Management Group and District Disaster Management Group with guidance around the management of animal welfare incidents associated with the rainfall events in north and north west Queensland.
- This has included establishing communication channels to animal welfare inspectors to triage and assist farmers and graziers with enquiries.
- The State and Federal Governments are working together to deliver fodder to stranded livestock in the Gulf shires. This fodder drop operation was a joint effort involving the Australian Defence Force – Joint Task Force 646, local government, agricultural industry groups and the Department of Agriculture and Fisheries (DAF).
- DAF led the coordination of the fodder drop effort.
- The fodder drop activity is a significant undertaking given the widespread extent of the flooding, getting access to many of the flooded communities, and the number of livestock involved.
- This activity involves identifying producers in need and sources of available fodder and then identifying points where fodder can be stockpiled for final distribution to impacted producers' properties.

- On 14 February 2019, media reported Joint Task Force 646 were completing these fuel and fodder drops by 15 February 2019.
- The need for fodder drops is being regularly reviewed and continuing to be undertaken as required.
- Road closures and a lack of available aviation fuel were challenges to the operation, but roads are now opening up and stocks of aviation fuel have been dropped by the Australian Defence Force at strategic locations to support the program.
- Another issue complicating the successful fodder drop effort is the nature of the terrain and soil. Fodder needs to be placed in areas that will not lead to animals getting bogged in mud when they access the food.
- Importantly, while the donation of fodder is welcomed, care needs to be taken that weeds and other pathogens are not spread as a result of the response effort, creating longer term issues.

#### Disposal of Dead Stock

- Biosecurity Queensland also provided specialist advice regarding the disposal of large numbers of dead stock.
- A Biosecurity Queensland officer commenced work in Julia Creek to help develop a carcass disposal prioritisation plan across the impacted shires.
- An Oversight Group, which will include representatives from both State and Federal agencies, will provide support to local government to implement the plan.
- On 14 February 2019, media reported a strategic plan for carcass clean-up was being developed by Joint Task Force 646 which is made up of State Government and other Federal Government agencies including the Australian Army. Using hi-tech surveillance aircraft, Joint Task Force 646 will be able to assess high density carcass areas around the north west by flying over paddocks and detecting dead carcasses so crews can then react on the ground.
- With more than 300,000 dead cattle to deal with, the plane will help with planning between local councils and the Joint Task Force to coordinate technical advice and cattle carcass disposal.
- The flooding increases the risk of the spread of invasive plants, pests and diseases. Of note is the outbreak of Panama Disease Tropical Race 4 contained on properties in the Tully region.



- The Government has requested special vigilance at this time and that movements occur in compliance with established protocols.

### Communications to farmers

- Biosecurity Queensland has established communication channels to animal welfare inspectors to triage and assist farmers and graziers with enquiries.

### Health Warnings

- As at 17 February 2019, Queensland Health advises of twelve confirmed cases of melioidosis in the Townsville area and one confirmed case in Mount Isa.
- One of the 12 people confirmed as being affected by melioidosis has died, which Queensland Health advises is probably not due to exposure to flood water.
- Melioidosis is a disease caused by a bacterium that can be found in muddy surface waters. The bacterium usually enters the body via unprotected cuts and sores on the skin or via inhalation of dust or droplets. Although rare, it can also be caused by ingestion of contaminated water.
- Those most at risk at developing melioidosis are children, the elderly and adults with underlying medical conditions including diabetes, chronic lung or kidney diseases, cancers and treatments which lower immunity.
- Although treatable by antibiotics, there is no vaccine to prevent melioidosis. The messaging is therefore focused on warning those most at risk, including the elderly and adults with low immunity, to not participate in the clean-up of flood waters and to seek help instead.
- All Queensland Health hospitals are fully open to provide treatment to anyone that feels unwell after contact with flood waters.
- Queensland Health is providing advice to GPs and Emergency Departments in flood affected areas on the risks of infection from contact with flood waters.
- The Townsville Hospital and Health Service is conducting extensive targeted local media messaging and will continue to provide advice to the local community on the risks of contact with flood waters.

- Local Disaster Management Groups across Queensland, with the support of Queensland Health, have been promoting health messaging after the flooding event started including generic warnings about health risks from flood waters.
- The warnings encourage all residents to take precautions to avoid any skin infections during the clean-up period by wearing protective clothing like boots and gloves and wash thoroughly with soap after exposure to soap or muddy water.
- The Queensland Chief Health Officer, Dr Jeannette Young, held a media conference and printed media messaging on the health risks associated with the flooding event was produced and circulated.
- There is no vaccine to prevent melioidosis which is why the warnings urge those most at risk, including the elderly and adults with low immunity, to not participate in the clean-up of flood waters and to seek help instead.
- Other health warnings issued include:
  - using insect repellent and wearing long and loose clothing as mosquitos carrying disease like dengue fever may be more common following the flooding;
  - consider using a licensed asbestos removalist as some homes built prior to 1990 may contain asbestos material and asbestos waste should be removed with caution and not mixed with other waste;
  - residents are also discouraged from attempting to catch or remove snakes, and instead should call a local licensed snake removalist;
  - all residents are encouraged to report any crocodiles as soon as possible to the Department of Environment and Science on 1300 130 372.

### Mental Health

- There are eight mental health workers located in Townsville at Community Recovery Centres and on Community Outreach Teams to assist flood-affected people.
- Seven mental health clinicians were brought in to replace flood-affected clinicians in inpatient and community mental health services.

- On 13 February 2019, four additional mental health staff arrived in Townsville and from 11 February 2019, mental health professionals were operating in Winton, Julia Creek and Richmond.
- The presence of existing and additional mental health specialists in the Townsville region will be maintained for as long as they are needed.
- A dedicated Mental Health Response Plan is being implemented for flooding in Townsville and surrounding areas including exploring ways to establish a mental health recovery team to provide services for the medium- and long-term recovery period.
- Queensland Health initiated contact with the Royal Flying Doctor Service to coordinate the immediate mental health response to the affected shires in North West, Central West and Townsville Hospital and Health Services.
- Queensland Health, the Royal Flying Doctor Service and Western Queensland Primary Health Care have been meeting daily to coordinate actions for these shires.
- The initial response is three pronged:
  - the Royal Flying Doctor Service established a mental health professional-staffed telephone service available to volunteers and frontline health and other service providers who are in contact with people affected by the flood event. The mental health professionals can provide advice and/or information on accessing local service providers;
  - on 11 February 2019, the Royal Flying Doctor Service flew in experienced mental health professionals to Winton, Julia Creek and Richmond who are in contact with local councils and are assessing the needs in these areas and is advising the coordinating group on how and when to escalate the level of mental health services to be brought in. The Royal Flying Doctor Service is looking to fly in mental health professionals to other areas; and
  - NQ Connect is providing a 24-hour mental and social support service, providing confidential counselling during flood recovery
- Regional Adversity Clinicians from the Tackling Regional Adversity through Integrated Care program from Mount Isa and Townsville are involved in planning for a service response in Cloncurry and Richmond and Hughenden. The Regional Adversity Clinicians from



Townsville will be driving out to Richmond with another mental health clinician to liaise with the Royal Flying Doctor Service clinician and the local hospital and will be available to provide clinical services as required.

- Queensland Health has distributed information about online disaster recovery for adults, young people and parents of young children.
- Queensland Health is exploring with shire councils whether an outbound telephone contact service to check-in with community members would be valued. The timing of the introduction of this service will depend on feedback from the shire councils.
- Primary Health Networks in northern and western Queensland have combined resources, with additional funding from the Federal Government, to provide NQ Connect, which provides free phone and online counselling service for flood affected Queenslanders.

#### Roads and Transport

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RTI Act 2009

### 2019 Monsoon Trough Rainfall and Flood Review

- The Inspector-General Emergency Management is conducting the 2019 Monsoon Trough Rainfall and Flood Review.
- The review will assess aspects such as:
  - the preparation and planning by state and local governments and the community;
  - the response to the weather event, including measures taken to inform the community protect life and private and public property, and manage the supply of essential services;
  - dam operations, in particular for the Ross River Dam, and associated emergency procedures;
  - resourcing, overall coordination and deployment of personnel and equipment.
- Public submissions close on 31 March 2019. Information on how to make a submission to the Review can be found online.

### **Queensland Government response**

- This has been a truly devastating event across North and North West Queensland and the Queensland Government will support all affected communities to get back on their feet.
- The Queensland Government is here for the long haul in what will no doubt be a long-term recovery effort.

Contact	Kyla Hayden	Elizabeth Fellows
Department	Social Policy, Premier and Cabinet	Environment Policy, Premier and Cabinet
Phone: – Work – Mobile		

<b>Request for dot points</b>	Date: 11 February 2019
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Contentious  Non Contentious

**Talking points for North Queensland Monsoon disaster event**

General

- North Queensland has been impacted by an historic wet season event, with a persistent monsoon over Townsville enhanced by a tropical low stalled over the Gulf Country.
- This has resulted in record high rainfall events in Townsville and in North West Queensland, resulting in several years' worth of rain in some North West Shires and catastrophic impacts to the Townsville community and many producers over a third of Queensland.
- This is on top of six years of intense drought.
- While this rain has now moved off the east coast, the flood waters will continue to be with us still and will take weeks to move through the gulf river systems.
- While on the east coast there is a wide range of field erosion, crop and infrastructure damage to sugar cane and other crops, in the North West there are catastrophic large scale livestock losses, on some properties up to 100 per cent, and potentially hundreds of thousands of cattle deaths.
- The damage bill can be expected to be in the hundreds of millions of dollars.

Animal Welfare



Biosecurity/Carcass disposal

- Accepted biosecurity arrangements are being followed to minimise the risk of spreading invasive plants, pests and diseases.
- Strategic disposal of dead animals is a high priority due to the potential risk to human health as well as mental health issues associated with ongoing exposure to large numbers of dead cattle.
- Biosecurity Queensland disposal expert Mr Kevin Duff, Principal Biosecurity Officer (Animal), has arrived in Julia Creek to provide north west Queensland Councils expert advice regarding strategic disposal of large numbers of deceased livestock.
- The Australian Defence Force already in place for the fodder drop program will provide planning and logistics support to the Councils for carcass disposal.

Author: Vern Rudwick Business Group: Land Management Telephone: <input type="text"/> Date: 11/2/19	BOM endorsement: Elton Miller Business Group: Agriculture Telephone: <input type="text"/> Date: n/a	Endorsed by: Director-General Dr Elizabeth Woods Telephone: <input type="text"/> Date: / /
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- DAF led by Biosecurity Queensland has put together a carcass disposal oversight group with membership including Australian Government, ADF, LDMG's and relevant industry representatives to oversee the carcass disposal and assist councils.
- Councils are well equipped with machinery to dispose of dead animals, however work will need to be prioritised as machinery is currently being used for road and other flood repairs.
- Councils can access additional resources can be sourced through normal Queensland Disaster Management Arrangements.
- Need to be mindful of biosecurity risk associated with bringing in machines from outside of regions.
- Health risks of handling large number so decomposing carcasses are also a concern.

#### Fodder drops

- The fodder drop program has largely completed first round fodder drops where required and is now undertaking second round drops where still required, with new requests being addressed within 24 hours.
- After the Australian Government announced it was going to supply the military for fodder drops it subsequently approached the Queensland Government to ask if it could facilitate it.
- DAF helped facilitate the establishment of the operation, and has local advisers assigned to LDMGs.
- The ADF has positioned liaison officers in Cloncurry, Julia Creek and Richmond
- The ADF liaison officers have been coordinating tasking working with Local Disaster Management Groups
- AgForce identified producers in need of fodder drops for tasking by LDMGs and ADF liaison officers.
- LDMGs are identifying distribution points, and allocate tasking in cooperation with the ADF liaison to deliver hay to producers' cattle using commercial operators.
- ADF have been delivering hay to distribution points that cannot be reached by road, for delivery to cattle by smaller commercial operators. Initially this was from existing regional supplies and also from Winton using hay delivered by Rural Aid.
- From Sunday major roads have been increasingly open for hay deliveries including Winton to Cloncurry and onto north to the Burke and Wills intersection and from the east into Hughenden.
- Distribution strategies are being reviewed as more roads open. Access via the road network will be prioritised as an alternative to using aircraft where appropriate.
- All LDMGs have been able to conduct deliveries using local hay and operators to date. All LDMGs have had enough hay to date.
- Aviation fuel supplies were a priority and airports have been well supplied by ADF. As roads open resupply will go through normal channels.
- Rural Aid has delivered multiple road trains of fodder into the north west for the fodder drop effort, and it deserves huge credit for this.
- Andrew Freeman reported that AgForce had received 125 requests for assistance to support 90,000 head of cattle.

Author: Vern Rudwick  
 Business Group: Land Management  
 Telephone:   
 Date: 11/2/19

BOM endorsement: Elton Miller  
 Business Group: Agriculture  
 Telephone:   
 Date: n/a

Endorsed by:  
 Director-General Dr Elizabeth Woods  
 Telephone:   
 Date: / /

Disaster assistance



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Author: Vern Rudwick Business Group: Land Management Telephone: <input type="text"/> Date: 11/2/19	BOM endorsement: Elton Miller Business Group: Agriculture Telephone: <input type="text"/> Date: n/a	Endorsed by: Director-General Dr Elizabeth Woods Telephone: <input type="text"/> Date: / /
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# Situation Report #9 – North and Far North Queensland Monsoon Trough, 25 January – 8 February 2019

11 February 2019

Not for general circulation

## Key points

- *Maximum amount of Disaster Recovery grant has increased from \$25,000 to \$75,000. A streamlined assessment and approval process will also apply to eligible primary producers such that applicants will be able to apply for a cash grant of \$75,000 without proof of expenditure and without the record keeping requirements that currently apply to this Scheme. These changes require regulatory amendment that is being fast tracked with a draft regulatory amendment provided by Queensland Office of Parliamentary Counsel.*
- *Nearly all producers who have nominated to receive fodder via the coordinated fodder drop have received an initial fodder drop. At the moment, any producers requesting fodder are normally receiving fodder the following day.*
- *A briefing note and letter for an extension of Category B and C assistance for primary producers has been drafted Burke and Carpentaria has been drafted.*
- *Roads on Nth west Queensland are beginning to be opened as flood waters subside*
- *DAF staff 69 impact assessments conducted to date. With the activation of Category C assistance a temporary halt to rapid data collection can be made to allow producers to concentrate on immediate recovery needs.*
- *Biosecurity Queensland disposal expert Kevin Duff has arrived in Julia Creek to provide expert advice regarding strategic disposal of large numbers of deceased livestock.*

Flood warnings continue for numerous catchments

## Disaster assistance activations

The following Disaster Recovery Funding Arrangements assistance measures have been activated:

- Counter Disaster Operations
- Reconstruction of Essential Public Assets
- Personal Hardship Assistance Scheme
- Essential Services Safety and Reconnection Scheme
- Concessional loans for Small Business and Primary Producers
- Freight subsidies for Primary Producers
- Exceptional Circumstances Category C clean up and recovery grants for primary producers
-



Category B and C assistance for primary producers has been activated for the local government areas of:

- Burdekin
- Cloncurry
- Douglas
- Flinders
- Hinchinbrook
- Townsville
- McKinlay
- Richmond
- Winton

A letter to authorise QRIDA to administer Category C has been sent to QRIDA. This letter and notice require amendment due to the changes announced to Category C for producers eg \$75,000 and streamlined process. A briefing note, amended letter and notice authorising QRIDA to administer have been submitted.

Negotiations are underway with the Australian Government concerning the activation of a Category D package.

Formal damage assessments will still need to occur, but may be completed after the activation in this event.

## Recent key activities undertaken

### Fodder Drop

- DAF staff are working with local government, industry and the Federal Government on the fodder drop operation. AgForce is identifying producers in need of fodder drops for tasking by LDMGs and ADF liaison officers. Majority of the producers identified by AgForce have received an initial drop of fodder. At the moment, any producers requesting fodder are normally receiving fodder the following day. So far, supply has met demand and we have completed initial requests for fodder drops. We're now moving to address new requests and secondary drops.
- Where demand for fodder couldn't be met using local supplies, Rural Aid have been supplying bulk fodder via road for strategic distribution to regional areas. There's enough fodder on the ground at the moment for current needs. There are additional bulk deliveries scheduled over the coming week with multiple road trains of hay coming into the area on a daily basis.
- As roads reopen, producers are beginning to be able to organise their own fodder deliveries, including fodder drops.
- Local DAF staff in Hughenden, Richmond, Julia Creek and Cloncurry are facilitating this fodder drop operation in cooperation with the local council, AgForce and the Australian Defence Force with planning and coordination support from Brisbane.
- Social media messages regarding the fodder drops have been posted.

### Other

- DAF is responding to social media messages as necessary
- Impact assessments have commenced in impacted areas, however, with the activation of Category C assistance a temporary halt to rapid data collection can be made to allow producers to concentrate on immediate recovery needs.
- A draft regulatory amendment for the changes announced by the Federal Government (\$75,000 and streamlined assessment process) has been received from Parliamentary Counsel.

Exempt Sch.3(3)(1)(e) Disclose consider Ex. Co.

- DAF led by Biosecurity Queensland has put together a carcass disposal oversight group with membership including Australian Government, LDMG's and relevant industry representatives to oversee the carcass disposal. Biosecurity Queensland, disposal expert, Mr Kevin Duff, has arrived in Julia Creek to provide expert advice regarding strategic disposal of large numbers of deceased livestock to the northern line Councils.
- DAF currently sourcing relevant spatial data from DNRME to support impact assessment.

### Key activities to be undertaken in the next 24 hours to 30 days

- DAF will facilitate and support the emergency fodder drop operation in cooperation with the local councils, AgForce and the Australian Defence Force.
- Biosecurity Queensland, Principal Biosecurity Officer (Animal) disposal expert will continue to work closely with local government on carcass disposal procedures.
- DAF DDMG Representatives will continue to attend DDMG meetings as required.
- Continue reporting into EMS System now once daily.

### DAF specific

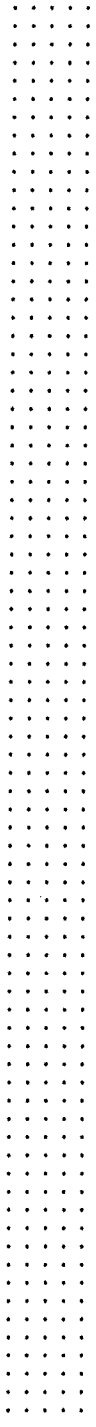
- All staff are accounted for.
- Management and support to staff closely involved on the ground in the fodder drop and carcass disposal operations.

### Industry Intelligence update

Industry	Details
<ul style="list-style-type: none"> <li>• Nurseries</li> </ul>	<ul style="list-style-type: none"> <li>• NGIQ will be visiting impacted nursery sites in the Townsville region on Tuesday 12 February, to conduct damage assessments</li> </ul>

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DRFA Activated LGAs for Active Monsoon FNO

Category C

Active Monsoon (JJA) North Queensland DAF disaster survey

**69**

Number of surveys

Last updated a few seconds ago

Impact Severity

- Catastrophic
- Major
- Moderate
- Minor
- Insignificant
- None

LGA and Property Boundaries

Administrative Boundaries

1 of 15

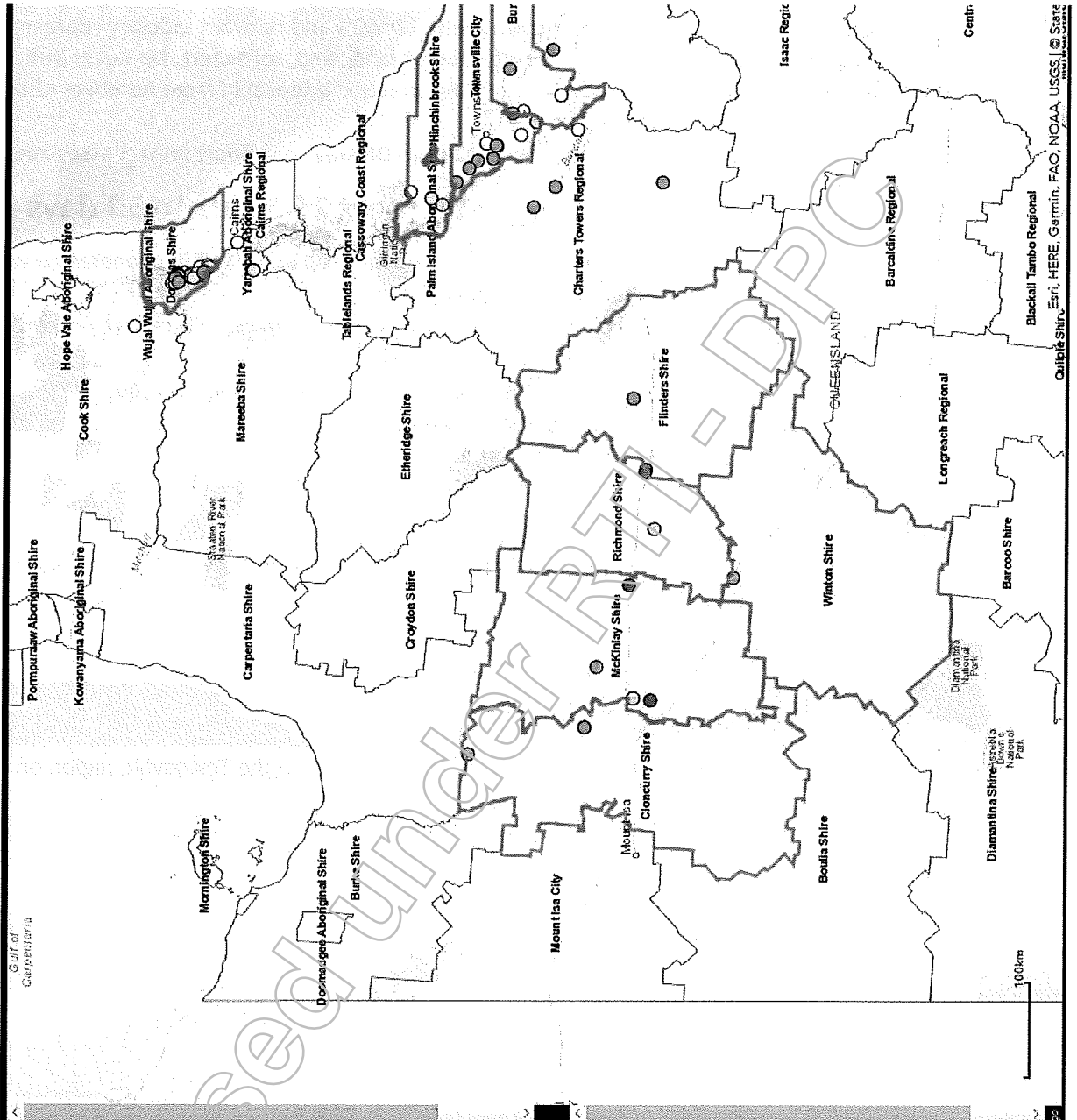
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Industry

- Cropping
- Fisheries
- Forestry
- Horticulture
- Livestock

Attachments

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KENNEDY DEVELOPMENTAL ROAD

FLINDERS HIGHWAY

FLINDERS HIGHWAY

Hughenden Stn

Reay

North Wilford Downs  
15 square  
1-1/2/19 ?

Warianna  
20 Squares  
11/2/19 ?

Como  
15 round  
9/2/19

Dalmuir  
8 Square  
10/2/19

Saranac

Elton

Elvira

Wyoming

Weanbah  
40 round  
10/2/19

Cannum Downs  
being done by RSC

Torquay  
20 round  
10/2/19

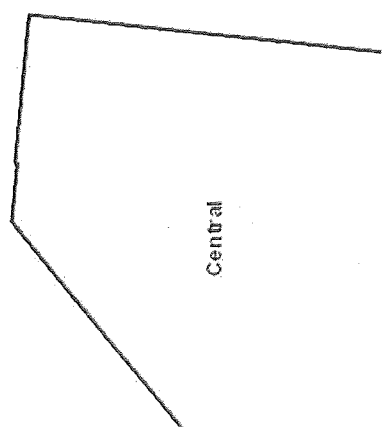
Kara Stn

FLINDERS HIGHWAY

KENNEDY DEVELOPMENTAL ROAD

Richmond

RICHMOND WINTON ROAD



Central

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## MINUTES

### Fodder Drop Program – Operations Group Meeting #5: 1.00 pm, Monday 11 February 2019

#### ATTENDEES

- Vern Rudwick – Department of Agriculture and Fisheries (DAF)
- Paul Walmsley – DAF
- Philip Maher – DAF
- Rowan Lambourne – DAF
- Jason Muirhead – DAF
- Lindsey Perry - DAF
- Rebecca Gunther – DAF
- Lew Markey – DAF
- Ellen Neal - DAF
- Charles Alder – Rural Aid
- Brad – Rural Aid
- Andrew Freeman (AF) – AgForce
- Therese O'Brien – Department of Agriculture and Water Resources
- Jason Perrins (JP) – Australian Defence Force (ADF)
- Joe Baffone (JB) - Emergency Management Australia (EMA)
- Shannon Ronnfeldt - EMA
- Brian Foo – EMA
- Inspector Nick O'Brien – QPS (MacKinlay LDMG)
- Tennille/Kayleen – MacKinlay Shire Council

#### OUTCOMES FROM MEETING:

- Significant progress with fodder drop. Virtually all first round deliveries completed
- Meeting will be held at 3.30pm today (11/2/19) with Biosecurity Queensland (BQ) to discuss carcass disposal.
- LDMG LO currently collecting data on what has been delivered and where to provide to the oversight group as pace settles down.
- BQ staff have been sent to Julia Creek to support carcass disposal.
- **Flinders**
  - Priority operations complete
  - No more daily meetings with LDMG – meetings should now only need to be every couple of days
  - At least one farmer is doing their own fodder drop
  - Quietening down with no more fodder drops lined up
- **Richmond**
  - Looking at how to distribute information regarding collected data
  - There is still a fair bit of pressure to resupply fodder
  - Addressing how to collate fodder drop data
  - Issue is now perishing livestock, i.e. cattle won't walk to feed or water (issue will be discussed at 3.30pm meeting)
- **McKinlay**

- Finished 11 drops yesterday – three were ADF drops
- 10 drops today – two ADF drops
- Roads opening up are making it easier to deliver fodder
- Water is only dropping slowly North of the region which is making it still hard to get fodder by road
- 205 square bales arrived by road train today. Need to be broken up to sling
- TMR are allowing special road permits for people to feed stock
- McKinlay also dealing with issue of perishing stock through sickness
- **Cloncurry**
  - ADF have conducted drops and should get to everyone left today if not tomorrow
  - Roads are drying so people are managing to get hay by themselves
  - Ernest Henry Mining site has been good for road train depot for helicopter pickup
  - Another road train arriving today
- Five Rural Aid trucks heading to Winton, and from there:
  - Two to Julia Creek
  - Two to Cloncurry and Ernst Henry Mine.
  - One truck dropped at McKinlay.
  - Two will arrive Wednesday and Two Thursday (no destination yet, Shane Laffey BQ to determine)
- Recommended that round bales be utilised for drops and the large bales be kept at a point for people to collect by road
- ADF Report:
  - Delays in fuel distribution yesterday, however a large amount of fuel was distributed today
  - Ernst Henry Mine is the preferred pick up location for the ADF in the north.
  - Require an estimate of when fuel supplies can start to be transported by road rather than air.
- **Winton**
  - Fodder deliveries are under control
  - Rural Aid trucks still delivering
  - Focus has turned to carcass disposal
- AgForce
  - Reports on who has been supplied fodder is coming in gradually
  - Flat line now on fodder demand
  - 300 round bales from CQ can be delivered Thursday however it is buffel grass which may pose the risk of parthenium weed
- It was noted that we will need to reassess need for further shipments in the next couple of days as there is enough supply of fodder for now.
- Tomorrow's meeting will discuss advice on the need for further aerial fuel delivery, whether delivery can be serviced by road (cease air delivery).

## **ACTIONS**

- LDMG LO to continue to supply data on what has been delivered and where
- Jason Muirhead will provide mapping to Rebecca Gunther
- Paul Walmsley will send Jason M link for Global Mapping.

- Shane Laffey to determine where the Rural Aid roads trains that arrive Wednesday and Thursday will go
- Tenielle (McKinlay SC) and Charles Adler to liaise regarding supply in Julia Creek
- DAF Comms has requested images of fodder drops and DAF staff in the field be sent to Vern Rudwick or Phil Maher

**NEXT MEETING**

- Tuesday 12/2/19 at 1:00pm

Released under RTI - DPC

## Jillian Langford

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**From:** MCGREGOR Donna <Donna.McGregor@daf.qld.gov.au>  
**Sent:** Monday, 11 February 2019 10:57 AM  
**To:** Jillian Langford  
**Subject:** FW: CTS3299/19 Minister's Visit to Hughenden, Richmond, Julia Creek and Winton  
**Attachments:** CTS03299-19\_1507514\_Dot\_Points.docx  
  
**Categories:** DAF

Hi Jillian - I've attached the dots for the Min's visit yesterday - there is a section on fodder drops in there... let me know if you need more, cheers..... Donna



Queensland  
Government

**Donna McGregor**

Manager, Executive Services Unit, Office of the Director-General  
Department of Agriculture and Fisheries

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T 07 [redacted] M [redacted] E [redacted]@daf.qld.gov.au W [www.daf.qld.gov.au](http://www.daf.qld.gov.au)  
1 William Street, Brisbane QLD 4000  
GPO Box 46, Brisbane QLD 4001

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<b>Request for dot points</b>	Date: 8 February 2019
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Contentious  Non Contentious

### Ministerial visit to Hughenden, Richmond, Julia Creek and Winton

#### General

- North Queensland has been impacted by an historic wet season event, with a persistent monsoon over Townsville enhanced by a tropical low stalled over the Gulf Country.
- This has resulted in record high rainfall events in Townsville and in North West Queensland, resulting in several years worth of rain in some North West Shires and catastrophic impacts to the Townsville community and many producers over a third of Queensland.
- This is on top of six years of intense drought.
- While the rain is expected to move off the coast today and tomorrow, the flood waters will be with us still and will take weeks to move through the gulf river systems.
- While on the east coast there is a wide range of field erosion, crop and infrastructure damage to sugar cane and other crops, in the North West there are catastrophic large scale livestock losses, on some properties up to 100 per cent, and potentially tens of thousands of cattle deaths.
- The damage bill can be expected to be in the hundreds of millions of dollars. An early estimate could be \$400 - \$500 million although this could rise as the floodwaters go down and people and councils can inspect the damage.

#### Animal Welfare



#### Biosecurity

- Accepted biosecurity arrangements are being followed to minimise the risk of spreading invasive plants, pests and diseases.

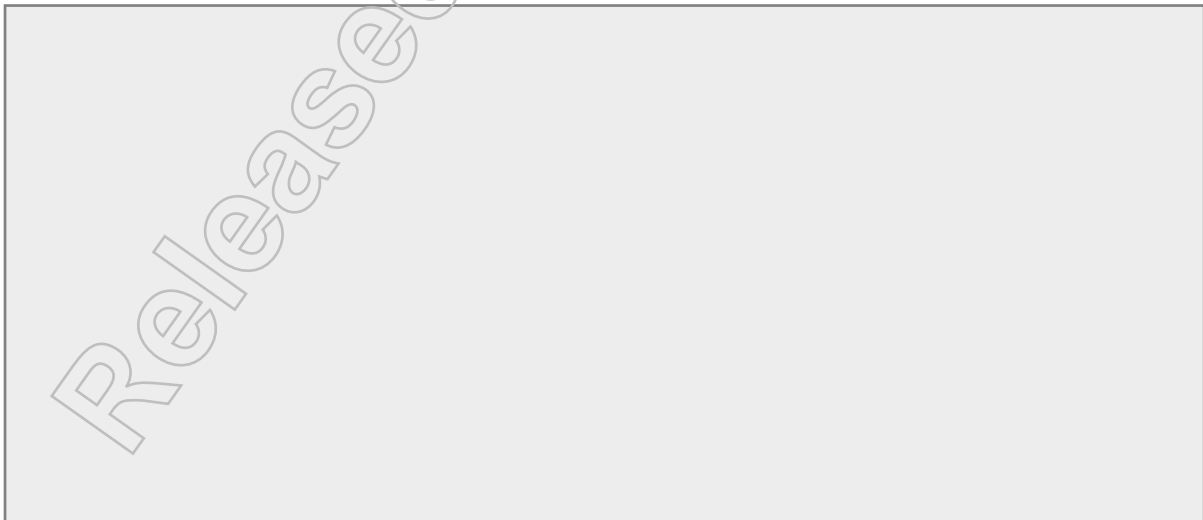
Author: Andrew Macey Business Group: Land Management Telephone: [redacted] Date: 8/2/19	BOM endorsement: Elton Miller Business Group: Agriculture Telephone: [redacted] Date: 8/2/19	Endorsed by: Director-General Dr Elizabeth Woods Telephone: [redacted] Date: / /
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Fodder drops

- After the Federal Government announced it would use the military to deliver fodder to flooded communities, on Thursday my department was asked to help facilitate the program. The Department of Agriculture and Fisheries has put together a group including the Australian Defense Force (ADF), AgForce, fodder charities and the federal Department of Agriculture and Water Resources.
- Departmental staff in the region impacted are helping local mayors and Local Disaster Management Groups (LDMG).
- It is preferred that local supplies of hay are used first. The fodder being brought in by charities and the ADF will be used next.
- Currently large numbers of commercial helicopter operators are distributing hay.
- I understand the issue of supply of AvGas has now been resolved. Chinook heavy lift helicopters delivered aviation fuel stocks to support local commercial helicopter operators to continue fodder drops.
- Donated hay from Rural Aid reached Winton on Friday night for ADF heavy lift on Saturday to Julia Creek and Richmond for distribution by smaller commercial operators. The ADF will place a Liaison Officer in each of these distribution centres.
- Road from Winton to Cloncurry is planned to be open on Sunday 10 February 2019 pending safety check.
- LDMGs will prioritise tasking of delivery to forward depots for on-forwarding to cattle.
- There is more hay available from charities that can be transported to priority areas as roads continue to be opened.
- By Sunday there will be more hay delivered via road to distribution centres as roads open (for example, Cloncurry).
- The use of fixed winged aircraft to transport fodder from southern Queensland was investigated, however it has been determined that this is not a viable solution due to aviation requirements for packaging of fodder for transport and the time it would take to prepare the fodder for transport.

Disaster assistance



Pending assistance



Author: Andrew Macey Business Group: Land Management Telephone: <input type="text"/> Date: 8/2/19	BOM endorsement: Elton Miller Business Group: Agriculture Telephone: <input type="text"/> Date: 8/2/19	Endorsed by: Director-General Dr Elizabeth Woods Telephone: <input type="text"/> Date: / /
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## State Update

<b>Event</b>	Active Monsoon Far North Queensland		
<b>State Update No.</b>	18	<b>Report ID</b>	R13355821
<b>Report From</b>	0800hrs on 07/02/2019	<b>Report To</b>	1600hrs on 07/02/2019
<b>Distribution</b>	QDMC, SDCG, affected DDMGs and LDMGs		

### Weather

#### Overview

- The monsoon trough extends from the Gulf Country across the base of Cape York Peninsula to the east tropical coast near Ingham.
- A tropical low lies on the monsoon trough over northwest Queensland and will move east north-east through much of today, before likely shifting into the Coral Sea either tonight or Friday.
- **Heavy** falls within thunderstorms remain possible near the monsoon trough and tropical low but these should gradually clear off shore during Friday.
- Areas between Bowen and Mackay are expected to record the heaviest rainfall totals over the next 24 hours before the focus shifts northwards later this week.

#### Hydrology

- **Flood watch** for coastal catchments from Daintree to Mackay and Gulf of Carpentaria catchments.
- Widespread **moderate** to **major** flooding is expected in the flood watch area over the next few days.

#### Warnings

- **Major** flood warning – Flinders River, Leichhardt River, Herbert River, Upper Burdekin River and Western River.
- **Moderate** flood warning – Houghton River, Lower Burdekin River (below Burdekin Falls dam), Isaac River catchment, Georgina River and Ross River.
- **Minor** flood warning – Albert River, Cloncurry River, Norman River, Don River, Proserpine River, Pioneer River, Thomson River, Cooper Creek and Murray River.
- **Flood** warning – Nicholson River, Gregory River, Gilbert River and Diamantina River.



**Current Status of Activations**

State Activations      SDCC – STAND UP

	DDMGs	LDMGs
<b>Stand Up</b>	Townsville	Burdekin, Charters Towers, Cloncurry, Flinders, Hinchinbrook, McKinlay, Richmond, Townsville, Winton
<b>Lean Forward</b>	Mount Isa, Longreach	Burke, Carpentaria, Etheridge, Mount Isa, Palm Island, Wujal Wujal
<b>Alert</b>	Far North, Innisfail, Mackay	Aurukun, Boulia, Cairns, Cassowary Coast, Cook, Croydon, Douglas, Hope Vale, Mareeba, Mornington, Napranum, Northern Peninsula, Torres Strait, Weipa, Whitsunday, Yarrabah
<b>Stand Down</b>		

**Disaster Declarations**

DDMG	Declared	Expiration	Ended	Extension
Townsville	1745hrs on 31/01/2019	1745hrs on 14/02/2019		

**People**

**Deaths**                      Nil reported for this period.  
**Missing Persons**        Nil reported for this period.  
**Searches**                    Nil reported for this period.

**Evacuation Centres / Places of Refuge**

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## Community Recovery Hubs

## Community Safety Summary

### Queensland Police Service

Submitted By Supt Brian Connors Date / Time 07/02/2019 14:57hrs

- Currently 90 QPS staff deployed to affected areas in North Queensland assisting with disaster response and policing duties.

### Queensland Fire and Emergency Services

Submitted By Debbie Bygate Date / Time 07/02/2019 14:05hrs

- SES has received more than 56 requests for assistance in the last 24 hours to 1400hrs today.
- Damage assessments between 25/1/19 to 1330hrs today
  - 1826 properties have been inspected
- Strategic planning being undertaken to support the recovery phase.
- Providing assistance with resupply activities across the community to support LDCC when requested.
- 207 personnel currently deployed in North Queensland as well as 35 operational vehicles.

### Queensland Ambulance Service

Submitted By Monica Farrow Date / Time 07/02/2019 13:48hrs

- There are currently 53 staff deployed to North Queensland.
- QAS has commenced recovery activities to restore state and local operations to BAU.

## Health Summary

### Queensland Health

Submitted By Joanne Dyson Date / Time 07/02/2019 14:04hrs

- Queensland Health is implementing a recovery plan for flooding in Townsville and surrounding areas to:
  - Maintain emergency capability and restore clinical services, monitor and mitigate public health risks and provide mental health support.

**Power and Water Summary**



**Transport Summary**



## Communications and Information Technology Summary

## Human / Social Summary

### Department of Child Safety, Youth and Women

Submitted By Thomas Allsop Date / Time 07/02/2019 14:03hrs

- Weather system is being monitored across North Queensland including South towards Burdekin and West to Mt Isa and Cloncurry, with preparations having commenced for the safety of clients and staff.

### Department of Communities, Disability Services and Seniors

Submitted By James Parker Date / Time 07/02/2019 13:31hrs

- Details for DRFA activated councils can be found at <https://www.qra.qld.gov.au/activations>
- 23,491 applications have been received for emergency hardship assistance (excluding identified duplicates)
- 13,400 calls to the Community Recovery Hotline to date.
- 2 additional Recovery Hubs will be established in Townsville as weather permits and premises are available.

### Department of Education

Submitted By Dave Sheedy Date / Time 07/02/2019 13:47hrs

- School Closures as at 1400hrs
  - 39 State Schools
  - 6 Catholic and Independent schools
  - 57 Early Childhood Early Care Centres

## State Update 18 for Active Monsoon FNQ as at 1600hrs on 07/02/2019

### Department of Housing and Public Works

Submitted By Kaelene Clarke Date / Time 07/02/2019 15:02hrs

- HPW teams have finalised **305** assessments of government assets
- HPW has received over **130** applications for emergency housing assistance.
- HPW website and social media platforms continue to amplify messages promoting housing assistance available.
- Assisted DCDSS to identify and open 3 Community Recovery Hubs - additional locations being investigated.
- The fourth Building Recovery Group meeting is planned for tomorrow.

### Environmental Summary

#### Department of Environment and Science

Submitted By Chris Loveday Date / Time 07/02/2019 14:03hrs

- A number of national parks in the affected areas remain closed or partially closed. Park alerts are in place that detail all closures and relevant visitor information online.
- Charters Towers Council has requested support from DES to identify a temporary landfill site to support waste management activities, particularly for the Hervey Range community. DES has liaised with Council today to identify appropriate sites.

#### Department of Natural Resources, Mines and Energy

Submitted By Garrett Geoghegan Date / Time 07/02/2019 12:51hrs

- **28** staff deployed for Community Recovery with an additional **4** on standby.
- No issues reported with DNRME owned dams.
- No issues with power generation in Queensland.

#### Sunwater

Submitted By Michael Hughes Date / Time 07/02/2019 13:41hrs

- Emergency Action Plans remain active for **7** dams – Burdekin Falls, Eungella, Julius, Kinchant, Ross River, Teemburra and Tinaroo Falls.
- Burdekin Falls Dam lake levels are still **rising**. Currently, lake level is **159.950m**, **5.95m** depth **over** spillway. Current dam capacity is **200.8%**. Flood of record is **160.85m**. Lake level is expected to **peak** today at **160.14m**.
- **Ross River Dam** – Automatic gate operations recommenced at 10330hrs today. The lake level is **falling** at **41.04m** with an outflow of **672.6m<sup>3</sup>/s** (as at 1100hrs). Current dam capacity is **174%**.

### Economic Summary

#### Department of Agriculture and Fisheries

Submitted By Janine Waldock Date / Time 07/02/2019 14:03hrs

- Cattle losses in North West Qld are **significant** with some properties having lost over **1000** head of stock.
- Stock that remain are stranded on higher ground with no access to feed.
- DAF is working with the Australian Defence Force, Local Government and Agforce to deliver fodder drops to impacted North West producers.
- Producers can register for a fodder drop at Agforce's website [agforce.qld.gov.au](http://agforce.qld.gov.au)
- Category B and Category C assistance measures for primary producers have been activated.

## Other Agencies Summary



### Approval

- Prepared** Senior Sergeant Tonya Graham – Operations.
- Endorsed** Inspector Paul Fogg – Operations Coordinator.
- Approved** Superintendent Shane Holmes – Commander.

**Next Report** The next State Update will be issued at 0800hrs on 08/02/2019.





## Key Messaging

**Report Time**

08/02/2019 16:00

**Report ID**

R13378421

**Event**

Active Monsoon Far Northern Queensland - January 2019

### Key Messaging

- The severe weather risk across North Queensland is expected to decrease over the weekend. There is a low chance of a tropical cyclone forming in the Coral Sea over the coming days however should this occur, it is expected to remain well away from Queensland's east coast.
- The Queensland Reconstruction Authority (QRA) will continue working with state agencies, councils and the Commonwealth for the transition from response to recovery including disaster assistance and relief measures for primary producers.
- The Queensland Government is working with local governments and AgForce to facilitate fodder drops for livestock in flood-impacted areas. Register for a fodder drop at [www.agforce.qld.gov.au](http://www.agforce.qld.gov.au)
- In Townsville and other disaster-affected communities, the Department of Transport and Main Roads staff are concentrating efforts on reopening roads that have been cut by floodwaters to enable passage of essential freight and people. The department's personnel are conducting assessments of roads and bridges and assisting with the process of clearing debris and repairing the road network.
- The Department of Housing and Public Works is working with Townsville City Council to assist people return to homes from evacuation centres, where it is possible to do so.
- It can be extremely dangerous on the roads in these affected areas. Please stay off the roads to allow emergency services to reach those in need and to ensure you stay safe.

### Sub Issue

#### Safety

- Emergency Alerts are still current for many areas - you should stay tuned to your local radio and follow the QPS on social media for updates.
- Residents should monitor the Bureau of Meteorology for the latest weather warnings. [www.bom.qld.gov.au](http://www.bom.qld.gov.au)
- In a life threatening emergency call Triple Zero (000) immediately.
- The State Emergency Service (SES) received more than 65 requests for assistance in the 24 hours to 2pm on 8 Feb, with most in the Townsville area for flood assistance and structural damage.
- The SES has responded to around 2,800 requests for assistance in Townsville alone since the event began.
- Since the start of this event swiftwater rescue firefighters have rescued 57 people.
- For damage and flood assistance contact the SES on 132 500 or log a job using the SES Assistance app.
- Conditions change rapidly and continuously. Stay out of floodwaters and drive to the conditions.
- Always beware of fallen trees and powerlines.
- Be Crocwise and if you see a crocodile, please report it as soon as possible to DES on 1300 130 372.



## Key Messaging

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- If you see a snake, don't attempt to catch or remove it. Contact a local licensed snake removalist if you need assistance.

### Recovery Support

#### Community recovery:

- Financial assistance under the joint Commonwealth/State Disaster Recovery Funding Arrangements (DRFA), including Emergency Hardship Assistance (EHA) grants and support services are available to residents affected by flooding in Far North Queensland. Contact the Community Recovery Hotline on 1800 173 349 for more information and grant closing times.
- EHA applications have now closed for Wujal Wujal, Douglas Shire Cook Shire local government areas. These closures are supported by the local councils.
- 27,000 applications have been received for emergency hardship assistance with more than \$2.53 million paid to grant applicants, benefitting more than 14,000 people
- GIVIT has received 27,500 items equalling \$34,000 in donations of food vouchers, goods and services in its virtual warehouse.
- Community Recovery Hubs are open at following locations:
  - 187 - 209 Stanley Street (Corner Walker & Stanley Streets), Townsville - 7 days, 9am to 5pm
  - Townsville Stadium, Murray Sporting Complex, Murray Lyons Drive, Annandale -7 days, 9am to 5pm
  - Brothers Townsville Football Club, 468 Bayswater Road, Mount Louisa - 12 noon to 5pm today. From 8 Feb, 7 days, 9am to 5pm
  - 1300 Smiles Stadium, 154 Golf Links Drive, Kirwan - 7 days, 9am to 5pm.
- People who are distressed or experiencing hardship due to the flooding can contact the Community Recovery Hotline on 1800 173 349.

#### Other assistance available to residents in flood affected areas:

- A number of Government services exist to help residents replace important legal documents and certificates lost during the floods. Call 13 GOV for more information.
- Free legal advice is available for residents affected by severe weather and flooding in Townsville. Call Legal Aid Queensland on 1300 004 924 or find facts sheets at [www.legalaid.qld.gov.au](http://www.legalaid.qld.gov.au).
- People making insurance claims should contact their insurer directly. However, the Insurance Council of Australia National Hotline (1800 734 621) can help answer questions about insurance or the claims process and has access to insurance companies to escalate any problems. Visit [disasters.org.au](http://disasters.org.au) for general insurance information.
- The Sport and Recreation Disaster Recovery Program has been activated to assist sporting associations in identified communities as they clean up after the floods. For more information visit [www.qld.gov.au/recreation](http://www.qld.gov.au/recreation)
- The Queensland Government has ensured that the new Get Started vouchers will still be available for eligible families in the declared disaster areas. For enquiries or help with applying email [getstarted@npsr.qld.gov.au](mailto:getstarted@npsr.qld.gov.au) or call 13 QGOV (13 74 68).

#### Queensland Reconstruction Authority (QRA) assistance:

- Flood-damaged primary producers in activated areas can now apply for natural disaster assistance.
- Category B assistance includes concessional loans of up to \$250,000 and essential working capital loans of up to \$100,000, at an interest rate of 1.37 per cent; and freight subsidies of up to \$5,000.

## Key Messaging

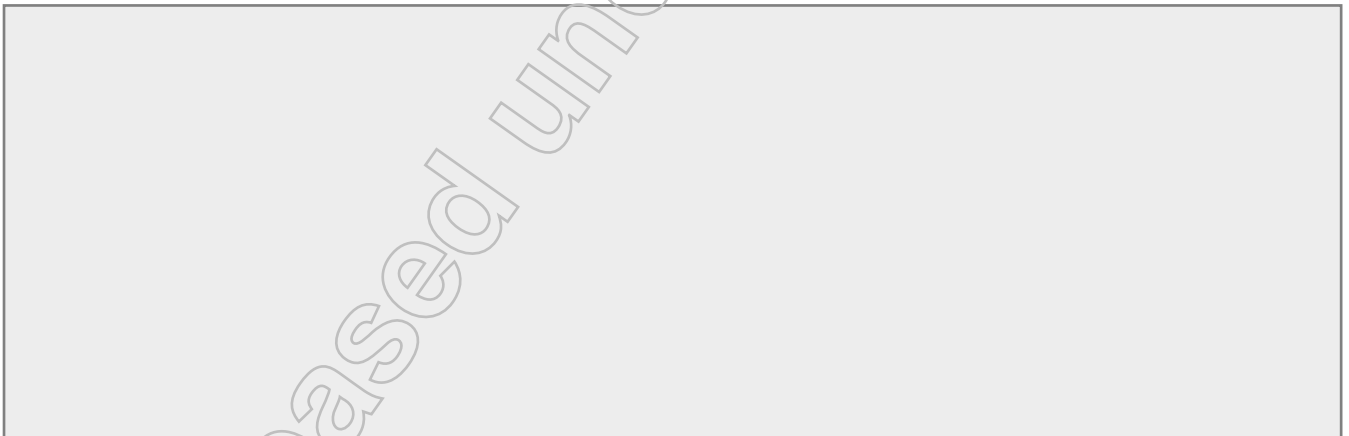
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- Category C assistance provides grants of up to \$25,000 to help clean-up and recover. Details at [www.qri-da.qld.gov.au](http://www.qri-da.qld.gov.au) or by calling 1800 623 946
- Assistance for 21 councils (as at 8.30pm on 7 Feb) has been activated under the state's Disaster Recovery Funding Arrangements (DRFA).
- Restoration of Essential Public Assets (REPA) and Counter Disaster Operations (CDO) has been activated for 21 councils.
- Small Business, Non-profit and Primary Producer Concessional Loans and Essential Working Capital Loans have been activated for 8 councils.
- Special Disaster Assistance Recovery Grants for Primary Producers of up to \$25,000 is available in 7 councils.

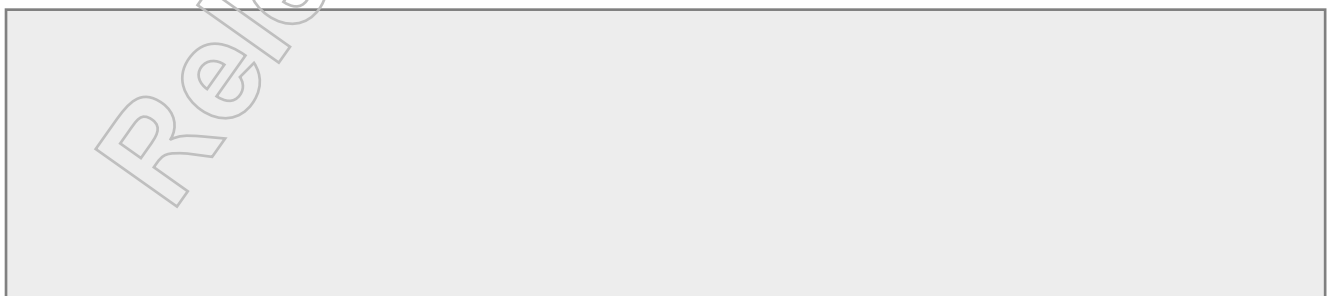
### Housing:



### Transport



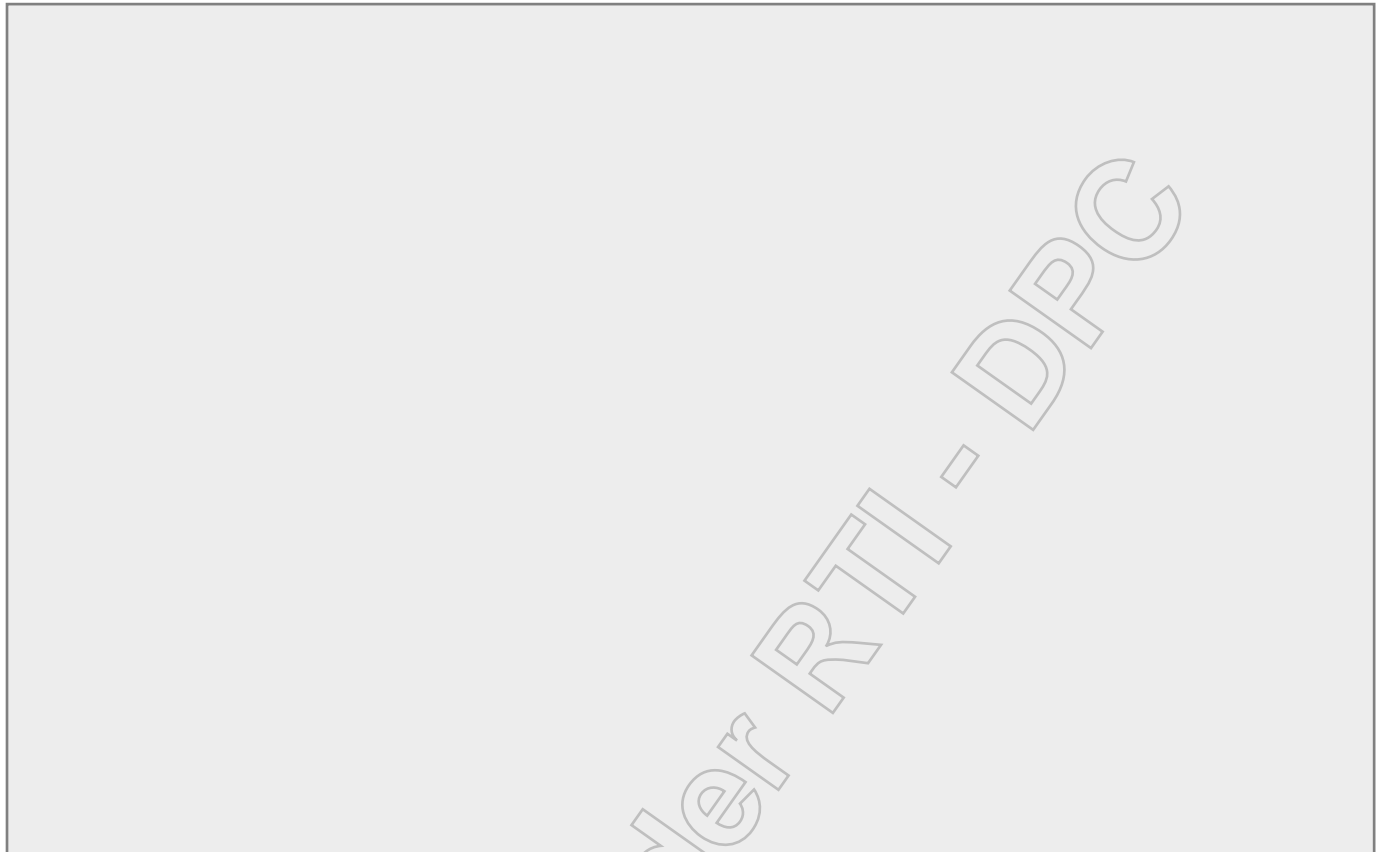
### Schools/universities/colleges/public facilities



### Status of Government offices

## Key Messaging

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### Health

- The Townsville Hospital will return to full service from Monday (11 Feb).

### Mental health

- During this time, looking after yourself, your family and your friends is essential.
- You can seek help from Lifeline (13 11 14) or by calling the Mental health access line on 1300 MH CALL (1300 642255) 24 hours a day, 7 days a week.
- For mental health support for babies and young children visit Birdie's Tree:  
<https://www.childrens.health.qld.gov.au/natural-disaster-recovery/>

### General health advice

- Mosquitos carrying diseases like dengue fever might be more common after a natural disaster so be sure to cover up with long and loose clothing, and use insect repellent.
- It's very important that residents avoid water activities like until local councils can confirm that water quality is safe again.
- Wear protective clothing like boots and gloves if you're cleaning up in flood-affected areas, and disinfect household surfaces that have come into contact with floodwater.
- If you receive a cut or scrape during the clean-up, treat it with antiseptic and cover with protective dressing immediately. If the skin around cuts becomes red or sore, see your doctor. If you sustain a wound and are unsure when your last tetanus vaccination was, seek medical attention immediately.
- You can be exposed to mould through skin contact, ingestion or inhalation of spores. Exposure to mould may cause people who have asthma, allergies or are immune compromised to have adverse reactions or cause

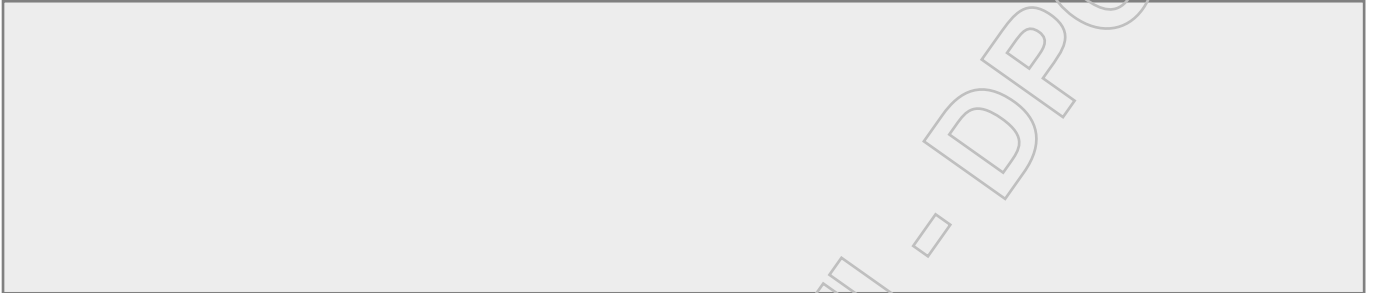
## Key Messaging

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them to develop health problems. For more information visit [www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould](http://www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould)

- Fruits and vegetables from gardens affected by flood may not be safe to consume - monitor media and local authorities of any sorts of contamination.

### Agriculture



### Electrical safety

- Only use generators and pumps in well-ventilated areas, preferably outside.
- Only connect a generator to your home through a change-over switch and socket, never through a power point on any of your existing circuits.
- Even if the network supply is turned off, solar PV systems will continue producing voltages during the day and the wiring will be still live. Avoid getting on the roof unless absolutely necessary and keep away from solar panels and their cables.
- Buildings, switchboards, electrical appliances (including hard-wired appliances) and solar panels with water damage require inspection by a licenced electrical contractor before reconnection.
- Homeowners should note solar panels will still be generating power even when the power is off. The risk of shock or electrocution remains the same.
- Customers who have had their switchboard or homes inundated will require inspection by a licensed electrical contractor prior to their individual reconnection.

## Hot Issues

### If asked question

- Response

## Approval

<b>Prepared</b>	Anya Van Hunnik - Key Messages Officer	08/02/2019 15:43
<b>Endorsed</b>	Damon Guppy - Coordinator	08/02/2019 15:51
<b>Approved</b>	Kevin Reading - SDCC Deputy Commander	08/02/2019 15:53



## State Update

<b>Event</b>	Active Monsoon Far North Queensland		
<b>State Update No.</b>	20	<b>Report ID</b>	R13381521
<b>Report From</b>	0800hrs on 08/02/2019	<b>Report To</b>	1600hrs on 08/02/2019
<b>Distribution</b>	QDMC, SDCG, affected DDMGs and LDMGs		

### Weather

#### Overview

- The monsoon trough extends from the Gulf Country across the base of Cape York Peninsula to the east tropical coast, and should remain slow-moving through the remainder of today.
- A tropical low lies on the monsoon trough north of Georgetown and will and will weaken through the remainder of today. A second tropical low lies on the monsoon trough in the Coral Sea, near Cardwell and is likely to move to the east-southeast in the coming days.
- To the north of the monsoon trough, a fresh to strong monsoonal flow persists across far northern Queensland. Heavy falls remain possible in thunderstorms near the monsoon trough and tropical lows, but these should gradually clear offshore during today or early Saturday.
- A surface trough is expected to move eastwards across the state over the weekend with a slight to medium chance of showers and thunderstorms accompanying its passage.

#### Hydrology

- **Flood watch** for coastal catchments from Daintree to Mackay and Gulf of Carpentaria catchments.

#### Warnings

- Major Flood Warning for the Flinders, Albert and Leichhardt Rivers, Minor Flood Warning for the Norman River, and Flood Warning for the Cloncurry, Nicholson, Gregory and Gilbert Rivers.
- Major Flood Warning for the Upper Burdekin River and Moderate Flood Warning for the Lower Burdekin River below Burdekin Falls Dam.

Released under the Queensland Information Privacy Act 2009



**Current Status of Activations**

State Activations      SDCC – STAND UP

	DDMGs	LDMGs
Stand Up	Townsville	Burdekin, Charters Towers, Cloncurry, Flinders, Hinchinbrook, Mckinlay, Richmond, Townsville, Winton
Lean Forward	Mount Isa, Longreach	Burke, Carpentaria, Etheridge, Mount Isa, Palm Island, Wujal Wujal
Alert	Far North, Innisfail, Mackay	Aurukun, Boulia, Cairns, Cassowary Coast, Cook, Croydon, Douglas, Hope Vale, Mareeba, Mornington, Napranum, Northern Peninsula, Torres Strait, Weipa, Whitsunday, Yarrabah
Stand Down		

**Disaster Declarations**

DDMG	Declared	Expiration	Ended	Extension
Townsville	1745hrs on 31/01/2019	1745hrs on 14/02/2019		

**People**

Deaths                      Nil reported for this period.  
 Missing Persons        Nil reported for this period.  
 Searches                   Nil reported for this period.

**Evacuation Centres / Places of Refuge**

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## Community Recovery Hubs

## Community Safety Summary

### Queensland Police Service

Submitted By Supt Brian Connors Date / Time 08/02/2019 13:30hrs

- Currently 90 QPS staff deployed to affected areas in North Queensland assisting with disaster response and policing duties.

### Queensland Fire and Emergency Services

Submitted By Janet Richardson Date / Time 08/02/2019 13:58hrs

- SES has received more than 65 requests for assistance in the last 24 hours to 1600hrs today.
- Damage assessments between 25/1/19 to 1600hrs today 3340 properties have been inspected.
- Strategic planning being undertaken to support the recovery phase.
- 300 personnel currently deployed in North Queensland as well as 60 operational vehicles.

### Queensland Ambulance Service

Submitted By Monica Farrow Date / Time 08/02/2019 13:25hrs

- 19 officers will be demobilised back from Townsville today.
- 1 paramedic crew remains supporting the Heatley evacuation centre.
- The ADF continues to support QAS service delivery.

## Health Summary

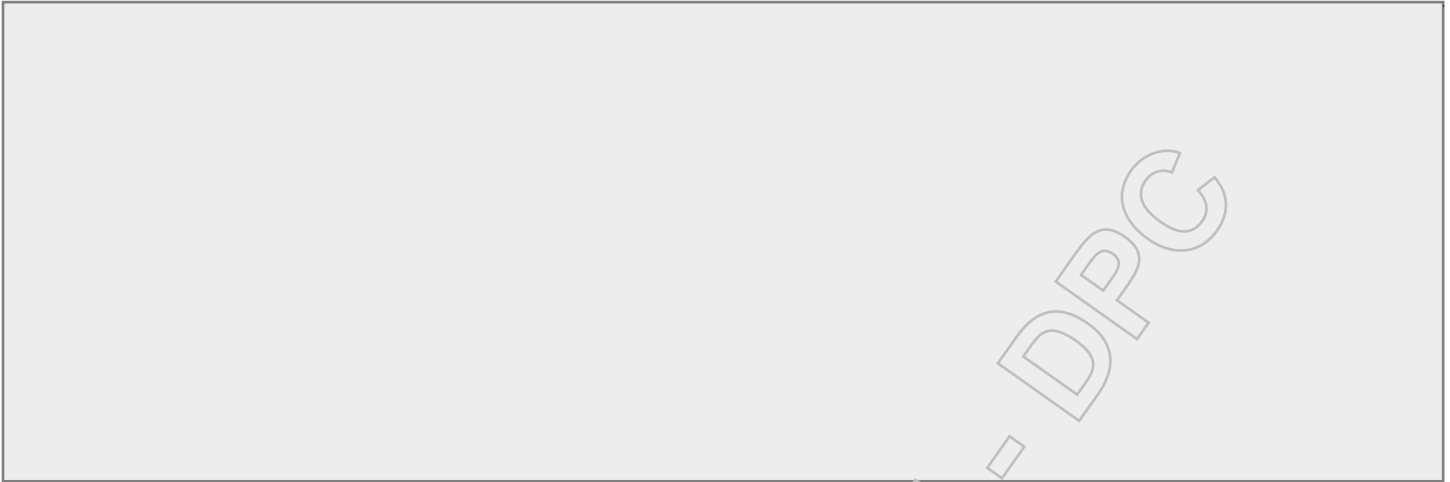
### Queensland Health

Submitted By Brenda Patane Date / Time 08/02/2019 14:04hrs

- The Townsville Hospital is open and offering all emergency services. Routine services are gradually resuming.
- Additional home stay ward opened to cater for patients who are unable to return home or to other suitable accommodation.
- Emergency rest and food arrangements in place for staff remaining at the hospital, as well as some capacity for child-supervision on site available.

## Power and Water Summary

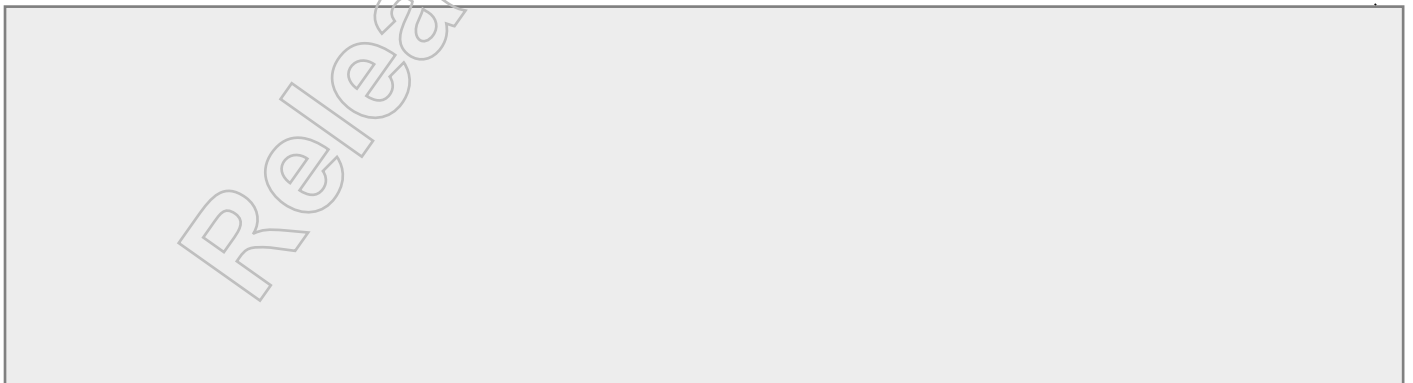


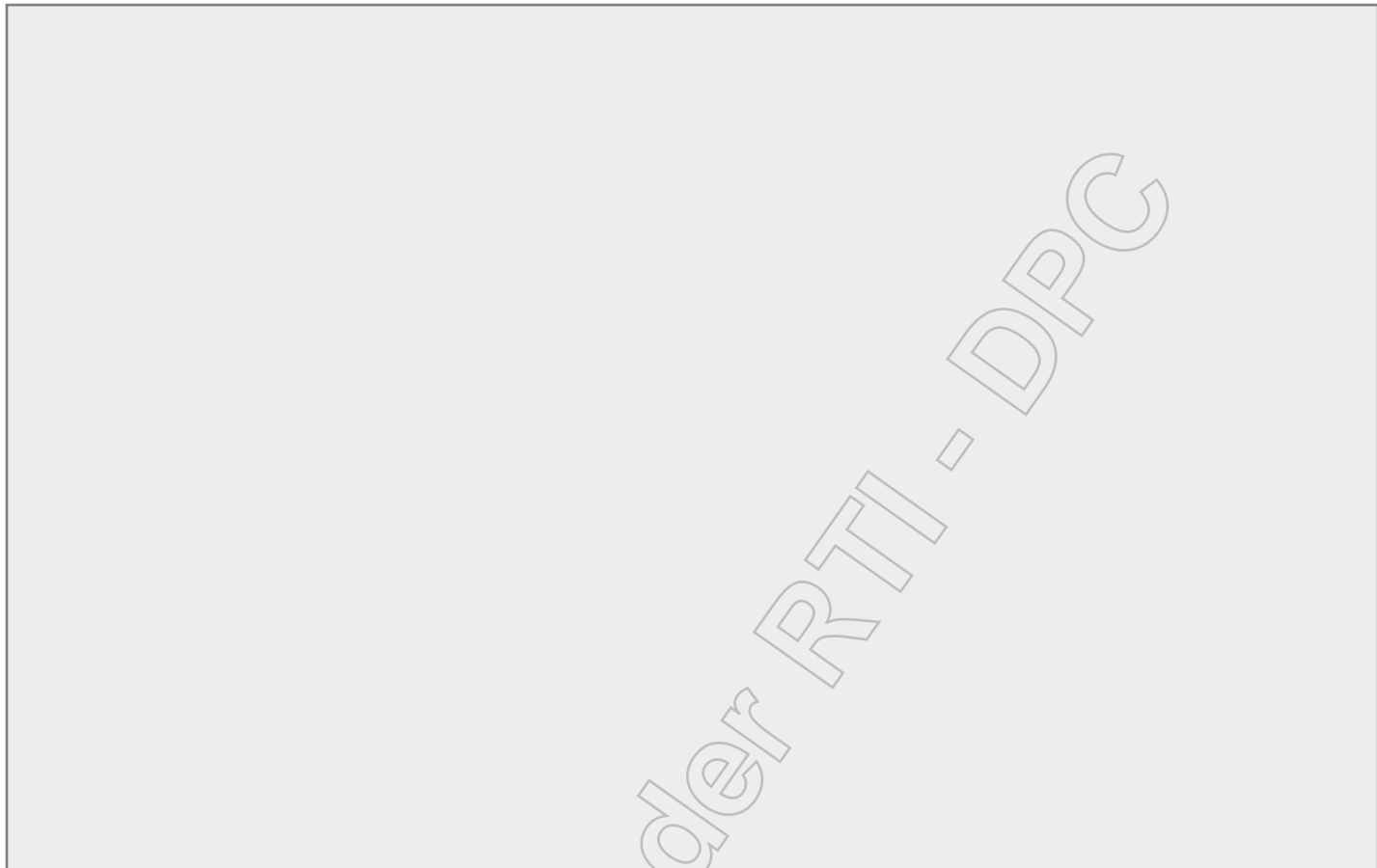


**Transport Summary**



**Communications and Information Technology Summary**





## Human / Social Summary

### Department of Child Safety, Youth and Women

Submitted By Thomas Allsop Date / Time 08/02/2019 13:27hrs

- Business continuity processes are in place for frontline services in the impacted area to ensure ongoing availability of child safety and youth justice services including contingency plans for safety and security of detainees and staff in Cleveland Youth Detention Centre.
- The department's Information, Innovation and Recovery Division is assisting with ICT-related DCDSS Community Recovery functions, as required.
- Child Safety and Youth Justice Service Centres in Townsville remain physically closed at this time. However, arrangements have been made to continue to provide services to client

### Department of Communities, Disability Services and Seniors

Submitted By James Parker Date / Time 08/02/2019 13:50hrs

- 27,287 applications have been received for emergency hardship assistance
- 18,741 calls to the Community Recovery Hotline to date.
- Recovery Hub established and opened in Giru and Palm Island will open when weather permits.

### Department of Education

Submitted By Brandon McDonald Date / Time 08/02/2019 15:29hrs

- School Closures as at 1500hrs





## State Update 19 for Active Monsoon FNQ as at 0800hrs on 08/02/2019

- 37 State Schools
- 1 Catholic and Independent schools
- 47 Early Childhood Early Care Centres

### Department of Housing and Public Works

Submitted By Kaelene Clarke Date / Time 07/02/2019 21:01hrs

- 133 requests for emergency housing assistance
- HPW teams have finalised 393 assessments of government assets.
- Additional shifts and 156 agency temp staff continue to be employed to support disaster recovery call demand.
- The Residential Tenancy Authority is available to provide advice to tenants about what they are able to do if their rental has been damaged.
- The fourth Building Recovery Group meeting is planned for this morning.

### Department of Justice and Attorney-General

Submitted By Ronald McDonald Date / Time 08/02/2019 12:09hrs

- Townsville courts remained closed today but the Supreme, District and Magistrates Courts will re-open at 8.30am on Monday.
- A number of staff are in attendance at the courthouse working on backlogs and preparing for courts next week. All other NQ courts are operational today.

## Environmental Summary

### Department of Environment and Science

Submitted By Chris Loveday Date / Time 08/02/2019 13:45hrs

- DES is currently responding to a report from Queensland Rail (QR) about a train derailment approximately 60km East of Julia Creek.
- Imagery indicates that possibly 20 carriages and the locomotive have been dislodged from the track and appear to be on their side.
- Access to the site is restricted by floodwaters.
- All DES offices are open and operational except Ingham and Jourama, which are closed until further notice.

### Department of Natural Resources, Mines and Energy

Submitted By Mark Ryan Date / Time 08/02/2019 13:56hrs

- 41 staff deployed for Community Recovery with additional deployments being envisaged over the next few days.
- DNRME is aware that the 42 water monitoring river gauges are currently not providing telemetry to the BoM. DNRME is working extensively to restore the data feed, and is liaising with the BoM.
- Energy Queensland are enacting their Restoration Plan for Townsville – aiming to have connection restored to 80% by Sunday, 10/02/2019 and 100% by Tuesday, 12/02/2019.
- 3 Petroleum and Gas inspectors are located in Townsville and have checked hospitals, schools and emergency shelters in the affected area. Preparations underway for these inspectors to visit Ingham, Charters Towers, Home Hill and Ayr next week.
- No issues reported with DNRME owned dams or power generation in Queensland.



## State Update 19 for Active Monsoon FNQ as at 0800hrs on 08/02/2019

### Sunwater

Submitted By Michael Hughes Date / Time 08/02/2019 13:41hrs

- Emergency Action Plans active for seven dams – Burdekin Falls, Eungella, Julius, Kinchant, Ross River, Teemburra and Tinaroo Falls.
- Operational releases from Kinchant Dam into the outlet channel continue. Current rate has been reduced to 400ML/day; monitoring ongoing.
- Burdekin Falls Dam water levels are steady. As at 12:45 08/02/19, the lake level is 160.28, 6.28m over spillway and current capacity is 208.11%; the lake level is not expected to exceed flood of record (160.85m)
- Ross River Dam: Automatic gate operations recommenced at approximately 10:30 07/02/2019, as directed by Townsville City Council. As at 12:45 08/02/19, all gates are open with a total outflow of 535.6m<sup>3</sup>/s.

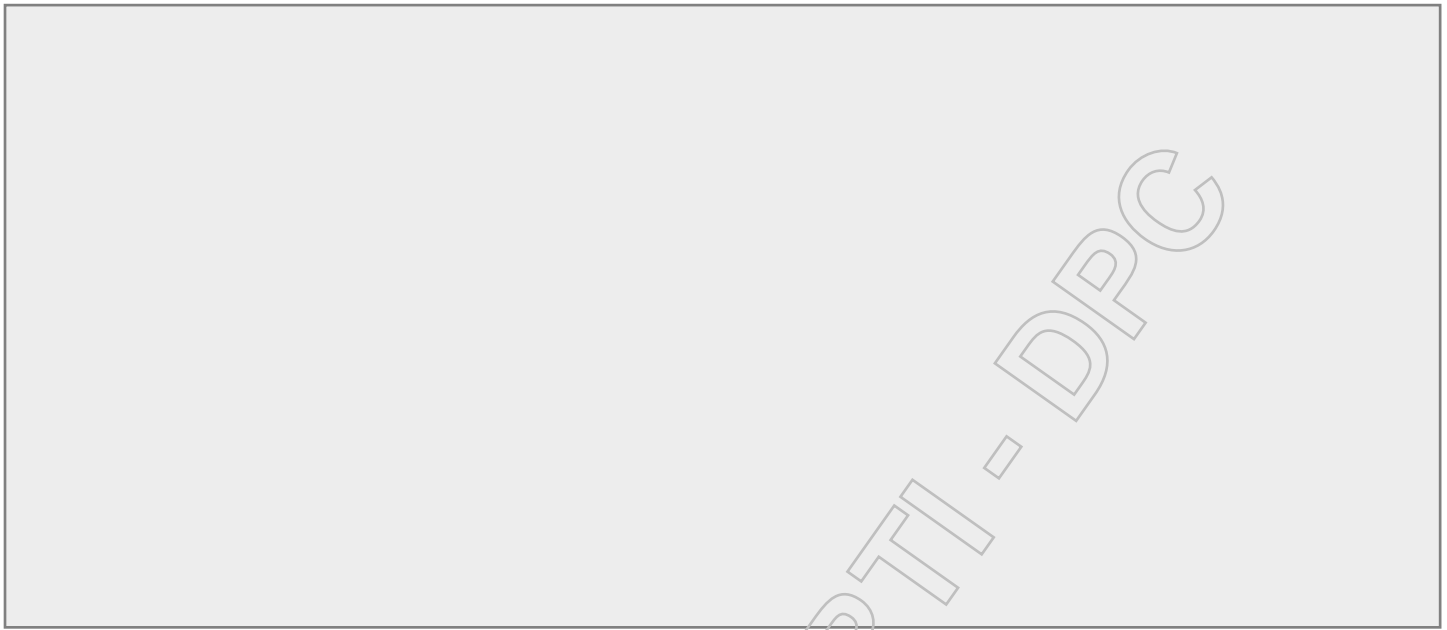
### Economic Summary

#### Department of Agriculture and Fisheries

Submitted By Janine Waldock Date / Time 08/02/2019 12:32hrs

- DAF is working with the Australian Defence Force, Local Government and Agforce to deliver fodder drops to impacted North West producers.
- Producers are encouraged to register their interest with Agforce on [www.agforceqld.org.au](http://www.agforceqld.org.au).
- DAF Ayr office is closed today 8/2/19 and will reopen Monday.
- Additional areas for Category B and C assistance measures are being requested.
- Fodder Drops - Locations – 68 Total stock numbers – 33,553

### Other Agencies Summary



## Approval

<b>Prepared</b>	Senior Sergeant George Shand – Operations.
<b>Endorsed</b>	Inspector Paul Fogg – Operations Coordinator.
<b>Approved</b>	Superintendent Shane Holmes – Commander.
<b>Next Report</b>	The next State Update will be issued at 1600hrs on 08/02/2019.

Released under RTI - DPC



## Key Messaging

**Report Time**

09/02/2019 06:00

**Report ID**

R13386421

**Event**

Active Monsoon Far Northern Queensland - January 2019

### Key Messaging

- A tropical low should remain well offshore in the Coral Sea. A medium to high chance of showers and thunderstorms will continue across the far north of Cape York Peninsula. A slight to medium chance of showers and thunderstorms about the east coast and adjacent inland districts. Mostly sunny in northwestern Queensland. A drier air mass should extend into the southern interior and west of the state with mostly sunny conditions.
- Search will continue at first light for a person missing in floodwater at Groper Creek Home Hill after a boating incident yesterday afternoon (8 Feb)
- The Queensland Government is working with local governments and AgForce to facilitate fodder drops for livestock in flood-impacted areas. Register for a fodder drop at [agforceqld.org.au](http://agforceqld.org.au)
- The Department of Transport and Main Roads are concentrating efforts on reopening roads that have been cut by floodwaters. Many major and local roads continue to be impacted by flooding, including the Bruce Highway between Home Hill and Ayr (heavy vehicles permitted), as well as the Flinders Highway at Macrossan Bridge.
- The Department of Housing and Public works and Townsville City Council are helping people move from evacuation centres back to their homes, where it is safe to do so.
- Please stay off the roads to allow emergency services to reach those in need and to ensure you stay safe in these dangerous conditions. If you do need to travel, stay out of floodwaters and drive carefully as conditions change rapidly and continuously.
- If you are able to help with the immediate coordinated clean-up and recovery in Townsville and other affected communities please register at [www.emergencyvolunteering.com.au](http://www.emergencyvolunteering.com.au).
- Please continue to listen to local authorities for updated information on how you can support communities during recovery. Your willingness to help is very much appreciated.

### Sub Issue

#### Key Event Statistics

- State Emergency Service (SES) received more than 64 requests for assistance in the 24 hours to 5am on 9 Feb.
- The SES has responded to around 2,800 requests for assistance in Townsville since the event began.
- Since the start of this event swiftwater rescue firefighters have rescued 57 people.
- More than 29,100 applications have been received for emergency hardship assistance with more than \$3.2 million paid to grant applicants, benefitting more than 18,000 people.
- GIVIT has received \$168,680 in cash donations (including \$100,000 from Adani) and has already connected 5,580 donated items to community members in urgent need.





## Key Messaging

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- Assistance for 21 councils (as at 10.00pm on 8 Feb) has been activated under the state's Disaster Recovery Funding Arrangements (DRFA). A further seven councils are under assessment.
- Restoration of Essential Public Assets (REPA) and Counter Disaster Operations (CDO) funding activated for 21 councils.
- Small Business, Non-profit and Primary Producer Concessional Loans and Essential Working Capital Loans have been activated for 8 councils.

### Safety

- Emergency alerts are still current for many areas – stay tuned to your local radio station and follow the QPS on social media for updates.
- Residents should monitor the Bureau of Meteorology for the latest weather warnings visit [bom.qld.gov.au](http://bom.qld.gov.au)
- In a life threatening emergency call Triple Zero (000) immediately.
- For SES assistance call 132 500 or log a job using the SES Assistance app.
- Always beware of fallen trees and powerlines. Stay clear, warn others and call Triple Zero (000) or 13 16 70.
- Be Crocwise and if you see a crocodile, please report to CrocWatch 1300 130 372.
- Don't attempt to catch or remove snakes. Contact a local licensed snake removalist if you need assistance.

### Electrical safety:

- Ergon Energy is aiming to restore power to 80 per cent of customers by Sunday 10 Feb.
- Only use generators and pumps in well-ventilated areas, preferably outside.
- Only connect a generator to your home through a change-over switch and socket, never through a power point on any of your existing circuits.
- Buildings, switchboards, electrical appliances (including hard-wired appliances) and solar panels with water damage require inspection by a licenced electrical contractor before reconnection.
- Solar PV systems will still be generating power even when the mains power is off. The risk of shock or electrocution remains the same. Be cautious when accessing your roof.

### Recovery Support

#### Financial assistance:

- There is a range of financial assistance available to residents affected by flooding. For information and grant closing times, contact the Community Recovery hotline on 1800 173 349.
- There is also financial assistance available to primary producers, small businesses and non-profit organisations. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.:
  - Category B assistance includes concessional loans of up to \$250,000 and essential working capital loans of up to \$100,000, at an interest rate of 1.37 per cent; and freight subsidies of up to \$5,000.
  - Category C assistance provides grants for primary producers of up to \$75,000 for clean-up and recovery.
- Reminder to grant applicants: when completing applications online, please ensure details are exactly as per Driver's license and Medicare details – full name and all numbers.

#### Community Recovery:

- Community Recovery Hubs are open 7 days, 9am to 5pm, at the following locations:
  - 187 – 209 Stanley Street (Corner Walker & Stanley Streets), Townsville
  - Townsville Stadium, Murray Sporting Complex, Murray Lyons Drive, Annandale
  - Brothers Townsville Football Club, 468 Bayswater Road, Mount Louisa



## Key Messaging

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- 1300 Smiles Stadium, 154 Golf Links Drive, Kirwan.
- SES Pop up Hub 10am - 2pm today (Saturday 9 Feb), Ingham Rd, Townsville.
- A pop-up Community Recovery Hub will open on Palm Island on Monday 11 Feb.
- More than 500 staff are working on community recovery statewide.
- Community Recovery Hotline on 1800 173 349 if you are distressed or experiencing hardship due to the flooding.

### Other assistance available to residents in flood affected areas:

- For help replacing important legal documents and certificates lost during the floods, call 13 QGOV (13 74 68).
- Call Legal Aid Queensland (1300 004 924 or [www.legalaid.qld.gov.au](http://www.legalaid.qld.gov.au)) for free legal advice if affected by severe weather and flooding..
- People making insurance claims should contact their insurer directly. The Insurance Council of Australia National Hotline (1800 734 621) can answer questions about insurance or the claims process and assist to escalate insurance issues. Visit [disasters.org.au](http://disasters.org.au).
- The Sport and Recreation Disaster Recovery Program can assist sporting associations as they clean up after the floods. Visit [qld.gov.au](http://qld.gov.au)
- The new Sport and Recreation Get Started vouchers will remain available for eligible families in the declared disaster areas. Email [getstarted@npsr.qld.gov.au](mailto:getstarted@npsr.qld.gov.au) or call 13 QGOV.

### Housing:

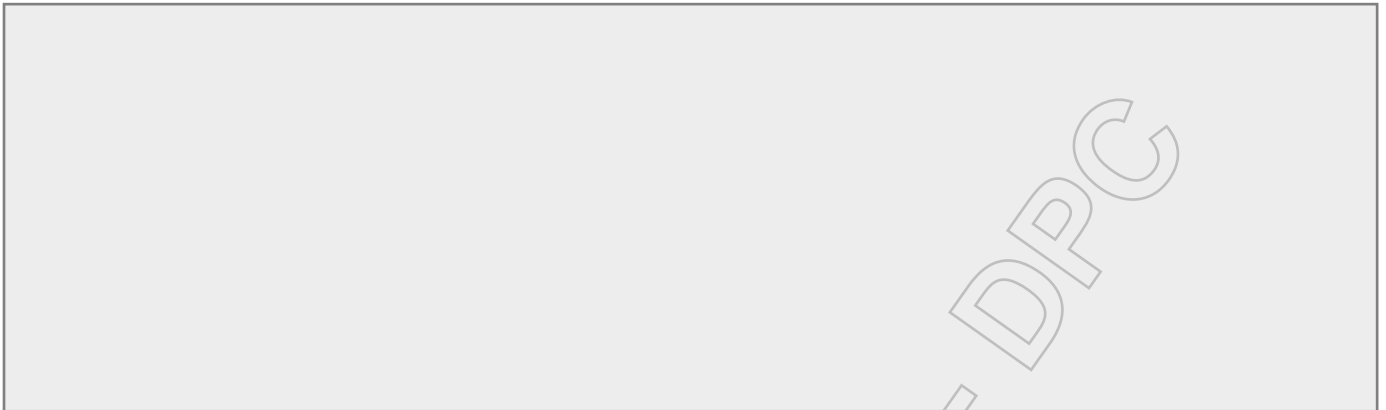
### Transport

### Schools/universities/colleges/public facilities

## Key Messaging

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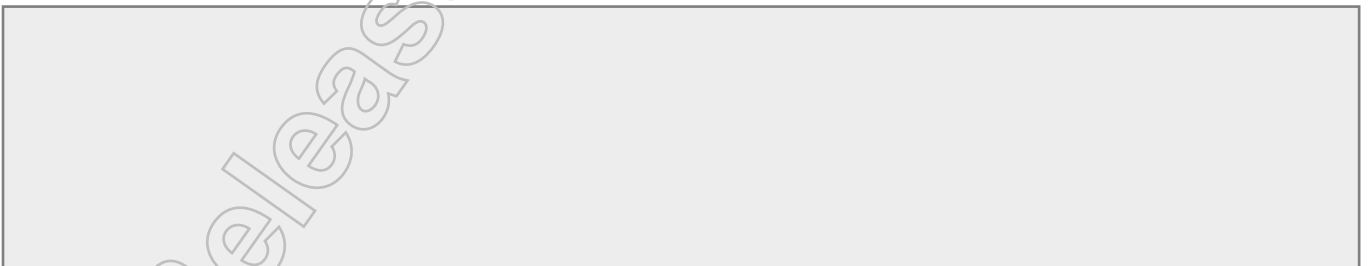
### Status of Government offices



### Health

- Townsville Hospital is open, offering all emergency services and will return to full service on Monday 11 Feb.
- During this time, looking after yourself, your family and your friends is essential.
- You can seek help from Lifeline (13 11 14) or by calling the Mental health access line on 1300 MH CALL (1300 642 255) 24 hours a day, 7 days a week.
- For mental health support for babies and young children visit [childrens.health.qld.gov.au](http://childrens.health.qld.gov.au)
- Mosquitos carrying diseases like dengue fever are common after a natural disaster. Cover up with long, loose clothing and use insect repellent.
- Avoid water activities until local councils confirm that water is safe.
- Wear protective clothing like boots and gloves if you're cleaning up in flood-affected areas.
- Disinfect household surfaces that have come into contact with floodwater.
- If you receive a cut or scrape during the clean-up, treat it with antiseptic and cover with protective dressing immediately. If you are unsure when your last tetanus vaccination was and/or the skin around cuts becomes red or sore, seek medical attention immediately.
- Exposure to mould may cause health problems for people with asthma, allergies or compromised immune systems. Visit [qld.gov.au](http://qld.gov.au)
- Fruits and vegetables from gardens affected by flood water may not be safe to consume.

### Agriculture



### Clean up

- For information for residents who have had sewage enter their property visit [townsville.qld.gov.au](http://townsville.qld.gov.au)
- For more information related to cleaning-up, repairing and rebuilding after a flood visit [qbcc.qld.gov.au](http://qbcc.qld.gov.au)

## Hot Issues

## Key Messaging

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### If asked question

- Response

### Approval

<b>Prepared</b>	Michelle Kennedy - Coordinator	09/02/2019 05:57
<b>Endorsed</b>	Michelle Kennedy - Coordinator	09/02/2019 05:57
<b>Approved</b>	Mark Pengelly - SDCC Commander	09/02/2019 06:17

Released under RTI - DRG



## Key Messaging

**Report Time**

09/02/2019 16:00

**Report ID**

R13394121

**Event**

Active Monsoon Far Northern Queensland - January 2019

### Key Messaging

- The severe weather risk has now decreased across much of the state, and recovery efforts are well underway.
- Flood warnings are still current in a number of catchments and there may be isolated areas of heavy rain and damaging winds north of Port Douglas.
- The Queensland Government is working with local governments and AgForce to facilitate fodder drops for livestock in flood-impacted areas. Register for a fodder drop at [agforcedld.org.au](http://agforcedld.org.au).
- The Queensland Government is also working with the Townsville City Council to help people move from evacuation centres back to their homes, when it is safe to do so.
- Efforts are continuing on reopening roads, but some remain flooded. Check [aldtraffic.qld.gov.au](http://aldtraffic.qld.gov.au) for the latest conditions.
- Please stay off the roads to allow emergency services to reach those in need and to ensure you stay safe in these dangerous conditions. If you do need to travel, stay out of floodwaters and drive carefully as conditions can change rapidly.
- If you want to help with the clean-up and recovery in Townsville and other affected communities, please register at [emergencyvolunteering.com.au](http://emergencyvolunteering.com.au).

### Sub Issue

#### Key event statistics

- More than 31,000 applications have been received for emergency hardship assistance with more than \$3.45 million paid to grant applicants, benefitting more than 19,400 people.
- GIVIT has received \$168,680 in cash donations (including \$100,000 from Adani) and has already connected 5,580 donated items to community members in urgent need.
- The State Emergency Service (SES) received more than 194 requests for assistance in the 24 hours to 2pm today (Saturday 9 February), and a total of more than 3,000 since the start of this event.
- Queensland Fire and Emergency Services has completed more than 4,700 damage assessments as at 2:30pm today (Saturday 9 February). It is anticipated that all damage assessments in Townsville will be completed by tomorrow afternoon.

#### Safety

- Emergency Alerts are still current for many areas - you should stay tuned to your local radio and follow the QPS on social media for updates.
- Residents should check the Bureau of Meteorology website at [bom.gov.au](http://bom.gov.au) for the latest weather warnings.
- In a life threatening emergency, call Triple Zero (000) immediately.
- For SES assistance, call 132 500 or log a job using the SES Assistance app.



## Key Messaging

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- Always beware of fallen trees and powerlines. Stay clear, warn others and call Triple Zero (000) or 13 16 70.
- Be Crocwise and if you see a crocodile, please report to CrocWatch on 1300 130 372.
- Don't attempt to catch or remove snakes. Contact a local licensed snake removalist if you need assistance.

### Electrical safety

- As at 2pm today (Saturday 9 February), there are approximately 4,600 customers without power. Ergon Energy is aiming to restore power to 80 per cent of customers by tomorrow (Sunday 10 February).
- Only use generators and pumps in well-ventilated areas, preferably outside.
- Only connect a generator to your home through a change-over switch and socket, never through a power point on any of your existing circuits.
- Buildings, switchboards, electrical appliances (including hard-wired appliances) and solar panels with water damage require inspection by a licenced electrical contractor before reconnection.
- Solar PV systems will still be generating power even when the mains power is off. The risk of shock or electrocution remains the same. Be cautious when accessing your roof.

### Recovery support

#### Financial assistance

- There is a range of financial assistance available to residents affected by flooding. If you are distressed or experiencing hardship due to the flooding, contact the Community Recovery hotline on 1800 173 349.
- Assistance for 28 councils (as at 3pm today, Saturday 9 February) has been activated under the state's Disaster Recovery Funding Arrangements, including:
  - Personal Hardship Assistance Scheme and Essential Services Safety and Reconnection Scheme in 6 councils, and areas of a further 5 councils. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
  - Restoration of Essential Public Assets and Counter Disaster Operations funding has been activated for 28 councils.
  - Small Business, Non-profit and Primary Producer Concessional Loans (up to \$250,000) and Essential Working Capital Loans (up to \$100,000, at an interest rate of 1.37 per cent) have been activated for 8 councils. Visit [grida.qld.gov.au](http://grida.qld.gov.au).
  - Freight Subsidies for Primary Producers (up to \$5,000) in Winton. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.
  - Special Disaster Assistance Recovery Grants for Primary Producers (\$75,000) has been activated in 9 councils. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.
- Reminder to grant applicants: when completing applications online, please ensure details are exactly as per Driver's license and Medicare details - full name and all numbers.

#### Community recovery

- Community Recovery Hubs are open 7 days, 9am to 5pm, at the following locations:
  - State Government Building, Corner Walker and Stanley Streets, Townsville.
  - Townsville Stadium, Murray Sporting Complex, Murray Lyons Drive, Annandale.
  - Brothers Townsville Football Club, 468 Bayswater Road, Mount Louisa.
  - 1300 Smiles Stadium, 154 Golf Links Drive, Kirwan.
- A pop-up Community Recovery Hub will open on Palm Island on Monday (11 February).
- More than 500 staff are working on community recovery statewide.

#### Other assistance available to residents in flood affected areas



## Key Messaging

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- For help replacing important legal documents and certificates lost during the floods, call 13 QGOV (13 74 68).
- Contact Legal Aid Queensland on 1300 004 924 or at [legalaid.qld.gov.au](http://legalaid.qld.gov.au) for free legal advice if you have been affected by severe weather and flooding.
- People making insurance claims should contact their insurer directly. The Insurance Council of Australia National Hotline (1800 734 621) can answer questions about insurance or the claims process and assist to escalate insurance issues.
- The Sport and Recreation Disaster Recovery Program is available to assist sporting associations as they clean up after the floods at [qld.gov.au/recreation/sports/funding/disaster-recovery](http://qld.gov.au/recreation/sports/funding/disaster-recovery).
- The new Sport and Recreation Get Started vouchers will remain available for eligible families in the declared disaster areas. Email [getstarted@npsr.qld.gov.au](mailto:getstarted@npsr.qld.gov.au) or call 13 QGOV (13 74 68).

### Housing

### Transport

### Schools/universities/colleges/public facilities

### Health

- Winton Multipurpose Health Centre remains isolated with the road closures around Winton.
- Townsville Hospital is open, offering all emergency services and will return to full service on Monday (11 February).
- Queensland Health has developed a dedicated Mental Health Recovery Plan and is working with Royal Flying Doctor Service to provide mental health support to communities in Western Queensland. During this time, looking after yourself, your family and your friends is essential. You can seek help from Lifeline (13 11 14) or by calling the Mental health access line on 1300 MH CALL (1300 642 255) 24 hours a day, 7 days a week. For mental health support for babies and young children visit [childrens.health.qld.gov.au](http://childrens.health.qld.gov.au)
- Mosquitos carrying diseases like dengue fever are common after a natural disaster. Cover up with long, loose clothing and use insect repellent.
- Avoid water activities until local councils confirm that water is safe.

## Key Messaging

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- Wear protective clothing like boots and gloves if you're cleaning up in flood-affected areas.
- Disinfect household surfaces that have come into contact with floodwater.
- If you receive a cut or scrape during the clean-up, treat it with antiseptic and cover with protective dressing immediately. If you are unsure when your last tetanus vaccination was and/or the skin around cuts becomes red or sore, seek medical attention immediately.
- Exposure to mould may cause health problems for people with asthma, allergies or compromised immune systems. For advice about dealing with mould after a flood visit [qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould](http://qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould).
- Fruits and vegetables from gardens affected by flood water may not be safe to consume.
- Protect yourself from the sun with clothing, a hat, sunglasses and sunscreen. It is important to ensure you drink plenty of water to avoid dehydration.

### Agriculture



### Clean up

- For information for residents who have had sewage enter their property visit [townsville.qld.gov.au](http://townsville.qld.gov.au).
- For more information related to cleaning-up, repairing and rebuilding after a flood visit [qbcc.qld.gov.au](http://qbcc.qld.gov.au).

## Hot Issues

### If asked question

- Response

## Approval

<b>Prepared</b>	Ben Armstrong - Coordinator	09/02/2019 15:33
<b>Endorsed</b>	Ben Armstrong - Coordinator	09/02/2019 15:33
<b>Approved</b>	Joanne Morgan - Staff Officer	09/02/2019 15:39

## State Update

<b>Event</b>	Active Monsoon Far North Queensland		
<b>State Update No.</b>	22	<b>Report ID</b>	R13405321
<b>Report From</b>	0800hrs on 09/02/2019	<b>Report To</b>	1600hrs on 09/02/2019
<b>Distribution</b>	QDMC, SDCG, affected DDMGs and LDMGs		

### Weather

#### Overview

- A trough extends across Cape York Peninsula to the east tropical coast of Queensland, and should remain slow moving and weaken through the remainder of today.
- A **tropical low** lies in the northwest Coral Sea, east of Cairns and is likely to move to the east-southeast in the coming days.
- A **high to very high** chance of showers and thunderstorms north of about Kowanyama to Port Douglas, with the chance of locally heavy falls with thunderstorms.

#### Hydrology

- **Flood watch** for coastal catchments from Daintree to Mackay, Western Cape York Peninsula and Gulf of Carpentaria catchments.
- Continual river rises are expected in the flood watch area over the next few days.

#### Warnings

- **Major** flood warning – Flinders River and Leichhardt River.
- **Moderate** flood warning – Norman River, Burdekin River, Georgina River, Isaac River Catchment and Western River.
- **Minor** flood warning – Daintree River, Herbert River, Murray River and Ross River.
- **Flood** warning – Nicholson River, Gregory River, Gilbert River and Diamantina River.

### Current Status of Activations

#### State Activations SDCG – STAND UP

	DDMGs	LDMGs
<b>Stand Up</b>	Townsville	Burdekin, Carpentaria, Flinders, McKinlay, Richmond, Townsville,
<b>Lean Forward</b>	Mount Isa	Burke, Etheridge, Hinchinbrook, Mount Isa, Palm Island, Wujal Wujal
<b>Alert</b>	Far North, Innisfail, Mackay	Aurukun, Boulia, Cairns, Cassowary Coast, Cook, Croydon, Douglas, Hope Vale, Mareeba, Mornington, Napranum, Northern Peninsula, Torres Strait, Weipa, Whitsunday, Yarrabah
<b>Stand Down</b>	Longreach	Charters Towers, Winton



## State Update 22 for Active Monsoon FNQ as at 1600hrs on 09/02/2019

### Disaster Declarations

DDMG	Declared	Expiration	Ended	Extension
Townsville	1745hrs on 31/01/2019	1745hrs on 14/02/2019		

### People

**Deaths** Nil reported for this period.  
**Missing Persons** Nil reported for this period.  
**Searches** Nil reported for this period.

### Evacuation Centres / Places of Refuge

### Community Recovery Hubs

### Community Safety Summary

#### Queensland Police Service

Submitted By Insp Mark Pengelly Date / Time 09/02/2019 14:45hrs

- 100 staff currently deployed and 250 on reserve if required.





### Queensland Fire and Emergency Services

Submitted By Regina O'Toole Date / Time 09/02/2019 14:39hrs

- SES has received more than **194** requests for assistance in the last 24 hours to 1400hrs today.
- As at 1400hrs – **4,636** damage assessments completed.
- It is anticipated that all damage assessments in Townsville will be completed by tomorrow afternoon.
- **372** personnel and **75** vehicles currently deployed.
- As at 1400hrs - wash-out operations - **182** properties attended and **69** wash-outs completed.

### Queensland Ambulance Service

Submitted By Monica Farrow Date / Time 09/02/2019 12:52hrs

- The State Incident Management Room is moving from Stand Up to **Lean Forward** at 1900hrs.
- **27** officers remain deployed to the Townsville LASN. **4** officers will be returning to this afternoon.
- **2** paramedics remain at the Heatley evacuation centre.

### Health Summary

#### Queensland Health

Submitted By Nicole Mandalios Date / Time 09/02/2019 14:05hrs

- Implementing a dedicated recovery plan for monsoonal flooding in Townsville and surrounding areas to:
  - Maintain emergency capability and restore clinical services,
  - Monitor and mitigate public health risks and
  - Provide mental health support:
- Further clinical and mental health staff deployments scheduled for 11/02/19.

### Power and Water Summary

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### Transport Summary

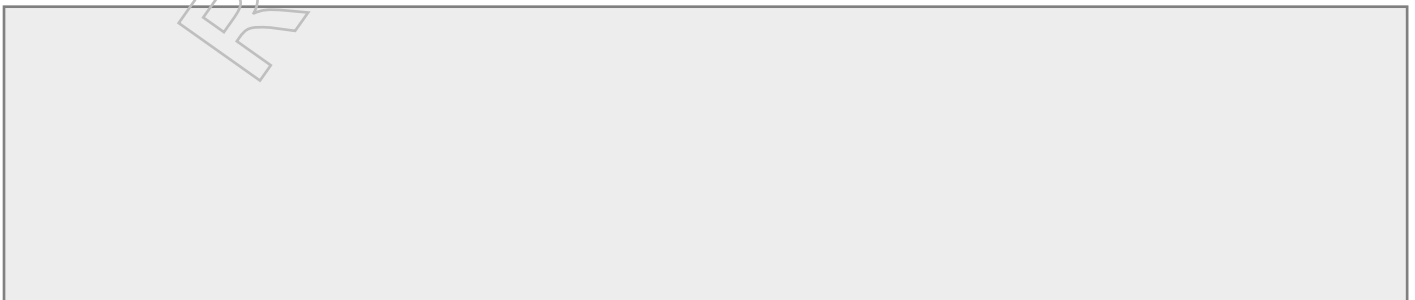
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**Communications and Information Technology Summary**



## Human / Social Summary

### Department of Child Safety, Youth and Women

Submitted By Thomas Allsop Date / Time 09/02/2019 14:28hrs

- Child Safety and Youth Justice Service Centres in Townsville remain physically **closed** at this time. However, arrangements have been made to continue to provide services to clients.

### Department of Communities, Disability Services and Seniors

Submitted By James Parker Date / Time 09/02/2019 13:32hrs

- PHAS and ESSRS was activated for the following for - Flinders, Richmond, McKinlay and Cloncurry Shire Councils today.
- **31,333** applications have been received for emergency hardship assistance.
- **21,749** calls to the Community Recovery Hotline to date.
- A fifth recovery hub is planned to open in Bluewater tomorrow.

### Department of Education

Submitted By Dave Sheedy Date / Time 14:04hrs

- **School Closures** as at 1400hrs
  - **37** State Schools
  - **1** Catholic and independent schools
  - **45** Early Childhood Early Care Centres

### Department of Housing and Public Works

Submitted By Stacey McInnes Date / Time 09/02/2019 15:29hrs

- HPW is working closely with government agencies to coordinate the availability of commercial accommodation to make it available for displaced residents.
- HPW staff are on the ground at evacuation centres and recovery hubs assisting the community.
- BAS is co-ordinating the support provided by the Australian Defence Force and local contractors to expedite the recovery efforts and reopen schools to students as soon as possible.

## State Update 22 for Active Monsoon FNQ as at 1600hrs on 09/02/2019

- The Residential Tenancy Authority is available to provide advice to tenants about what they are able to do if their rental has been damaged.
- The online QBCC North Queensland Flood Register allows homeowners to search for licenced contractors, including licensed asbestos removers and electrical trades to make homes safe, secure and habitable.

### Environmental Summary

#### Department of Natural Resources, Mines and Energy

Submitted By Mark Rhimes Date / Time 09/02/2019 13:52hrs

- The 42 water monitoring river gauges (North West Queensland) remain **off line** due to larger satellite communication issue with fibre optic cable. Telstra are currently making necessary repairs with reconnection expected by late this afternoon.
- 41 staff deployed for Community Recovery with additional deployments planned for activation over coming days.

#### Sunwater

Submitted By Michael Hughes Date / Time 09/02/2019 13:59hrs

- At 0708hrs operational releases from Kinchant Dam ceased - monitoring ongoing.
- Operational releases from Kinchant Dam into the outlet channel continue. Current rate has been reduced to 250ML/day - monitoring ongoing.
- Burdekin Falls Dam water levels continue **rising** slowly. Currently, lake level is **160.460m**, **6.46m** over spillway. Current dam capacity is **212.04%**. Lake level is not expected to exceed flood of record (160.85m).
- **Ross River Dam** – Automatic gate operations continue. The lake level is **falling** at **40.14m** Current dam capacity is **143%**.

### Economic Summary

#### Department of State Development, Manufacturing, Infrastructure and Planning

Submitted By Vicki Battaglia Date / Time 09/02/2019 14:17hrs

- Participating in the Townsville DDMG, Townsville Local Recovery and Resilience Group, Economic Recovery Taskforce and associated sub-committees. DSDMIP is supporting the development of a Townsville Economic Recovery Plan and is leading the development of the Statewide Economic Recovery Plan.
- Economic Recovery Group (ERG) met on 07/02/19. The next meeting will be held late next week.

#### Department of Agriculture and Fisheries

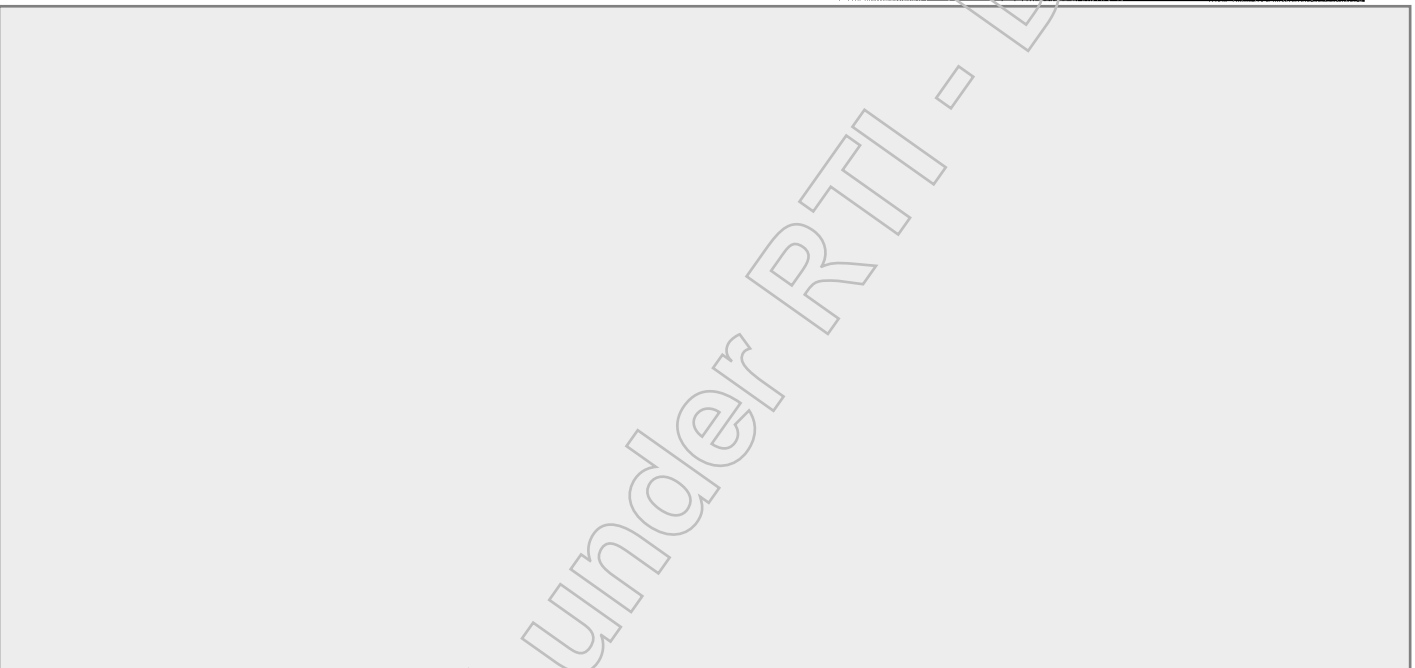
Submitted By Vern Rudwick Date / Time 09/02/2019 12:43hrs

- ADF fodder program is commencing operations.
- ADF has positioned liaison officers (LOs) in Cloncurry, Julia Creek and Richmond. Another LO will arrive in Winton tomorrow.
- ADF LOs will work with LDMGs to coordinate taskings.
- AgForce is identifying producers in need of fodder drop.

## State Update 22 for Active Monsoon FNQ as at 1600hrs on 09/02/2019

- LDMGs are identifying distribution points. ADF will deliver hay to distribution points that cannot be reached by road, for delivery by commercial operators. Initially this will be from exiting regional supplies and from Winton using hay delivered by Rural Aid.
- All LDMGs have been able to conduct deliveries using local hay and operators to date. All LDMGs have had enough hay to date.
- Richmond will receive a fuel delivery from ADF today.
- Cloncurry has enough fuel and fodder for now.

### Other Agencies Summary



### Approval

**Prepared** Senior Sergeant Tonya Graham - Operations

**Approved** Inspector Mark Pengelly - Commander

**Next Report** The next State Update will be issued at 0800hrs on 10/02/2019.



## Key Messaging

**Report Time**

10/02/2019 05:00

**Report ID**

R13406321

**Event**

Active Monsoon Far Northern Queensland - January 2019

### Key Messaging

- Community recovery efforts are in full swing after the severe weather risk has decreased significantly across much of the state.
- Flood warnings are still current in a number of catchments.
- The Queensland Government is working with local governments and AgForce to facilitate fodder drops for livestock in flood-impacted areas. Register for a fodder drop at [agforceqld.org.au](http://agforceqld.org.au).
- The Queensland Government is also working with the Townsville City Council to help people move from evacuation centres back to their homes, when it is safe to do so.
- Efforts are continuing on reopening roads, but some remain flooded. Check [qldtraffic.qld.gov.au](http://qldtraffic.qld.gov.au) for the latest conditions.
- Please stay off the roads to allow emergency services to reach those in need and to ensure you stay safe in these dangerous conditions. If you do need to travel, stay out of floodwaters and drive carefully as conditions can change rapidly.
- If you want to help with the clean-up and recovery in Townsville and other affected communities, please register at [emergencyvolunteering.com.au](http://emergencyvolunteering.com.au).

### Sub Issue

#### Key Event Statistics

- The State Emergency Service (SES) received 478 requests for assistance in the 24 hours to 5am today, with most in the Townsville area for flood assistance. The number of requests for assistance is anticipated to increase over the coming days due to clean up operations commencing.
- The SES has responded to around 3,370 requests for assistance in Townsville since the event began.
- More than 370 QFES personnel and 75 vehicles are currently deployed from around the state to respond to the flood emergency in north Queensland.
- 
- Since the start of this event swiftwater rescue firefighters have rescued 57 people.
- Around 32,100 applications have been received for emergency hardship assistance with more than \$3.87 million paid to grant applicants, benefitting more than 21,800 people.
- GIViT has received \$168,680 in cash donations (including \$100,000 from Adani) and has already connected 5,580 donated items to community members in urgent need.
- Assistance for 28 councils (as at 9.00pm on 9 Feb) has been activated under the state's Disaster Recovery Funding Arrangements (DRFA). A further seven councils are under assessment.
- Restoration of Essential Public Assets (REPA) and Counter Disaster Operations (CDO) funding activated for 28 councils.





## Key Messaging

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- Small Business, Non-profit and Primary Producer Concessional Loans and Essential Working Capital Loans have been activated for 8 councils.

### Safety

- Emergency Alerts are still current for many areas – you should stay tuned to your local radio and follow the QPS on social media for updates.
- Residents should check the Bureau of Meteorology website at [bom.gov.au](http://bom.gov.au) for the latest weather warnings.
- In a life threatening emergency, call Triple Zero (000) immediately.
- For SES assistance, call 132 500 or log a job using the SES Assistance app.
- Always beware of fallen trees and powerlines. Stay clear, warn others and call Triple Zero (000) or 13 16 70.
- Be Crocwise and if you see a crocodile, please report to CrocWatch on 1300 130 372.
- Don't attempt to catch or remove snakes. Contact a local licensed snake removalist if you need assistance.

### Electrical safety

- As at 2pm Saturday 9 February, there were approximately 4,600 customers without power. Ergon Energy is aiming to restore power to 80 per cent of customers by today (Sunday 10 February).
- Only use generators and pumps in well-ventilated areas, preferably outside.
- Only connect a generator to your home through a change-over switch and socket, never through a power point on any of your existing circuits.
- Buildings, switchboards, electrical appliances (including hard-wired appliances) and solar panels with water damage require inspection by a licenced electrical contractor before reconnection.
- Solar PV systems will still be generating power even when the mains power is off. The risk of shock or electrocution remains the same. Be cautious when accessing your roof.

### Recovery support

#### Financial assistance

- There is a range of financial assistance available to residents affected by flooding. If you are distressed or experiencing hardship due to the flooding, contact the Community Recovery hotline on 1800 173 349.
- Assistance for 28 councils (as at 9pm today, Saturday 9 February) has been activated under the state's Disaster Recovery Funding Arrangements, including:
  - Financial assistance, under the joint Commonwealth/State Disaster Recovery Funding Arrangements (DRFA), and support services are available to residents affected by flooding in eleven local government areas across North and Far North Queensland.
  - This includes the Flinders, Richmond, McKinlay and Cloncurry Shire council areas that have been activated today for personal hardship assistance as a result of continuing heavy rain and flooding.
  - Emergency Hardship Assistance (EHA) grants, of up to \$180 per person, to a maximum of \$900 for a family of five or more, are available to help cover the costs of essential items, such as food and clothing, for people directly impacted by this disaster. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
  - Restoration of Essential Public Assets and Counter Disaster Operations funding has been activated for 28 councils.
  - Small Business, Non-profit and Primary Producer Concessional Loans (up to \$250,000) and Essential Working Capital Loans (up to \$100,000, at an interest rate of 1.37 per cent) have been activated for 8 councils. Visit [grida.qld.gov.au](http://grida.qld.gov.au).
  - Freight Subsidies for Primary Producers (up to \$5,000) in Winton. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.

## Key Messaging

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- Special Disaster Assistance Recovery Grants for Primary Producers (\$75,000) has been activated in 9 councils. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.
- Reminder to grant applicants: when completing applications online, please ensure details are exactly as per Driver's license and Medicare details – full name and all numbers.
- As 3.30pm yesterday (9 February), more than 22,400 calls had been received by the Community Recovery hotline (1800 173 349).

### Community recovery

- Community Recovery Hubs are open 7 days, 9am to 5pm, at the following locations:
  - State Government Building, 187 - 209 Stanley Street (Corner Walker and Stanley Streets), Townsville.
  - Townsville Stadium, Murray Sporting Complex, Murray Lyons Drive, Annandale.
  - Brothers Townsville Football Club, 468 Bayswater Road, Mount Louisa.
  - 1300 Smiles Stadium, 154 Golf Links Drive, Kirwan.
  - A fifth community recovery hub is expected to open at 14 Forestry Road, Bluewater today (10 February) – subject to weather conditions.
- A pop-up Community Recovery Hub will open on Palm Island tomorrow (Monday 11 February).
- More than 560 staff are working on community recovery statewide.
- Community Recovery workers have conducted outreach into the following suburbs: Rosslea, Oonoomba, Idalia, Railway Estate, Kirwan, Mundingburra, West End, as well as at pop up visits at Lavarack Barracks, Townsville City Council (SES) and Giru.
- The department and Queensland Health are working with the Royal Flying Doctor Service and the Public Health Network to coordinate mental health and wellbeing support in the North West. The department has also engaged the services of two psychological first aid trained staff from Uniting Care Community (Lifeline) and will have them based at Cloncurry from tomorrow (Monday 10 February).

### Other assistance available to residents in flood affected areas

- For help replacing important legal documents and certificates lost during the floods, call 13 QGOV (13 74 68).
- Contact Legal Aid Queensland on 1300 004 924 or at [legalaid.qld.gov.au](http://legalaid.qld.gov.au) for free legal advice if you have been affected by severe weather and flooding.
- People making insurance claims should contact their insurer directly. The Insurance Council of Australia National Hotline (1800 734 621) can answer questions about insurance or the claims process and assist to escalate insurance issues.
- The Sport and Recreation Disaster Recovery Program is available to assist sporting associations as they clean up after the floods at [qld.gov.au/recreation/sports/funding/disaster-recovery](http://qld.gov.au/recreation/sports/funding/disaster-recovery).
- The new Sport and Recreation Get Started vouchers will remain available for eligible families in the declared disaster areas. Email [getstarted@npsr.qld.gov.au](mailto:getstarted@npsr.qld.gov.au) or call 13 QGOV (13 74 68).

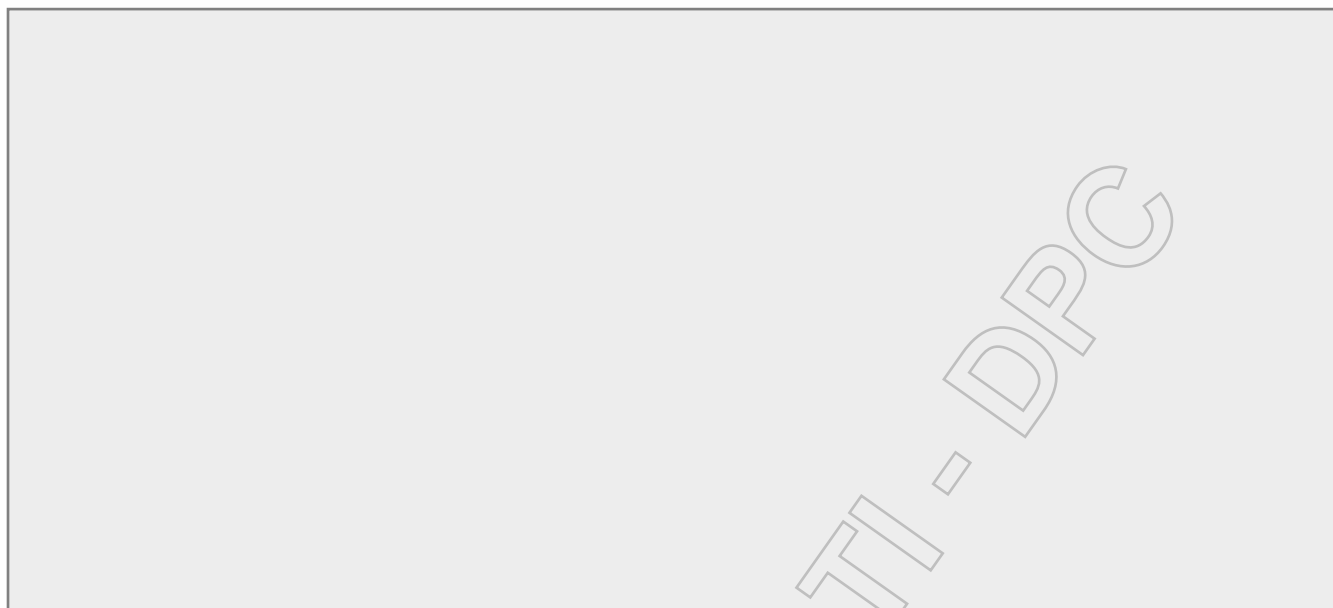
### Housing



### Transport

## Key Messaging

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### Schools/universities/colleges/public facilities



### Health

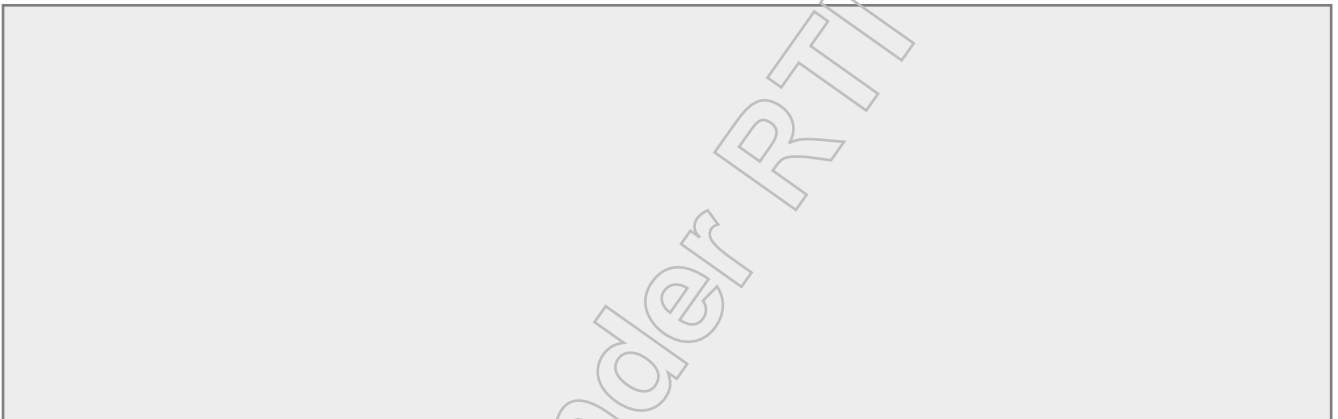
- Winton Multipurpose Health Centre remains isolated with the road closures around Winton.
- Townsville Hospital is open, offering all emergency services and will return to full service on Monday (11 February).
- Queensland Health has developed a dedicated Mental Health Recovery Plan and is working with Royal Flying Doctor Service to provide mental health support to communities in Western Queensland. During this time, looking after yourself, your family and your friends is essential. You can seek help from Lifeline (13 11 14) or by calling the Mental health access line on 1300 MH CALL (1300 642 255) 24 hours a day, 7 days a week. For mental health support for babies and young children visit [childrens.health.qld.gov.au](http://childrens.health.qld.gov.au)
- With the temperature rising in Townsville it is important to be alert to the symptoms of heat-related illnesses which include heat rash, muscle cramps, heavy sweating, paleness, dizziness, nausea, vomiting and fainting.
- People who develop serious illnesses such as heat stroke and need emergency treatment should call Triple Zero (000) as soon as serious symptoms are evident.
- People are urged to take precautions against dehydration and other heat-related conditions during the clean-up.
- Don't drink tank water which may have been contaminated by flood water.  
Mosquitos carrying diseases like dengue fever are common after a natural disaster. Cover up with long, loose clothing and use insect repellent.
- Avoid water activities until local councils confirm that water is safe.

## Key Messaging

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- Wear protective clothing like boots and gloves if you're cleaning up in flood-affected areas.
- Disinfect household surfaces that have come into contact with floodwater.
- If you receive a cut or scrape during the clean-up, treat it with antiseptic and cover with protective dressing immediately. If you are unsure when your last tetanus vaccination was and/or the skin around cuts becomes red or sore, seek medical attention immediately.
- Exposure to mould may cause health problems for people with asthma, allergies or compromised immune systems. For advice about dealing with mould after a flood visit [qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould](http://qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould).
- Fruits and vegetables from gardens affected by flood water may not be safe to consume.
- Protect yourself from the sun with clothing, a hat, sunglasses and sunscreen. It is important to ensure you drink plenty of water to avoid dehydration.

### Agriculture



### Clean up

- Remember when leaving fridges on the kerbside to remove the doors to prevent children from getting trapped.
- For information for residents who have had sewage enter their property visit [townsville.qld.gov.au](http://townsville.qld.gov.au).
- For more information related to cleaning-up, repairing and rebuilding after a flood visit [abcc.qld.gov.au](http://abcc.qld.gov.au).

### Hot Issues

#### If asked question

- Response

### Approval

<b>Prepared</b>	Breda Wall - Coordinator	10/02/2019 05:56
<b>Endorsed</b>	Breda Wall - Coordinator	10/02/2019 05:57
<b>Approved</b>	Joanne Morgan - Staff Officer	10/02/2019 06:12

Released under RTI - DPC





## State Update

<b>Event</b>	Active Monsoon Far North Queensland		
<b>State Update No.</b>	23	<b>Report ID</b>	R13411621
<b>Report From</b>	1600hrs on 09/02/2019	<b>Report To</b>	0800hrs on 10/02/2019
<b>Distribution</b>	QDMC, SDCG, affected DDMGs and LDMGs		

### Weather

#### Overview

- The monsoon trough extends across Cape York Peninsula to a Tropical Low situated in the northwest Coral Sea east of Cairns. The monsoon trough should gradually weaken and retreat northwards over the next few days.
- A **medium to high** chance of showers and thunderstorms across the far north Cape York Peninsula.
- Heavy falls remain possible in thunderstorms in the far north, but these should gradually ease as the monsoon flow weakens.

#### Hydrology

- **Flood watch** for areas north of Kowanyama to Port Douglas including Cape York Peninsula.
- Continual river rises are expected in the flood watch area over the next few days.

#### Warnings

- **Major** flood warning – Flinders River and Leichhardt River.
- **Moderate** flood warning – Norman River, Burdekin River, Georgina River, Isaac River Catchment and Western River.
- **Minor** flood warning – Daintree River, Herbert River, Murray River and Ross River.  
Flood warning – Nicholson River, Gregory River, Gilbert River and Diamantina River.

### Current Status of Activations

State Activations SDCC – STAND UP

	DDMGs	LDMGs
<b>Stand Up</b>	Townsville	Burdekin, Carpentaria, Flinders, McKinlay, Richmond, Townsville,
<b>Lean Forward</b>	Mount Isa	Burke, Etheridge, Hinchinbrook, Mount Isa, Palm Island, Wujal Wujal
<b>Alert</b>	Far North, Innisfail, Mackay	Aurukun, Boulia, Cairns, Cassowary Coast, Cook, Croydon, Douglas, Hope Vale, Mareeba, Mornington, Napranum, Northern Peninsula, Torres Strait, Weipa, Whitsunday, Yarrabah
<b>Stand Down</b>		



**State Update 23 for Active Monsoon FNQ as at 0800hrs on 10/02/2019**

**Disaster Declarations**

DDMG	Declared	Expiration	Ended	Extension
Townsville	1745hrs on 31/01/2019	1745hrs on 14/02/2019		

**People**

Deaths Nil reported for this period.  
Missing Persons Nil reported for this period.  
Searches Nil reported for this period.

**Evacuation Centres / Places of Refuge**

**Community Recovery Hubs**



## Community Safety Summary

### Queensland Police Service

Submitted By Insp Mark Pengelly Date / Time 10/02/2019 06:30hrs

- A high profile policing presence is being maintained in and around impacted areas to ensure the safety and security of the community.

### Queensland Fire and Emergency Services

Submitted By Janet Richardson Date / Time 10/02/2019 06:13hrs

- SES has received more than **478** requests for assistance in the last 24 hours to 0500hrs today.
- As at 0500hrs – **5,181** damage assessments completed.
- It is anticipated that all damage assessments in Townsville will be completed by Monday afternoon.
- Over **370** personnel and **75** vehicles currently deployed.

### Queensland Ambulance Service

Submitted By Monica Farrow Date / Time 10/02/2019 05:44hrs

- The State Incident Management Room is at **Lean Forward**.
- Townsville LASN Local Ambulance Coordination Centre is at **Lean Forward**.
- **23** officers remain deployed to the Townsville LASN.

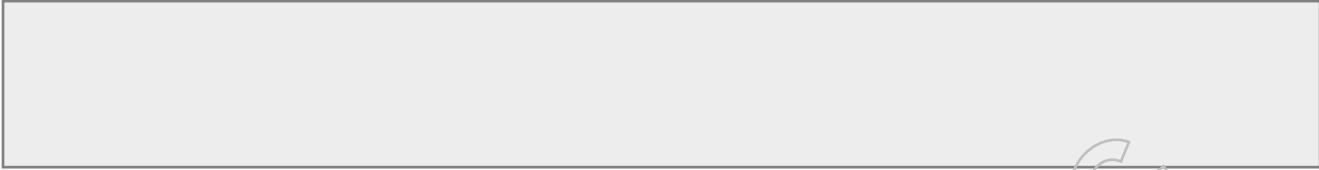
## Health Summary

### Queensland Health

Submitted By Brenda Patane Date / Time 10/02/2019 05:54hrs

- The SHECC remains at **Stand Up**.
- Townsville & North West HHSs are at **Lean Forward**.
- Central West & Mackay HHSs are at **Alert**.
- Forecasts indicate temperatures will increase significantly and humidity will remain high over flood affected areas. Queensland Health will provide heat health and safety messaging throughout the recovery phase, in addition to messages regarding post-flooding, mould, food safety and general clean-up safety.
- Medicine and vaccine supplies are currently being replenished at Townsville Hospital.

## Power and Water Summary



**Transport Summary**





## Communications and Information Technology Summary

## Human / Social Summary

### Department of Communities, Disability Services and Seniors

Submitted By James Parker Date / Time 10/02/2019 06:13hrs

- DRFA - Personal Hardship Assistance Scheme (PHAS) and/or Essential Services Safety and Reconnection Scheme (ESSRS) are activated for **11** Council areas. See <https://www.qra.qld.gov.au/activations> for details.
- **33,150** applications have been received for emergency hardship assistance.
- **22,772** calls to the Community Recovery Hotline to date.

### Department of Education

Submitted By Dave Sheedy Date / Time 10/02/2019 06:13hrs

- School Closures as at 0600hrs
  - **37** State Schools
  - **1** Catholic and Independent schools
  - **45** Early Childhood Early Care Centres
- DoE will continue undertaking assessments to determine possible opening dates for schools with the aim to open as many schools as possible tomorrow (11/02/19). Advice will be provided as decisions are made.

### Department of Housing and Public Works

Submitted By Stacey McInnes Date / Time 09/02/2019 20:42hrs

- Overnight HPW assisted **105** vulnerable displaced people with alternate accommodation.
- **227** requests received for emergency housing assistance.
- The HPW website and social media platforms have continued to amplify messages promoting available housing assistance. Housing support-related posts have reached almost 43,000 people.
- Housing staff deployed from other regions to assist with the event will be accommodated in Ayr to free up accommodation in Townsville.



## Environmental Summary

### Department of Natural Resources, Mines and Energy

Submitted By Mark Ryan Date / Time 10/02/2019 05:40hrs

- All 42 water monitoring river gauges are back **on line**.
- 46 staff deployed for Community Recovery with additional deployments planned over coming days.

### Sunwater

Submitted By Michael Hughes Date / Time 10/02/2019 05:35hrs

- Emergency Action Plan (EAP) **active** for 6 dams – Burdekin Falls, Eungella, Julius, Ross River, Teemburra and Tinaroo Falls
- EAP for Kinchant Dam **stood down** at 2005hrs yesterday.
- Burdekin Falls Dam water levels are **receding**. As at 0155hrs lake level is **159.960m, 5.96m** over spillway. Current dam capacity is **201%**.
- **Ross River Dam** – Automatic gate operations continue. The lake level is **falling** at **39.86m**. Current dam capacity is **135%**.

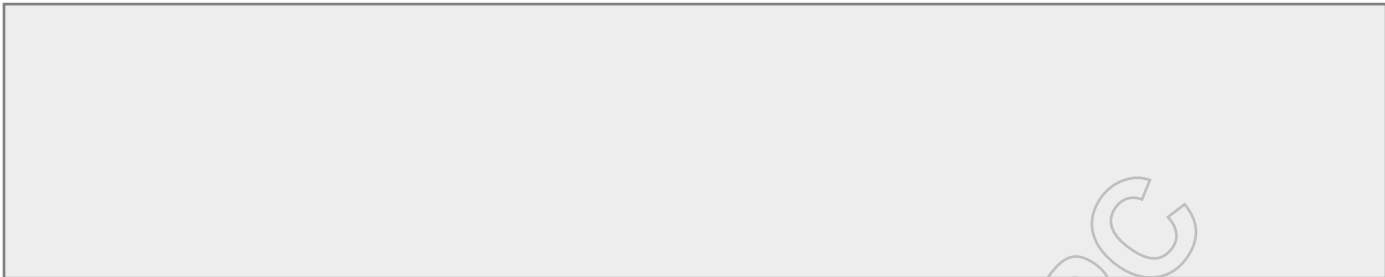
## Economic Summary

### Department of Agriculture and Fisheries

Submitted By Vern Rudwick Date / Time 09/02/2019 18:23hrs

- Primary producer assistance under DRFA **Category B** has been **activated**, providing freight subsidies and concessional loans.
- Primary producer assistance under DRFA **Category C** has been **activated**, providing recovery grants. These recovery grants have been increased for this event from a maximum of \$25,000 to a maximum of \$75,000 per producer. Exempt Sch.3(3)(1)(e) Disclose consider Ex. Co.
- DAF has helped facilitate the establishment of the north west Queensland fodder drop operation announced by the Australian Government, and has local advisers assigned to LDMGs at Hughenden, Richmond, Julia Creek, Cloncurry and Winton.
- Richmond received a fuel delivery from ADF yesterday (09/02/19).
- Winton requires additional fuel - this is being addressed.

## Other Agencies Summary



### Approval

**Prepared** Senior Sergeant Tonya Graham - Operations

**Approved** Inspector Mark Pengelly - Commander

**Next Report** The next State Update will be issued at 1600hrs on 10/02/2019.

Released under RTI - DPC



## Key Messaging

**Report Time**

10/02/2019 16:00

**Report ID**

R13421421

**Event**

Active Monsoon Far Northern Queensland - January 2019

### Key Messaging

- Community recovery efforts are underway, as the severe weather risk has decreased significantly across much of the state.
- Flood warnings are still current in a number of catchments.
- The Queensland Government is working with local governments and AgForce to facilitate fodder drops for livestock in flood-impacted areas. Register for a fodder drop at [agforceqld.org.au](http://agforceqld.org.au).
- Roads and rail lines are being reopened when it is safe to do so. Check [qldtraffic.qld.gov.au](http://qldtraffic.qld.gov.au) for the latest road conditions.
- If you want to help with the clean-up and recovery in Townsville and other affected communities, please register at [emergencyvolunteering.com.au](http://emergencyvolunteering.com.au).

### Sub Issue

#### Key event statistics

- The SES received more than 481 requests for assistance in the 24 hours to 2pm Sunday 10 February, and has received more than 3,550 since the event began.
- QFES has completed 6,022 damage assessments as at 2pm Sunday 10 February and it is anticipated all damage assessments in Townsville will be completed by tomorrow (Monday 11 February) afternoon.
- More than 34,000 applications have been received for emergency hardship assistance with more than \$4 million paid to grant applicants, benefitting more than 22,800 people.
- GIVIT has received \$168,680 in cash donations (including \$100,000 from Adani) and has already connected approximately 6,000 donated items to community members in urgent need.

#### Safety

- Residents should check the Bureau of Meteorology website at [bom.gov.au](http://bom.gov.au) for the latest weather warnings.
- In a life threatening emergency, call Triple Zero (000) immediately.
- For SES assistance, call 132 500 or log a job using the SES Assistance app.
- Always beware of fallen trees and powerlines. Stay clear, warn others and call Triple Zero (000) or 13 16 70.
- Be Crocwise and if you see a crocodile, please report to CrocWatch on 1300 130 372.
- Don't attempt to catch or remove snakes. Contact a local licensed snake removalist if you need assistance.

#### Electrical safety

- As at 2pm Sunday 10 February, there were approximately 1,200 customers without power.
- Only use generators and pumps in well-ventilated areas, preferably outside.



## Key Messaging

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- Only connect a generator to your home through a change-over switch and socket, never through a power point on any of your existing circuits.
- Buildings, switchboards, electrical appliances (including hard-wired appliances) and solar panels with water damage require inspection by a licenced electrical contractor before reconnection.
- Solar PV systems will still be generating power even when the mains power is off. The risk of shock or electrocution remains the same. Be cautious when accessing your roof.

### Recovery support

#### Financial assistance

- There is a range of financial assistance available to residents affected by flooding. If you are distressed or experiencing hardship due to the flooding, contact the Community Recovery hotline on 1800 173 349.
- Assistance for 28 councils have been activated under the state's Disaster Recovery Funding Arrangements, including:
  - Emergency Hardship Assistance (EHA) grants of up to \$180 per person, to a maximum of \$900 for a family of five or more, are available to help cover the costs of essential items, such as food and clothing, for people directly impacted by this disaster. This has been activated for 6 councils and areas of 5 additional councils. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
  - The Essential Services Safety and Reconnection Scheme has been activated for 6 councils and areas of 5 additional councils. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
  - Restoration of Essential Public Assets and Counter Disaster Operations funding has been activated for 28 councils.
  - Small Business, Non-profit and Primary Producer Concessional Loans (up to \$250,000) and Essential Working Capital Loans (up to \$100,000, at an interest rate of 1.37 per cent) have been activated for 8 councils. Visit [grida.qld.gov.au](http://grida.qld.gov.au).
  - Freight Subsidies for Primary Producers (up to \$5,000) in Winton. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.
  - Special Disaster Assistance Recovery Grants for Primary Producers (\$75,000) has been activated in 9 councils. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.
- Reminder to grant applicants: when completing applications online, please ensure details are exactly as per Driver's license and Medicare details – full name and all numbers.
- More than 23,200 calls had been received by the Community Recovery hotline (1800 173 349).

#### Community recovery

- Community Recovery Hubs are open 7 days, 9am to 5pm, at the following locations:
  - State Government Building, 187 - 209 Stanley Street (Corner Walker and Stanley Streets), Townsville.
  - Townsville Stadium, Murray Sporting Complex, Murray Lyons Drive, Annandale.
  - Brothers Townsville Football Club, 468 Bayswater Road, Mount Louisa.
  - 1300 Smiles Stadium, 154 Golf Links Drive, Kirwan.
  - 14 Forestry Road, Bluewater.
- A pop-up Community Recovery Hub will open on Palm Island tomorrow (Monday 11 February), subject to weather.
- More than 560 staff are working on community recovery statewide.

#### Other assistance available to residents in flood affected areas

- For help replacing important legal documents and certificates lost during the floods, call 13 QGOV (13 74 68).

## Key Messaging

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- Contact Legal Aid Queensland on 1300 004 924 or at [legaid.qld.gov.au](http://legaid.qld.gov.au) for free legal advice if you have been affected by severe weather and flooding.
- People making insurance claims should contact their insurer directly. The Insurance Council of Australia National Hotline (1800 734 621) can answer questions about insurance or the claims process and assist to escalate insurance issues.
- The Sport and Recreation Disaster Recovery Program is available to assist sporting associations as they clean up after the floods at [qld.gov.au/recreation/sports/funding/disaster-recovery](http://qld.gov.au/recreation/sports/funding/disaster-recovery).
- The new Sport and Recreation Get Started vouchers will remain available for eligible families in the declared disaster areas. Email [getstarted@npsr.qld.gov.au](mailto:getstarted@npsr.qld.gov.au) or call 13 QGOV (13 74 68).

### Housing

### Transport

### Schools/universities/colleges/public facilities

### Health

- Winton Multipurpose Health Centre remains isolated with the road closures around Winton.
- Queensland Health has developed a dedicated Mental Health Recovery Plan and is working with Royal Flying Doctor Service to provide mental health support to communities in Western Queensland. During this time, looking after yourself, your family and your friends is essential. You can seek help from Lifeline (13 11 14) or by calling the Mental health access line on 1300 MH CALL (1300 642 255) 24 hours a day, 7 days a week. For mental health support for babies and young children visit [childrens.health.qld.gov.au](http://childrens.health.qld.gov.au)
- With temperatures rising in Townsville, people are urged to take precautions against dehydration and other heat-related conditions during the clean-up. People who develop more serious symptoms as a result of the hot weather, such as an elevated body temperature, flushed dry skin, a rapid pulse, headache, disorientation or loss of consciousness, need urgent treatment and should call Triple Zero (000) immediately.
- Wear protective clothing like boots and gloves if you're cleaning up in flood-affected areas, as well as sunglasses, sunscreen and a hat.





## Key Messaging

- If you receive a cut or scrape during the clean-up, treat it with antiseptic and cover with protective dressing immediately. If you are unsure when your last tetanus vaccination was and/or the skin around cuts becomes red or sore, seek medical attention immediately.
- Don't drink tank water which may have been contaminated by flood water.
- Fruits and vegetables from gardens affected by flood water may not be safe to consume.
- Disinfect household surfaces that have come into contact with floodwater.
- Exposure to mould may cause health problems for people with asthma, allergies or compromised immune systems. For advice about dealing with mould after a flood visit [qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould](http://qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould).
- Mosquitos, capable of transmitting disease, might be more common after a natural disaster. Cover up with long, loose clothing and use insect repellent.
- Avoid water activities until local councils confirm that water is safe.

### Agriculture



### Clean up

- Remember when leaving fridges on the kerbside to remove the doors to prevent children from getting trapped.
- For information for residents who have had sewage enter their property visit [townsville.qld.gov.au](http://townsville.qld.gov.au).
- For more information related to cleaning-up, repairing and rebuilding after a flood visit [abcc.qld.gov.au](http://abcc.qld.gov.au).

### Hot Issues

NIL

### Approval

Prepared	Ben Armstrong - Coordinator	10/02/2019 15:43
Endorsed	Ben Armstrong - Coordinator	10/02/2019 15:43
Approved	Joanne Morgan - Staff Officer	10/02/2019 15:48

Released under RTI - DPC



## State Update

<b>Event</b>	Active Monsoon Far North Queensland		
<b>State Update No.</b>	24	<b>Report ID</b>	R13423521
<b>Report From</b>	0800hrs on 10/02/2019	<b>Report To</b>	1600hrs on 10/02/2019
<b>Distribution</b>	QDMC, SDCG, affected DDMGs and LDMGs		

### Weather

#### Overview

- The monsoon trough extends across Cape York Peninsula to a Tropical Low situated in the northwest Coral Sea east of Cairns. The monsoon trough should gradually weaken and retreat northwards over the next few days.
- Heavy falls remain **possible** in thunderstorms in the far north, but these should gradually ease as the monsoon flow weakens.

#### Hydrology

- **Final Flood watch** for areas north of Kowanyama to Port Douglas including Cape York Peninsula issued at 1250hrs today.
- Areas of widespread heavy rainfall are no longer expected. River rises above the minor flood level are no longer anticipated across the flood watch area.
- Conditions are gradually drying across the flood watch area and are expected to return to normal Wet Season conditions across Cape York Peninsula.

#### Warnings

- **Major** flood warning – Flinders River.
- **Moderate** flood warning – Leichhardt River, Norman River, Burdekin River, Georgina River, Isaac River Catchment, Thomson River and Cooper Creek.
- **Minor** flood warning – Western River and Ross River.
- **Flood** warning – Nicholson River, Gregory River, Gilbert River and Diamantina River.
- **Final flood** warning - Daintree River, Herbert River and Murray River

### Current Status of Activations

State Activations	SDCC – STAND UP	
	DDMGs	LDMGs
Stand Up	Townsville	Burdekin, Carpentaria, Flinders, McKinlay, Richmond, Townsville
Lean Forward	Mount Isa	Burke, Etheridge, Hinchinbrook, Mount Isa, Palm Island, Wujal Wujal
Alert	Far North, Innisfail, Mackay	Aurukun, Boulia, Cairns, Cassowary Coast, Cook, Croydon, Douglas, Hope Vale, Mareeba, Napranum, Northern Peninsula, Torres Strait, Weipa, Whitsunday, Yarrabah
Stand Down		Morningson



## State Update 24 for Active Monsoon FNQ as at 1600hrs on 10/02/2019

### Disaster Declarations

DDMG	Declared	Expiration	Ended
Townsville	1745hrs on 31/01/2019	1745hrs on 14/02/2019	0922hrs on 10/02/2019

### People

**Deaths** Nil reported for this period.  
**Missing Persons** Nil reported for this period.  
**Searches** Nil reported for this period.

### Evacuation Centres / Places of Refuge

[Redacted content]

### Community Recovery Hubs

[Redacted content]

### Community Safety Summary

#### Queensland Police Service

**Submitted By** Insp Mark Pengelly **Date / Time** 10/02/2019 14:16hrs

- 101 staff currently deployed with 259 in reserve.
- Second wave of transition staff commenced today and will continue through Monday and Tuesday.





### Queensland Fire and Emergency Services

Submitted By Regina O'Toole Date / Time 10/02/2019 14:16hrs

- As at 1400hrs - 6,022 damage assessments completed.
- SES has received more than 481 requests for assistance in the last 24 hours to 1400hrs today.
- QFES continue wash-out operations in Townsville with 292 properties attended and 132 wash-outs completed as at 1300hrs today.
- Over 410 QFES personnel and 75 vehicles are deployed and on the ground today.

### Health Summary

#### Queensland Health

Submitted By Brenda Patane Date / Time 10/02/2019 14:01hrs

- Townsville Hospital - Routine services and elective surgeries are gradually resuming and the hospital will return to full service from tomorrow.

### Power and Water Summary

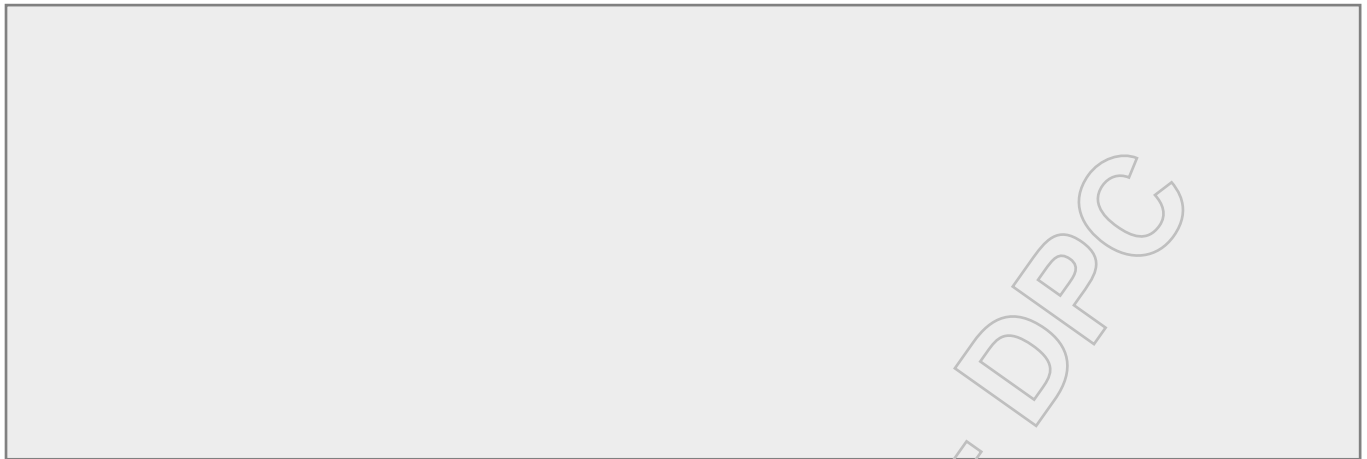
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### Transport Summary

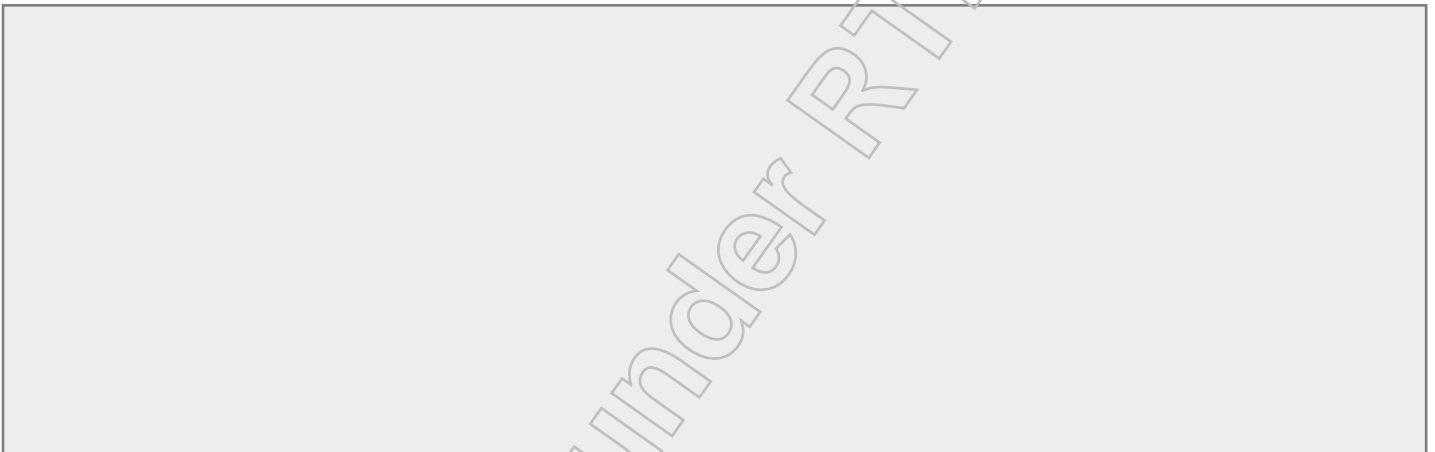
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## Communications and Information Technology Summary



## Human / Social Summary

### Department of Communities, Disability Services and Seniors

Submitted By James Parker Date / Time 10/02/2019 13:48hrs

- 34,059 applications have been received for emergency hardship assistance.
- 23,216 calls to the Community Recovery Hotline.

### Department of Education

Submitted By Dave Sheedy Date / Time 10/02/2019 13:49hrs

- School Closures as at 1400hrs
  - 37 State Schools
  - 1 Catholic and Independent schools
  - 34 Early Childhood Early Care Centres
- DoE, Recovery Coordinator, continues to liaise with the effected Regions to ensure arrangements are made for displaced students due to damage to schools.



## Environmental Summary

### Department of Environment and Science

Submitted By Chris Loveday Date / Time 10/02/2019 13:33hrs

- Currently responding to a train derailment approximately 60km East of Julia Creek. DES is continuing to work with Queensland Rail, Pacific National and Glencore to support the recovery process for this incident.
- A number of national parks are closed due to the current weather events.
- Ingham and Jourama offices are closed until further notice.
- Queensland Nickel continues to retain significant capacity in the tailings storage facility with nil rainfall recorded at the Yabulu QLD Nickel Station overnight. A site inspection is planned for tomorrow.
- **Baal Gammon (Copper Mine)** – Authorised departmental officers have returned to the site today to oversee water treatment in the mine pit. Will obtain further samples from contaminated water releases to Jamie Creek from the mine site. The risk to the receiving environment is considered **high**.
- A number of mining and industrial operations have been impacted by inundation and have commenced discharging potentially contaminated water to the environment. As at 1130hrs there have been no significant reports of any new discharge events.

### Sunwater

Submitted By Michael Hughes Date / Time 10/02/2019 13:36hrs

- Emergency Action Plan (EAP) **active** for 6 dams – Burdekin Falls, Eungella, Julius, Ross River, Teemburra and Tinaroo Falls.
- Burdekin Falls Dam water levels are **receding**. As at 1300hrs lake level is **159.510m**, **5.95m** over spillway. Current dam capacity is **191%**.
- **Ross River Dam** – Automatic gate operations continue. The lake level is **falling** at **39.73m**. Current dam capacity is **131%**.

## Economic Summary

### Department of State Development, Manufacturing, Infrastructure and Planning

Submitted By Vicki Battaglia Date / Time 10/02/2019 13:48hrs

- A draft economic recovery plan is expected from Townsville City Council early this week.
- A second Economic Recovery Group meeting will be held later this week.
- DSDMIP is working closely with DESBT to open a small business recovery centre in the Townsville CBD tomorrow (11/2/19).
- DSDMIP staff will support the centre during its establishment and gather information on impacts to all sectors.

### Department of Agriculture and Fisheries

Submitted By Janine Waldock Date / Time 10/02/2019 13:57hrs

- Fodder is being delivered to isolated properties.
- Currently AgForce have received over **125** requests for assistance to support approximately 90,000 head of cattle.
- Rural Aid have **9** road trains of fodder arriving in Winton today with more arrivals scheduled for next week.

## State Update 24 for Active Monsoon FNQ as at 1600hrs on 10/02/2019

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- 2 fodder loads will remain in Winton for local distribution the remainder will be delivered via road to strategic staging points in Cloncurry and McKinlay Shires for further distribution via helicopter to producers.
- A Biosecurity Queensland officer has been arranged to assist McKinlay Shire Council with carcass disposal.

### Other Agencies Summary

[Redacted content]

### Approval

**Prepared** Senior Sergeant Tonya Graham – Operations.

**Approved** Inspector Mark Pengelly – Commander.

**Next Report** The next State Update will be issued at 0800hrs on 11/02/2019.

Released under RTI - DPC





## State Update

<b>Event</b>	Active Monsoon Far North Queensland		
<b>State Update No.</b>	25	<b>Report ID</b>	R13433521
<b>Report From</b>	1600hrs on 10/02/2019	<b>Report To</b>	0800hrs on 11/02/2019
<b>Distribution</b>	QDMC, SDCG, affected DDMGs and LDMGs		

### Weather

#### Overview

- The monsoon trough extends across Cape York Peninsula to the east tropical coast of Queensland and should gradually weaken and retreat northwards over the next few days.
- A tropical low lies over the central Coral Sea well to the east of Cairns and will move further to the east-southeast in the coming days.

#### Hydrology

- Final flood watch for areas north of Kowanyama to Port Douglas including Cape York Peninsula.
- Areas of widespread heavy rainfall are no longer expected. River rises above the minor flood level are no longer anticipated across the flood watch area.
- Conditions are gradually drying across the flood watch area and are expected to return to normal Wet Season conditions across Cape York Peninsula.

#### Warnings

- **Major** flood warning – Flinders River.
- **Moderate** flood warning – Norman River, lower Burdekin River, Georgina River, Isaac River Catchment, Thomson River and Cooper Creek.
- **Minor** flood warning – Western River and Ross River.
- **Flood** warning – Leichhardt River, Nicholson River, Gregory River, Gilbert River and Diamantina River.

### Current Status of Activations

State Activations	SDCC – STAND UP	
	DDMGs	LDMGs
Stand Up	Townsville	Burdekin, Carpentaria, Flinders, McKinlay, Richmond, Townsville
Lean Forward	Mount Isa	Burke, Etheridge, Hinchinbrook, Mount Isa, Palm Island, Wujal Wujal
Alert	Far North, Innisfail, Mackay	Aurukun, Boulia, Cairns, Cassowary Coast, Cook, Croydon, Douglas, Hope Vale, Mareeba, Napranum, Northern Peninsula, Torres Strait, Weipa, Whitsunday, Yarrabah
Stand Down		



## State Update 25 for Active Monsoon FNQ as at 0800hrs on 11/02/2019

### Disaster Declarations

DDMG	Declared	Expiration	Ended
Townsville	1745hrs on 31/01/2019	1745hrs on 14/02/2019	0922hrs on 10/02/2019

### People

Deaths	Nil reported for this period.
Missing Persons	Nil reported for this period.
Searches	Nil reported for this period.

### Community Recovery Hubs

### Community Safety Summary

#### Queensland Police Service

Submitted By Insp John Bosnjak Date / Time 11/02/2019 07:00hrs

- 102 staff currently deployed with 259 remaining in reserve.

#### Queensland Fire and Emergency Services

Submitted By Wendy Rogers Date / Time 11/02/2019 06:17hrs

- As at 0500hrs - 6,828 damage assessments completed.
- SES has received more than 473 requests for assistance in the last 24 hours to 0500hrs today.
- QFES continue wash-out operations in Townsville with 381 properties attended and 156 wash-outs completed as at 0500hrs today.
- Over 410 QFES personnel and 75 vehicles remain deployed and on the ground today.





## State Update 25 for Active Monsoon FNQ as at 0800hrs on 11/02/2019

### Queensland Ambulance Service

Submitted By Monica Farrow Date / Time 11/02/2019 05:48hrs

- 13 officers are currently deployed in Townsville;
- 5 officers will demobilise from Townsville and arrive in Brisbane today
- A LARU officer is supporting a QFES/ADF recovery HQ at Reid Park, Boundary Street in South Townsville.

### Health Summary

#### Queensland Health

Submitted By Brenda Patane Date / Time 11/02/2019 05:44hrs

- 35 clinicians, public health and mental health staff deployed to affected areas, with an **additional 12** mental health staff requested. Further clinical and mental health deployments are scheduled for today.
- Mental Health and Public Health staff are accompanying the door knock being led by DCDSS across flood-affected suburbs, in particular Rosslea.
- Public Health Units have consulted with councils in relation to managing deceased livestock around townships and water sources. No issues have been noted.
- Environmental Health Officers are attending affected businesses such as food businesses and pharmacies to ensure they meet public health requirements to safely open.
- Townsville Public Health Unit is liaising with Townsville City Council regarding a mosquito management plan. Increased activity has commenced 10 February 2019, including treatments at schools.
- Townsville Public Health Unit has met with Education Queensland officials to discuss and manage health risks in affected properties.

### Power and Water Summary

### Transport Summary

Released under RTI - DPC



## Communications and Information Technology Summary

## Human / Social Summary

### Department of Communities, Disability Services and Seniors

Submitted By James Parker Date / Time 10/02/2019 18:11hrs

- Establishing a Pop-up Recovery Hub at Palm Island today - subject to weather.
- Ready Reserves in Cloncurry are continuing to liaise with agencies, community groups and Councils in regards to establishing recovery services in the North West.
- The Royal Flying Doctors Service has established a hotline to provide counselling/support to personnel supporting the recovery effort in NWQ.
- North West Remote Health Service Ltd have been engaged to provide one psychologist to work across the Cloncurry and McKinlay communities. A mental health worker will work across the communities of Richmond and Flinders. Subject to access, these services will commence today.
- The Australian Disaster Recovery Payment and the Disaster Recovery Allowance administered by the Australian Government will be available for individuals in the LGA's of Burke, Charters Towers, Cloncurry, Flinders, McKinlay, Palm Island, Richmond and Winton.
- 34,657 applications have been received for emergency hardship assistance.
- 24,097 calls to the Community Recovery Hotline.

### Department of Education

Submitted By Dave Sheedy Date / Time 11/02/2019

- School Closures as at 0600hrs
  - 21 State Schools
  - 34 Early Childhood Early Care Centres.
- Continuing assessments to determine possible opening dates for schools with the aim to open as many schools as possible tomorrow (12/02/19). Advice will be provided as decisions are made today.

### Department of Housing and Public Works

Submitted By Kaelene Clarke Date / Time 10/02/2019 19:35hrs

- HPW continues to support all agencies to ensure hotel rooms vacated by government staff are available for vulnerable displaced residents.
- HPW has relaxed the eligibility criteria to access housing products, including bond loans.
- HPW is working closely with government agencies to coordinate the availability of commercial accommodation to make it available for displaced residents.

## State Update 25 for Active Monsoon FNQ as at 0800hrs on 11/02/2019

- Overnight HPW assisted **154** vulnerable displaced people with alternate accommodation.
- HPW has received **254** requests for emergency housing assistance.
- BAS is co-ordinating the support provided by the Australian Defence Force and local contractors to expedite the recovery efforts and reopen schools to students as soon as possible.
- The Residential Tenancy Authority is available to provide advice to tenants about what they can do if their rental has been damaged.
- QBCC North Queensland Flood Register is available for local licenced tradespeople to register their availability to assist with repairs on damaged properties.

### Environmental Summary

#### Sunwater

Submitted By Michael Hughes Date / Time 11/02/2019 05:23hrs

- Sunwater's Operation Centre is still on 24 hour stand up, with ongoing monitoring of all storages.
- Ross River dam is still on 24 hour on ground operational rosters.
- Currently **6** of Sunwater's dams are spilling including Burdekin Falls Dam, Teemburra Dam, Ross River Dam, Tinaroo Falls Dam, Eungella Dam and Julius Dam.
- All of Sunwater storage lake levels are currently **falling**, pending any further rainfall.

### Economic Summary

#### Department of Agriculture and Fisheries

Submitted By Vern Rudwick Date / Time 10/02/2019 17:17hrs

- An active fodder drop program coordinated through LDMGs at Flinders, Richmond, McKinlay, Cloncurry and Winton Shires is delivering fodder to stranded livestock.
- Most original requests for fodder drops have been completed and it is expected that remaining will be completed today, with new requests and secondary drops also occurring. As road access improves producers will be able to organise their own fodder deliveries, including fodder drops and are able to access the DRFA Category C grants for this purpose.
- As floodwaters move into Burke and Carpentaria Shires the focus for fodder drops may shift northwards.
- A Biosecurity Queensland officer will arrive in Julia Creek on today to help develop a carcass disposal prioritisation plan across the impacted Shires. An Oversight Group of State and Federal agencies will provide support to local government to implement the plan.

### Other Agencies Summary

**State Update 25 for Active Monsoon FNQ as at 0800hrs on 11/02/2019**

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**Approval**

- Prepared** Senior Sergeant Tonya Graham – Operations.
- Endorsed** Inspector John Bosnjak – Operations Coordinator.
- Approved** Superintendent Shane Holmes – Commander.
  
- Next Report** The next State Update will be issued at 0800hrs on 12/02/2019.

Released under RTI - DPC





## Key Messaging

**Report Time**

11/02/2019 04:38

**Report ID**

R13432421

**Event**

Active Monsoon Far Northern Queensland - January 2019

### Key Messaging

#### Key Messaging

- Community recovery efforts are underway, as the severe weather risk has decreased significantly across much of the state.
- Flood warnings are still current in a number of catchments.
- The Queensland Government is working with local governments and AgForce to facilitate fodder drops for livestock in flood-impacted areas. Register for a fodder drop at [agforceqld.org.au](http://agforceqld.org.au).
- Roads and rail lines are being reopened when it is safe to do so. Check [qldtraffic.qld.gov.au](http://qldtraffic.qld.gov.au) for the latest road conditions.
- If you want to help with the clean-up and recovery in Townsville and other affected communities, please register at [emergencyvolunteering.com.au](http://emergencyvolunteering.com.au).

#### Sub Issue

#### Key event statistics

- The SES received more than 480 requests for assistance in the 24 hours to 3pm Sunday 10 February, and has received more than 3,550 since the event began.
- QFES has completed 6,820 damage assessments as at 3pm Sunday 10 February and it is anticipated all damage assessments in Townsville will be completed this afternoon (Monday 11 February).
- More than 34,000 applications have been received for emergency hardship assistance with more than \$4.6 million paid to grant applicants, benefitting more than 26,000 people.
- GIVIT has received \$168,680 in cash donations (in-



## Key Messaging

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cluding \$100,000 from Adani) and has already connected approximately 6,000 donated items to community members in urgent need.

### Safety

- Residents should check the Bureau of Meteorology website at [bom.gov.au](http://bom.gov.au) for the latest weather warnings.
- In a life threatening emergency, call Triple Zero (000) immediately.
- For SES assistance, call 132 500 or log a job using the SES Assistance app.
- Always beware of fallen trees and powerlines. Stay clear, warn others and call Triple Zero (000) or 13 16 70.
- Be Crocwise and if you see a crocodile, please report to CrocWatch on 1300 130 372.
- Don't attempt to catch or remove snakes. Contact a local licensed snake removalist if you need assistance.

### Electrical safety

- As at 2pm Sunday 10 February, there were approximately 1,200 customers without power.
- Only use generators and pumps in well-ventilated areas, preferably outside.
- Only connect a generator to your home through a change-over switch and socket, never through a power point on any of your existing circuits.
- Buildings, switchboards, electrical appliances (including hard-wired appliances) and solar panels with water damage require inspection by a licensed electrical contractor before reconnection.
- Solar PV systems will still be generating power even when the mains power is off. The risk of shock or electrocution remains the same. Be cautious when accessing your roof.

### Recovery support

#### Financial assistance

- There is a range of financial assistance available to residents affected by flooding. If you are distressed or experiencing hardship due to the flooding, con-

## Key Messaging

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tact the Community Recovery hotline on 1800 173 349.

- Assistance for 28 councils have been activated under the state's Disaster Recovery Funding Arrangements, including:
  - Emergency Hardship Assistance (EHA) grants of up to \$180 per person, to a maximum of \$900 for a family of five or more, are available to help cover the costs of essential items, such as food and clothing, for people directly impacted by this disaster. This has been activated for 6 councils and areas of 5 additional councils. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
  - The Essential Services Safety and Reconnection Scheme has been activated for 6 councils and areas of 5 additional councils. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
  - Restoration of Essential Public Assets and Counter Disaster Operations funding has been activated for 28 councils.
  - Small Business, Non-profit and Primary Producer Concessional Loans (up to \$250,000) and Essential Working Capital Loans (up to \$100,000, at an interest rate of 1.37 per cent) have been activated for 8 councils. Visit [grida.qld.gov.au](http://grida.qld.gov.au).
  - Freight Subsidies for Primary Producers (up to \$5,000) in Winton. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.
  - Special Disaster Assistance Recovery Grants for Primary Producers (\$75,000) has been activated in 9 councils. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.
- Disaster assistance loans up to \$250,000 are available for impacted small business owners. Call the Queensland Rural and Industry Development Authority on 1800 623 946 for more information.
- Reminder to grant applicants: when completing applications online, please ensure details are exactly as per Driver's license and Medicare details – full name and all numbers.
- More than 23,700 calls had been received by the Community Recovery hotline (1800 173 349).



## Key Messaging

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### *Community recovery*

- Community Recovery Hubs are open 7 days, 9am to 5pm, at the following locations:
  - State Government Building, 187 - 209 Stanley Street (Corner Walker and Stanley Streets), Townsville.
  - Townsville Stadium, Murray Sporting Complex, Murray Lyons Drive, Annandale.
  - Brothers Townsville Football Club, 468 Bayswater Road, Mount Louisa.
  - 1300 Smiles Stadium, 154 Golf Links Drive, Kirwan.
  - 14 Forestry Road, Bluewater.
- A pop-up Community Recovery Hub will open on Palm Island today (Monday 11 February) at the Palm Island PCYC from 10am to 4pm. The hub will operate until 4pm Tuesday 12 February.
- There are close to 690 staff are working on community recovery statewide.

### *Other assistance available to residents in flood affected areas*

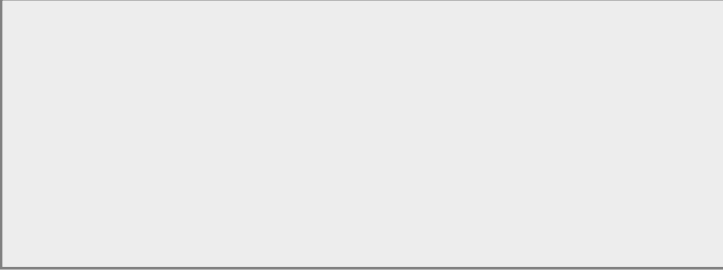
- For help replacing important legal documents and certificates lost during the floods, call 13 QGOV (13 74 68).
- Contact Legal Aid Queensland on 1300 004 924 or at [legalaid.qld.gov.au](http://legalaid.qld.gov.au) for free legal advice if you have been affected by severe weather and flooding.
- People making insurance claims should contact their insurer directly. The Insurance Council of Australia National Hotline (1800 734 621) can answer questions about insurance or the claims process and assist to escalate insurance issues.
- The Sport and Recreation Disaster Recovery Program is available to assist sporting associations as they clean up after the floods at [qld.gov.au/recreation/sports/funding/disaster-recovery](http://qld.gov.au/recreation/sports/funding/disaster-recovery).
- The new Sport and Recreation Get Started vouchers will remain available for eligible families in the declared disaster areas. Email [getstart-](mailto:getstart-)

## Key Messaging

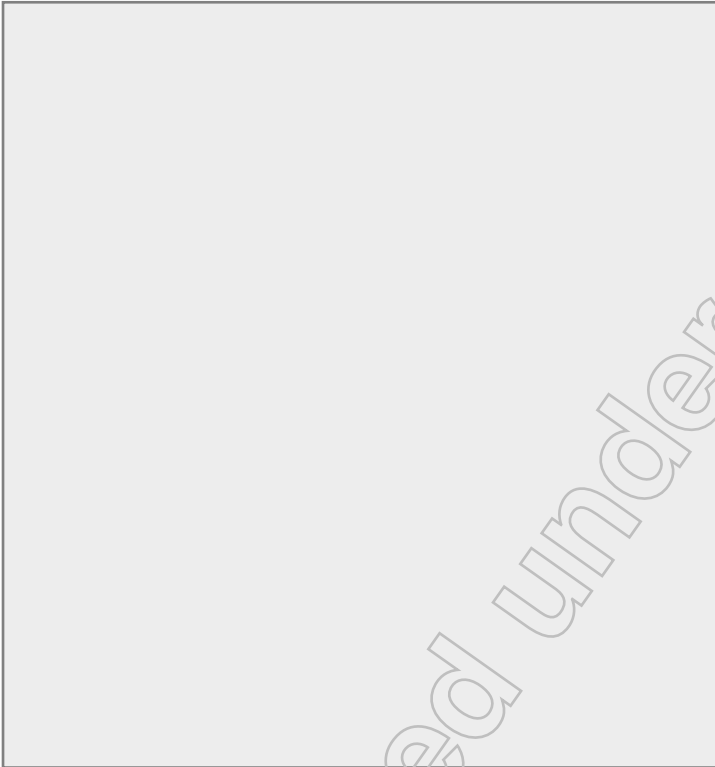
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ed@npsr.qld.gov.au or call 13 QGOV (13 74 68).

### Housing



### Transport



### Schools/universities/colleges/public facilities



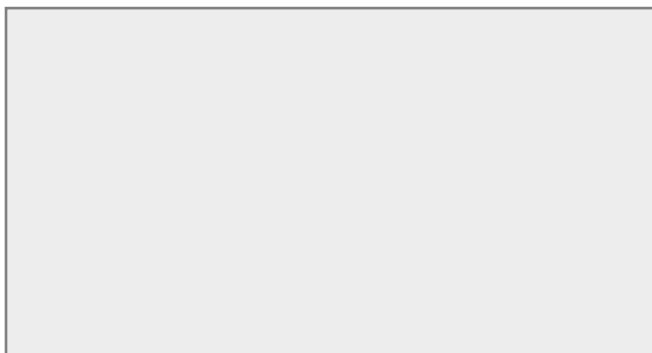
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## Key Messaging

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### Health

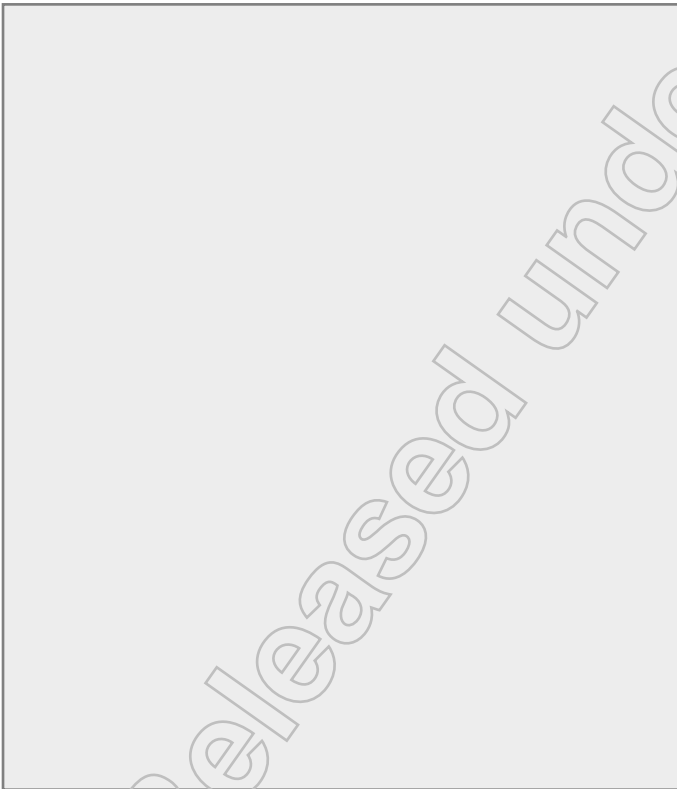
- Winton Multipurpose Health Centre remains isolated with the road closures around Winton.
- Queensland Health has developed a dedicated Mental Health Recovery Plan and is working with Royal Flying Doctor Service to provide mental health support to communities in Western Queensland. During this time, looking after yourself, your family and your friends is essential. You can seek help from Lifeline (13 11 14) or by calling the Mental health access line on 1300 MH CALL (1300 642 255) 24 hours a day, 7 days a week. For mental health support for babies and young children visit [childrens.health.qld.gov.au](http://childrens.health.qld.gov.au)
- With temperatures rising in Townsville, people are urged to take precautions against dehydration and other heat-related conditions during the clean-up. People who develop more serious symptoms as a result of the hot weather, such as an elevated body temperature, flushed dry skin, a rapid pulse, headache, disorientation or loss of consciousness, need urgent treatment and should call Triple Zero (000) immediately.
- Wear protective clothing like boots and gloves if you're cleaning up in flood-affected areas, as well as sunglasses, sunscreen and a hat.
- If you receive a cut or scrape during the clean-up, treat it with antiseptic and cover with protective dressing immediately. If you are unsure when your last tetanus vaccination was and/or the skin around cuts becomes red or sore, seek medical attention immediately.
- Don't drink tank water which may have been contaminated by flood water.

## Key Messaging

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- Fruits and vegetables from gardens affected by flood water may not be safe to consume.
- Disinfect household surfaces that have come into contact with floodwater.
- Exposure to mould may cause health problems for people with asthma, allergies or compromised immune systems. For advice about dealing with mould after a flood visit [qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould](http://qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould).
- Mosquitos, capable of transmitting disease, might be more common after a natural disaster. Cover up with long, loose clothing and use insect repellent.
- Avoid water activities until local councils confirm that the water is safe.

### Agriculture



### Clean up

- Remember when leaving fridges on the kerbside to remove the doors to prevent children from getting trapped.
- For information for residents who have had

## Key Messaging

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sewage enter their property visit

[townsville.qld.gov.au](http://townsville.qld.gov.au).

- For more information related to cleaning-up, re-pairing and rebuilding after a flood visit [gbcc.qld.gov.au](http://gbcc.qld.gov.au).

Hot Issues

NIL

## Sub Issue

Title of sub issues:

## Hot Issues

If asked question

- Response

## Approval

<b>Prepared</b>	Tim Watson-Bates - Coordinator	11/02/2019 05:36
<b>Endorsed</b>	Tim Watson-Bates - Coordinator	11/02/2019 05:36
<b>Approved</b>	Peter Varley - SDCC Deputy Commander	11/02/2019 05:43

## Key Messaging

**Report Time**

12/02/2019 05:40

**Report ID**

R13446921

**Event**

Active Monsoon Far Northern Queensland - January 2019

### Key Messaging

- Community recovery efforts are underway, as the severe weather risk has decreased significantly across much of the state.
- Flood warnings are still current in a number of catchments.
- The Queensland Government is working with local governments and AgForce to facilitate fodder drops for livestock in flood-impacted areas. As flood waters move into Burke and Carpentaria, the focus for fodder drops may shift northwards. Register for a fodder drop at [agforceqld.org.au](http://agforceqld.org.au).
- Roads and rail lines are being reopened when it is safe to do so. Check [qldtraffic.qld.gov.au](http://qldtraffic.qld.gov.au) for the latest road conditions.
- If you want to help with the clean-up and recovery in Townsville and other affected communities, please register at [emergencyvolunteering.com.au](http://emergencyvolunteering.com.au).

### Sub Issue

#### Key event statistics

- The SES has received more than 4,100 requests for assistance since the event began (25 January).
- QFES has completed 7,700 damage assessments in North Queensland (as at 5pm Monday 11 February).
- QFES continues to assist with clean-up efforts in Townsville with crews attending more than 750 properties and completing more than 190 washouts.
- More than 36,300 applications have been received for emergency hardship assistance with more than \$5.5 million paid to grant applicants, benefitting more than 31,100 people.
- GIVIT has received \$248,000 in cash donations (including \$100,000 from Adani) and has already connected approximately 6,300 donated items to community members in urgent need.

#### Safety

- Residents should check the Bureau of Meteorology website at [bom.gov.au](http://bom.gov.au) for the latest weather warnings.
- In a life threatening emergency, call Triple Zero (000) immediately.
- For SES assistance, call 132 500 or log a job using the SES Assistance app.
- Always beware of fallen trees and powerlines. Stay clear, warn others and call Triple Zero (000) or 13 16 70.
- Be Crocwise and if you see a crocodile, please report to CrocWatch on 1300 130 372.
- Don't attempt to catch or remove snakes. Contact a local licensed snake removalist if you need assistance.

#### Electrical safety

- Only use generators and pumps in well-ventilated areas, preferably outside.



## Key Messaging

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- Only connect a generator to your home through a change-over switch and socket, never through a power point on any of your existing circuits.
- Buildings, switchboards, electrical appliances (including hard-wired appliances) and solar panels with water damage require inspection by a licenced electrical contractor before reconnection.
- Solar PV systems will still be generating power even when the mains power is off. The risk of shock or electrocution remains the same. Be cautious when accessing your roof.

### Recovery support

#### Financial assistance

- There is a range of financial assistance available to residents affected by flooding. If you are distressed or experiencing hardship due to the flooding, contact the Community Recovery hotline on 1800 173 349.
- Assistance for 29 councils have been activated under the state's Disaster Recovery Funding Arrangements, including:
  - Emergency Hardship Assistance (EHA) grants of up to \$180 per person, to a maximum of \$900 for a family of five or more, are available to help cover the costs of essential items, such as food and clothing, for people directly impacted by this disaster. This has been activated for 6 councils and areas of 5 additional councils. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
  - The Essential Services Safety and Reconnection Scheme has been activated for 6 councils and areas of 5 additional councils. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
  - Restoration of Essential Public Assets and Counter Disaster Operations funding has been activated for 28 councils.
  - Small Business, Non-profit and Primary Producer Concessional Loans (up to \$250,000) and Essential Working Capital Loans (up to \$100,000, at an interest rate of 1.37 per cent) have been activated for 8 councils. Visit [grida.qld.gov.au](http://grida.qld.gov.au).
  - Freight Subsidies for Primary Producers (up to \$5,000) in Winton. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.
  - Special Disaster Assistance Recovery Grants for Primary Producers (\$75,000) has been activated in 9 councils. Visit [daf.qld.gov.au](http://daf.qld.gov.au) or call 1800 623 946.
- Disaster assistance loans up to \$250,000 are available for impacted small business owners. Call the Queensland Rural and Industry Development Authority on 1800 623 946 for more information.
- Reminder to grant applicants: when completing applications online, please ensure details are exactly as per Driver's license and Medicare details – full name and all numbers.
- More than 27,500 calls had been received by the Community Recovery hotline (1800 173 349).

#### Community recovery

- Community Recovery Hubs are open 7 days, 9am to 5pm, at the following locations:
  - State Government Building, 187 - 209 Stanley Street (Corner Walker and Stanley Streets), Townsville.
  - Townsville Stadium, Murray Sporting Complex, Murray Lyons Drive, Annandale.
  - Brothers Townsville Football Club, 468 Bayswater Road, Mount Louisa.
  - 1300 Smiles Stadium, 154 Golf Links Drive, Kirwan.
  - Bluewater Community Centre, 14 Forestry Road, Bluewater.
- A Pop-Up Community Recovery Hub located at the Palm Island PCYC will close today at 4pm (12 February).



## Key Messaging

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- Community Recovery Hub is expected to open at the Cloncurry Community Precinct, 37 Scarr St, Cloncurry from 12pm – 4pm today (12 February). From tomorrow (13 February), the hub will operate from 8.30am – 4pm daily.
- There are close to 600 staff are working on community recovery statewide.

### *Other assistance available to residents in flood affected areas*

- For help replacing important legal documents and certificates lost during the floods, call 13 QGOV (13 74 68).
- Contact Legal Aid Queensland on 1300 004 924 or at [legalaid.qld.gov.au](http://legalaid.qld.gov.au) for free legal advice if you have been affected by severe weather and flooding.
- People making insurance claims should contact their insurer directly. The Insurance Council of Australia National Hotline (1800 734 621) can answer questions about insurance or the claims process and assist to escalate insurance issues.
- The Sport and Recreation Disaster Recovery Program is available to assist sporting associations as they clean up after the floods at [qld.gov.au/recreation/sports/funding/disaster-recovery](http://qld.gov.au/recreation/sports/funding/disaster-recovery).
- The new Sport and Recreation Get Started vouchers will remain available for eligible families in the declared disaster areas. Email [getstarted@npsr.qld.gov.au](mailto:getstarted@npsr.qld.gov.au) or call 13 QGOV (13 74 68).

### *Housing*

### *Transport*

### *Schools/universities/colleges/public facilities*

### *Health*

- The Townsville Hospital is open and offering all emergency services for those who need care.
- Winton Multipurpose Health Centre remains isolated with the road closures around Winton.

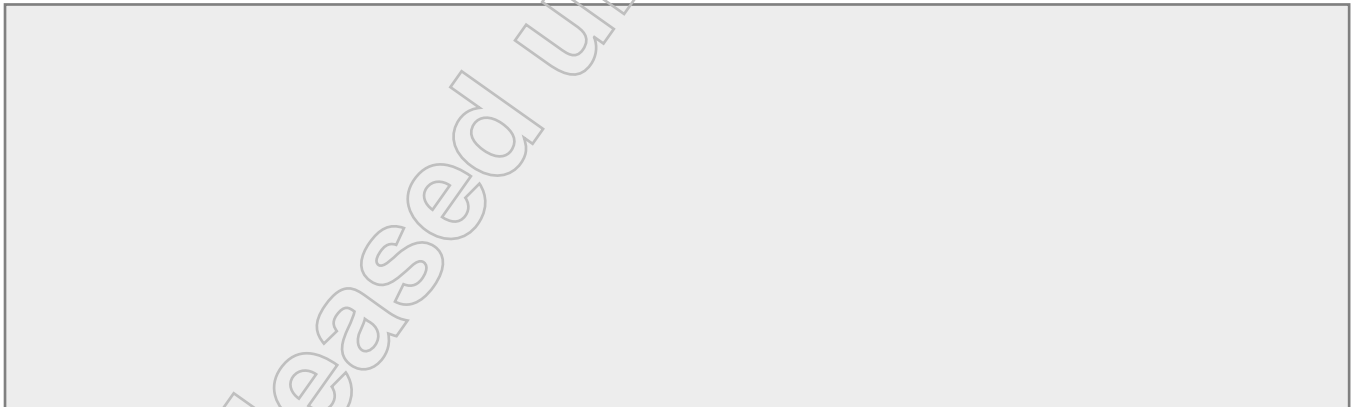


## Key Messaging

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- Queensland Health has developed a dedicated Mental Health Recovery Plan and is working with Royal Flying Doctor Service to provide mental health support to communities in Western Queensland. During this time, looking after yourself, your family and your friends is essential. You can seek help from Lifeline (13 11 14) or by calling the Mental health access line on 1300 MH CALL (1300 642 255) 24 hours a day, 7 days a week. For mental health support for babies and young children visit [childrens.health.qld.gov.au](http://childrens.health.qld.gov.au)
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- Wear protective clothing like boots and gloves if you're cleaning up in flood-affected areas, as well as sunglasses, sunscreen and a hat.
- If you receive a cut or scrape during the clean-up, treat it with antiseptic and cover with protective dressing immediately. If you are unsure when your last tetanus vaccination was and/or the skin around cuts becomes red or sore, seek medical attention immediately.
- Don't drink tank water which may have been contaminated by flood water.
- Fruits and vegetables from gardens affected by flood water may not be safe to consume.
- Disinfect household surfaces that have come into contact with floodwater.
- Exposure to mould may cause health problems for people with asthma, allergies or compromised immune systems. For advice about dealing with mould after a flood visit [qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould](http://qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould).
- Mosquitos, capable of transmitting disease, might be more common after a natural disaster. Cover up with long, loose clothing and use insect repellent.
- Avoid water activities until local councils confirm that the water is safe.

### Agriculture



### Clean up

- Remember when leaving fridges on the kerbside to remove the doors to prevent children from getting trapped.
- For information for residents who have had sewage enter their property visit [townsville.qld.gov.au](http://townsville.qld.gov.au).
- For more information related to cleaning-up, repairing and rebuilding after a flood visit [abcc.qld.gov.au](http://abcc.qld.gov.au).

### Hot Issues

## Key Messaging

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### If asked question

- Nil

### Approval

**Prepared**

Amelia Napier - Key Messages Officer

12/02/2019 06:18

**Endorsed**

Anya Van Hunnik - (none)

12/02/2019 06:20

**Approved**

Kevin Reading - SDCC Deputy Commander

12/02/2019 06:38

Released under RTI - DRG



## State Update

<b>Event</b>	Active Monsoon Far North Queensland		
<b>State Update No.</b>	26	<b>Report ID</b>	R13447021
<b>Report From</b>	0800hrs on 11/02/2019	<b>Report To</b>	0300hrs on 12/02/2019
<b>Distribution</b>	QDMC, SDCG, affected DDMGs and LDMGs		

### Weather

#### Overview

- The monsoon trough has weakened over the far north.
- A tropical low lies over the far eastern Coral Sea near Vanuatu

#### Warnings

- **Major** flood warning – Flinders River.
- **Moderate** flood warning – Norman River, Georgina River, Isaac River Catchment, Thomson River and Cooper Creek.
- **Minor** flood warning – lower Burdekin River and Ross River.
- **Flood** warning – Leichhardt River, Nicholson River, Gregory River, Gilbert River and Diamantina River.

### Current Status of Activations

State Activations      SDCC – STAND UP

	DDMGs	LDMGs
<b>Stand Up</b>	Townsville	Carpentaria, Flinders, Richmond
<b>Lean Forward</b>	Mount Isa	Burke, Etheridge, Hinchinbrook, Mount Isa, Wujal Wujal
<b>Alert</b>	Far North	Aurukun, Boulia, Burdekin, Cairns, Croydon, Mareeba, McKinlay, Torres Strait, Townsville, Weipa, Whitsunday
<b>Stand Down</b>	Innisfail, Mackay	Cassowary Coast, Cook, Douglas, Hope Vale, Napranum, Northern Peninsula, Palm Island, Yarrabah

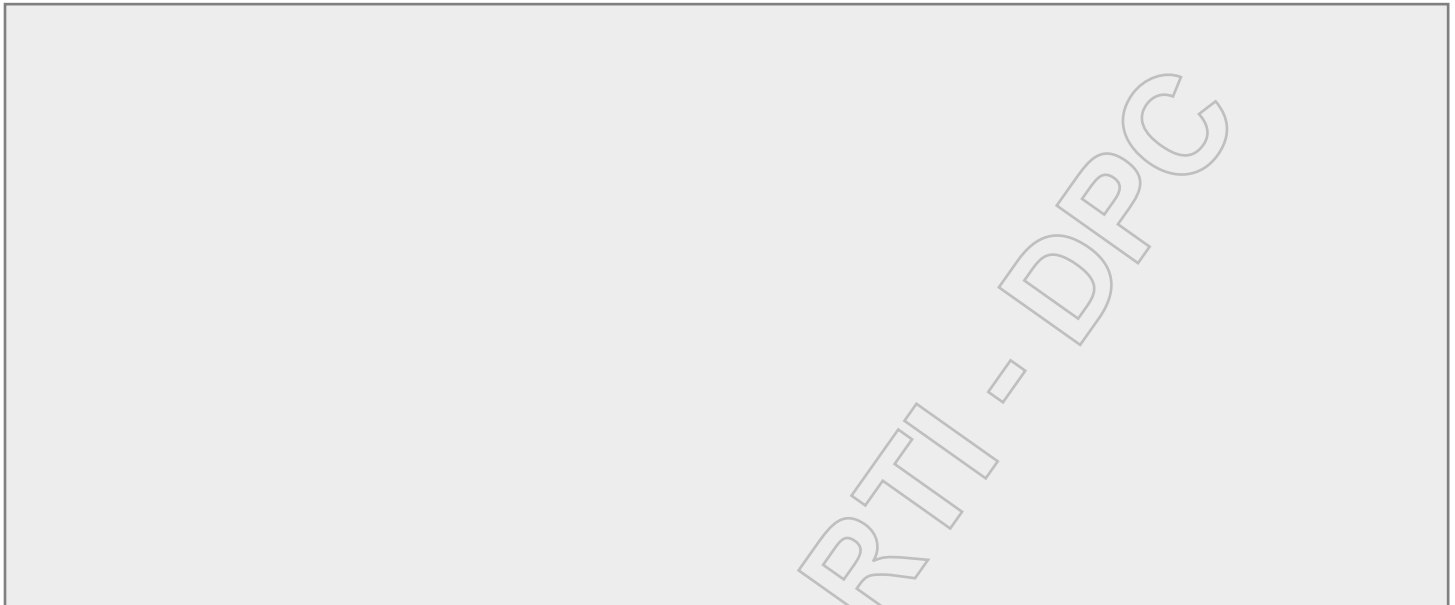
### People

**Deaths**                      Nil reported for this period.  
**Missing Persons**          Nil reported for this period.  
**Searches**                      Nil reported for this period.





## Community Recovery Hubs



## Community Safety Summary

### Queensland Police Service

Submitted By Insp John Bosnjak Date / Time 12/02/2019 07:00hrs

- 100 staff currently deployed with 187 remaining in reserve.
- Second wave of transition continues today.

### Queensland Fire and Emergency Services

Submitted By Wendy Rogers Date / Time 12/02/2019 06:13hrs

- As at 0500hrs – 7,794 damage assessments completed.
- SES has received more than 417 requests for assistance in the last 24 hours to 0500hrs today.
- QFES continue wash-out operations in Townsville with 783 properties attended and 197 wash-outs completed as at 0500hrs today.
- Over 500 QFES personnel and 75 vehicles remain deployed.

### Queensland Ambulance Service

Submitted By Monica Farrow Date / Time 12/02/2019 05:51hrs

- The State Incident Management Room has moved to **Stand Down**.
- The final deployees will return to Brisbane today.
- The Townsville LASN continues supporting agencies in recovery.



## Health Summary

### Queensland Health

Submitted By Brenda Patane Date / Time 12/02/2019 05:49hrs

- Implementing a recovery plan for flooding in Townsville and surrounding areas and a dedicated Mental Health Response Plan for affected persons in North, Far North and Western Queensland.
- SHECC continues to coordinate deployments of HHS clinical, public health and mental health staff into flood affected areas to support capacity and recovery activities.
- Public Health Units and the Department of Health are continuing to liaise with councils and other government agencies to manage the handling and disposal of deceased livestock.
- Townsville Public Health Unit continues work with Townsville City Council implementing the mosquito management plan.

## Power and Water Summary

## Transport Summary





**Communications and Information Technology Summary**



Released under RTI - DPC



## Human / Social Summary

### Department of Communities, Disability Services and Seniors

Submitted By James Parker Date / Time 12/02/2019 05:58hrs

- Yesterday, the department requested activation of the PHAS and ESSRS for rural areas (excluding township) of Winton Shire as requested by the Mayor.
- 7 Ready Reserves in Cloncurry are continuing to liaise with agencies, community groups and Councils in regards to establishing recovery services in the North West.
- The Royal Flying Doctors Service has established a hotline to provide counselling/support to personnel supporting the recovery effort in NWQ.
- Effective from 1700hrs yesterday, there is a free telephone counselling service for anyone affected through the NQ Connect helpline. The helpline will operate 24/7 on phone 1300 059 625 and will connect callers directly to mental health clinicians.
- North West Remote Health Service Ltd have been engaged to provide one psychologist to work across the Cloncurry and McKinlay communities. A mental health worker will work across the communities of Richmond and Flinders.
- Further Community Recovery Hubs are being considered for Flinders and McKinlay Shires. Richmond Shire have requested a slow approach to recovery to allow community members to focus on immediate priorities.
- 37,362 applications have been received for emergency hardship assistance.
- 28,414 calls to the Community Recovery Hotline.

### Department of Education

Submitted By Dave Sheedy Date / Time 12/02/2019 06:07hrs

- School Closures as at 0600hrs
  - 6 State Schools
  - 26 Early Childhood Early Care Centres.
- Continue cleaning and repair work to determine possible opening dates for schools with the aim to open as many schools as possible tomorrow.
- Executive Response Team (ERT) and Executive Coordination Centre (ECC) have moved to **Stand Down**.

### Department of Housing and Public Works

Submitted By Kaelene Clarke Date / Time 18:59hrs

- HPW is meeting with the Townsville Mayor and the State Recovery Coordinator or his deputy today to provide a briefing on the department's Housing Response to the Townsville event.
- HPW has relaxed the eligibility criteria to access housing products, including bond loans.
- HPW is working closely with government agencies to coordinate the availability of commercial accommodation to make it available for displaced residents.
- HPW has received 285 requests for emergency housing assistance, 91 have been closed.
- HPW has staff on the ground are working closely with emergency housing assistance applicants to gain an accurate understanding of their longer-term requirements.
- HPW has engaged 112 contractors to rectify government assets, 98% are local.

## Environmental Summary

### Sunwater

Submitted By Michael Hughes Date / Time 12/02/2019 05:51hrs

- Sunwater's Operation Centre is now **stood down** and back to business as usual.
- Ross River dam is still on 24hr on ground operational rosters until gates close.
- 6 Sunwater dams remain spilling - Burdekin Falls Dam, Teemburra Dam, Ross River Dam, Tinaroo Falls Dam, Eungella Dam, and Julius Dam.
- All of Sunwater storage lake levels are falling (pending rainfall).

## Economic Summary

### Department of State Development, Manufacturing, Infrastructure and Planning

Submitted By Vicki Battaglia Date / Time 11/02/2019 15:19hrs

- The second ERG meeting is being convened on Thursday (14/02).
- Working with DESBT and the Australian Government Department of Jobs and Small Business to capture data on the current and future impacts on employment to inform economic recovery actions.
- Working predominantly with TCC in the North Region due to the severe impact on this council however is in close contact with other LGAs to offer advice as and when appropriate.
- In contact with North Western LGAs and will assist with economic recovery when the water recedes.

### Department of Agriculture and Fisheries

Submitted By Vern Rudwick Date / Time 11/02/2019 18:01hrs

- An active fodder drop program coordinated through LDMGs at Flinders, Richmond, McKinlay, Cloncurry and Winton Shires is delivering fodder to stranded livestock. Most original requests for fodder drops have been completed.
- A Biosecurity Queensland disposal expert has arrived in Julia Creek to provide technical advice and help councils develop a carcass disposal prioritisation plan across the impacted Shires with the ADF.
- Fact sheets and guidelines for livestock disposal will be available from the DAF website from today.
- Regulatory amendments to enable the modified DRFA Category C recovery grants for primary producers (\$75,000) are being fast tracked for consideration by Governor in Council this week.

## Other Agencies Summary



## Approval

**Prepared**

Senior Sergeant Tonya Graham – Operations.

**Endorsed**

Inspector John Bosnjak – Operations Coordinator.

**Approved**

Superintendent Shane Holmes – Commander.

**Next Report**

There will be **no** further State Updates issued.  
Further reporting will continue through the Recovery template being managed by Queensland Reconstruction Authority.

Released under RTI - DPC





## Key Messaging

**Report Time**

13/02/2019 06:00

**Report ID**

R13447921

**Event**

Active Monsoon Far Northern Queensland - January 2019

### Key Messaging

- Community recovery efforts are underway, as the severe weather risk has decreased significantly across much of the state.
- Flood warnings are still current in a number of catchments.
- The Queensland Government is working with local governments and AgForce to facilitate fodder drops for livestock in flood-impacted areas. As flood waters move into Burke and Carpentaria, the focus for fodder drops may shift northwards. Register for a fodder drop at [agforceqld.org.au](http://agforceqld.org.au).
- If you want to help with the clean-up and recovery in Townsville and other affected communities, please register at [emergencyvolunteering.com.au](http://emergencyvolunteering.com.au).

### Sub Issue

#### Key event statistics

- The SES has received more than 4,398 requests for assistance since the event began (25 January).
- QFES has completed 8,200 damage assessments in North Queensland (as at 5pm Tuesday 12 February).
- QFES continues to assist with clean-up efforts in Townsville with crews attending more than 1,200 properties and completing more than 220 washouts.
- Close to 38,500 applications have been received for emergency hardship assistance with more than \$6.35 million paid to grant applicants, benefitting more than 35,800 people.
- GIVIT has received \$279,000 in cash donations (including \$100,000 from Adani) and has already connected approximately 8,400 donated items to community members in urgent need.

#### Safety

- Residents should check the Bureau of Meteorology website at [bom.gov.au](http://bom.gov.au) for the latest weather warnings.
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- Only use generators and pumps in well-ventilated areas, preferably outside.
- Only connect a generator to your home through a change-over switch and socket, never through a power point on any of your existing circuits.



## Key Messaging

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- Solar PV systems will still be generating power even when the mains power is off. The risk of shock or electrocution remains the same. Be cautious when accessing your roof.

### Recovery support

#### Financial assistance

- There is a range of financial assistance available to residents affected by flooding. If you are distressed or experiencing hardship due to the flooding, contact the Community Recovery hotline on 1800 173 349.
- Assistance for 29 councils have been activated under the state's Disaster Recovery Funding Arrangements, including:
  - Emergency Hardship Assistance (EHA) grants of up to \$180 per person, to a maximum of \$900 for a family of five or more, are available to help cover the costs of essential items, such as food and clothing, for people directly impacted by this disaster. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
  - The Essential Services Safety and Reconnection Scheme has been activated for 6 councils and areas of 5 additional councils including rural areas of Winton Shire. Visit [communityrecovery.qld.gov.au](http://communityrecovery.qld.gov.au).
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- Community Recovery Hubs are open 7 days, 9am to 5pm, at the following locations:
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  - Townsville Stadium, Murray Sporting Complex, Murray Lyons Drive, Annandale.
  - Brothers Townsville Football Club, 468 Bayswater Road, Mount Louisa.
  - 1300 Smiles Stadium, 154 Golf Links Drive, Kirwan.
  - Bluewater Community Centre, 14 Forestry Road, Bluewater.
- A Community Recovery Hub is open at the Cloncurry Community Precinct, 37 Scarr St, Cloncurry from 8.30am - 4pm today (13 February).
- A pop up hub is expected to open on Friday 15 February at Fr Bill Busuttin Community Centre, Church Lane in Julia Creek from 12 noon to 4.00pm. The hub will remain open over the weekend through to Monday 18 February.

## Key Messaging

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- Community Recovery workers are attending Evacuation Centres, working in the hubs and have conducted and continue outreach into the following suburbs: Rosslea, Oonoomba, Idalia, Railway Estate, Kirwan, Mundingburra, West End.
- There are more than 600 staff working on community recovery statewide.

### *Other assistance available to residents in flood affected areas*

- North QLD Flood Register is now available for homeowners to find local licenced tradespeople to repair damage, reconnect power or remove asbestos at [gbcc.build/NQFloodRegister](http://gbcc.build/NQFloodRegister).
- Information related to the clean-up, repair and rebuild after a flood can be found at [gbcc.qld.gov.au/home-building-owners/forms-fact-sheets-publications/fact-sheets](http://gbcc.qld.gov.au/home-building-owners/forms-fact-sheets-publications/fact-sheets).
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### *Housing*

### *Transport*

### *Schools/universities/colleges/public facilities*

### *Health*

- The Townsville Hospital is open and offering all emergency services for those who need care.
- Winton Multipurpose Health Centre remains isolated with the road closures around Winton.

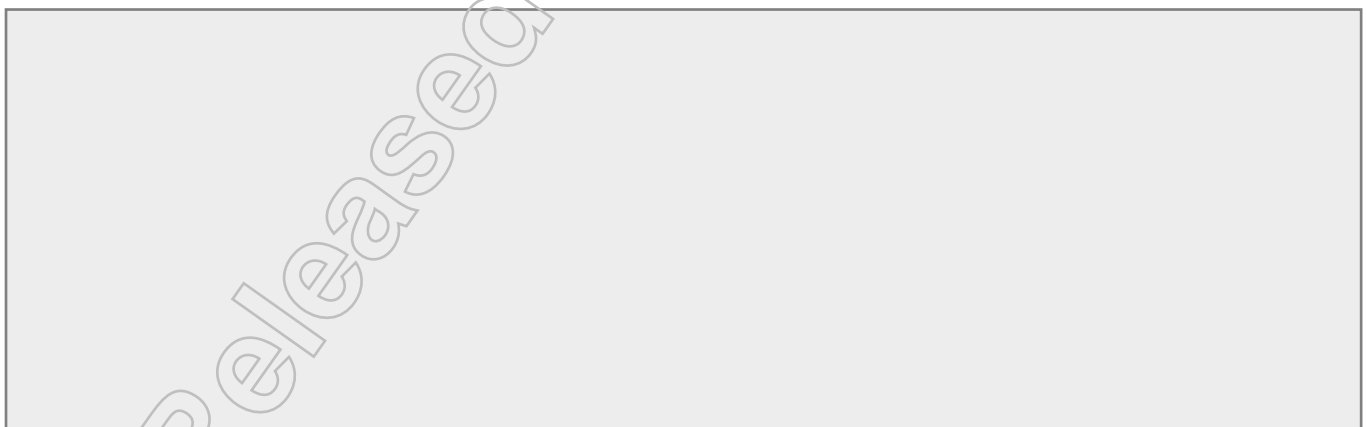


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- Fruits and vegetables from gardens affected by flood water may not be safe to consume.
- Disinfect household surfaces that have come into contact with floodwater.
- Exposure to mould may cause health problems for people with asthma, allergies or compromised immune systems. For advice about dealing with mould after a flood visit [qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould](http://qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould).
- Mosquitos, capable of transmitting disease, might be more common after a natural disaster. Cover up with long, loose clothing and use insect repellent.
- Avoid water activities until local councils confirm that the water is safe.

### Agriculture



### Clean up

- Remember when leaving fridges on the kerbside to remove the doors to prevent children from getting trapped.
- For information for residents who have had sewage enter their property visit [townsville.qld.gov.au](http://townsville.qld.gov.au).
- For more information related to cleaning-up, repairing and rebuilding after a flood visit [gbcc.qld.gov.au](http://gbcc.qld.gov.au)

## Key Messaging

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### Hot Issues

#### If asked question

- Response

### Approval

**Prepared**

Michelle Kennedy - Coordinator

13/02/2019 05:58

**Endorsed**

Michelle Kennedy - Coordinator

13/02/2019 05:58

**Approved**

Shane Holmes - SDCC Commander

13/02/2019 06:02

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## Queensland Emergency Management Report As at 1000hrs Monday, 18 February 2019

### Significant Events

### Current, Emerging & Forthcoming Events

	Queensland	Australia	International
<b>Geological Event</b>	• Nil reported	• Nil reported	• Nil reported
<b>Severe Weather</b>	• Nil reported	• Nil reported	• Nil reported
<b>Flood</b>	• <a href="#">Flood Summary</a>	• Nil reported	• Nil reported
<b>Cyclone</b>	• Nil reported	• Nil reported	• Vanuatu: <a href="#">TC Oma</a>
<b>Fire</b>	• Wallangarra: <a href="#">Bushfire (Advice Level)</a>	• WA: <a href="#">Severe Fire Danger</a>	• Nil reported
<b>Bio-threats</b>	• Nth Qld: <a href="#">Meloidosis</a>	• Nil reported	• Nil reported
<b><a href="#">Heatwave</a></b>	• <a href="#">Severe Intensity</a> • <a href="#">Heatwave Information</a>	• WA, NT: <a href="#">Severe</a>	• Nil reported

### Major Infrastructure

### Outages and Interruptions

#### Transport – [Road & Rail & Marine & Air](#)

- Multiple roads across Northern and Central Queensland have been impacted by flooding.
- For current information on road closures and restrictions, refer to Department of Transport and Main Roads: [QLDTraffic](#).
- [QR Travel](#) – Train services between Townsville and Mount Isa are currently suspended. No alternate arrangements are in place.

#### Power Outages – [Energy Queensland](#)

- Nil of significance reported.

#### Critical Infrastructure

- The following Queensland Dams are currently spilling:
  - Burdekin Falls Dam
  - Eungella Dam
  - Julius Dam
  - Tinaroo Falls Dam
  - Teemburra Dam
- Information on dams including current water levels can be found at: [www.sunwater.com.au](http://www.sunwater.com.au) and [www.seqwater.com.au](http://www.seqwater.com.au).



## QFES Significant Operations

### Joint Operations

- **South Western Region:** Fire & Rescue and Rural Fire Service crews along with National Parks and Wildlife Service crews continue to respond to the ongoing fire in the Wallangarra/Eukey area. State Emergency Service volunteers continue to provide support with transport, aircraft operations and community messaging.
- **South Eastern Region:** Fire & Rescue and Rural Fire Service crews yesterday commenced tackling a large grass fire and Wongawallan. The fire is uncontained and largely inaccessible. Backburning has commenced and it is likely to be a protracted incident. There is no current threat to properties.
- **North Coast Region:** Fire & Rescue Service and Rural Fire Service crews, with additional crews from Queensland Parks and Wildlife yesterday attended a grass fire burning on the western flank of the Bruce Highway at Landsborough.
- **Northern Region: East Coast Monsoon.**
  - 93 QFES personnel, 41 QFES vehicles remain deployed to Northern Region to support ongoing flood clean-up operations in the Townsville area. Northern Region is now managing within local resources with the demobilisation of deployed personnel occurring.
  - QFES have completed 8768 damage assessments in Townsville and have reported 135 buildings with severe damage, 1101 buildings with moderate damage and 2063 buildings with minor damage.

### Disaster Management

**Northern Region:** Cloncurry and McKinlay are in recovery with fodder drops and the implementation of the carcass removal plan. There are still high levels of flood water in the Carpentaria area. Walkers Bend is not expected to open for 10 days+. Fodder drops are being conducted from Bang Bang and Iffley to surrounding properties. Significant water is coming down the Diamantina catchment with initial estimates of up to 1974 levels in Birdsville in about 7-8 days' time. It's possible Birdsville will be cut off for 3 weeks as a result. The LDMG is well prepared.

### Fire & Rescue Service

- Refer to Joint Operations.

### Rural Fire Service

- Refer to Joint Operations.

### SES

- Refer to Joint Operations.



Weather

Current Situation

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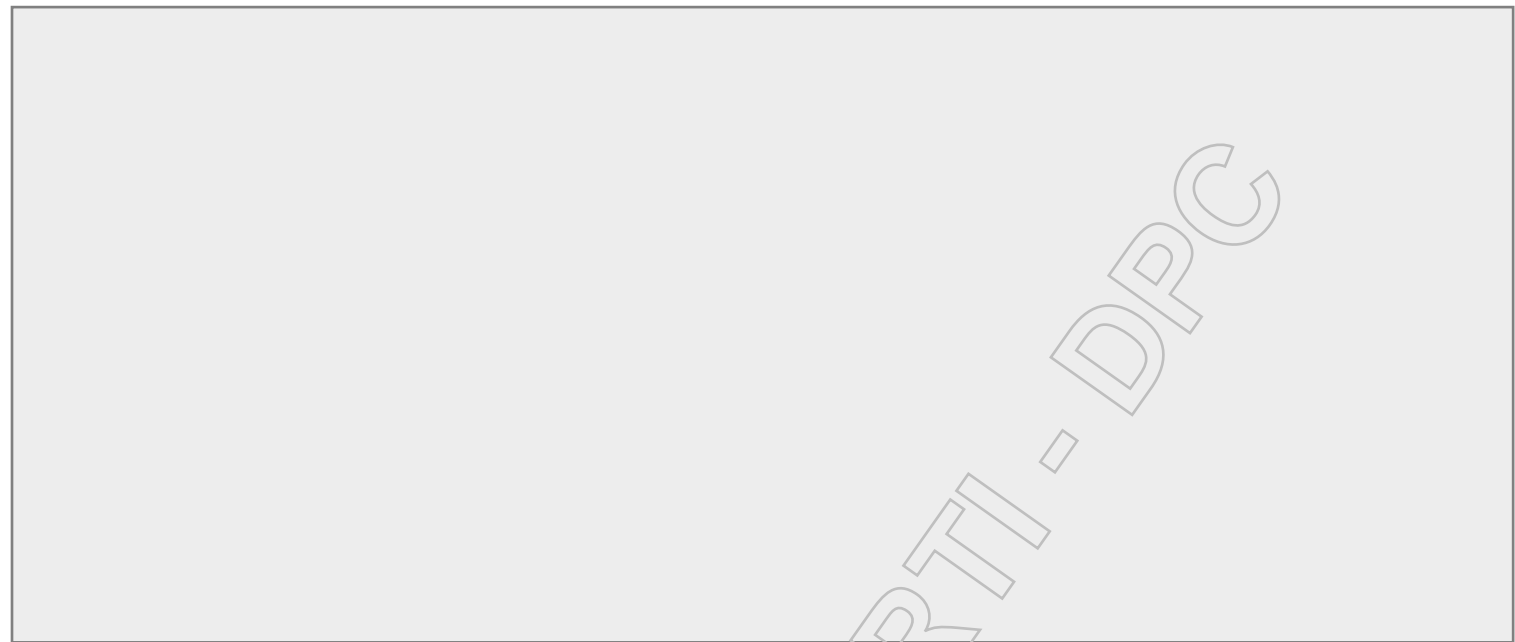
Weather Maps



Weather Forecast







### Media of Interest

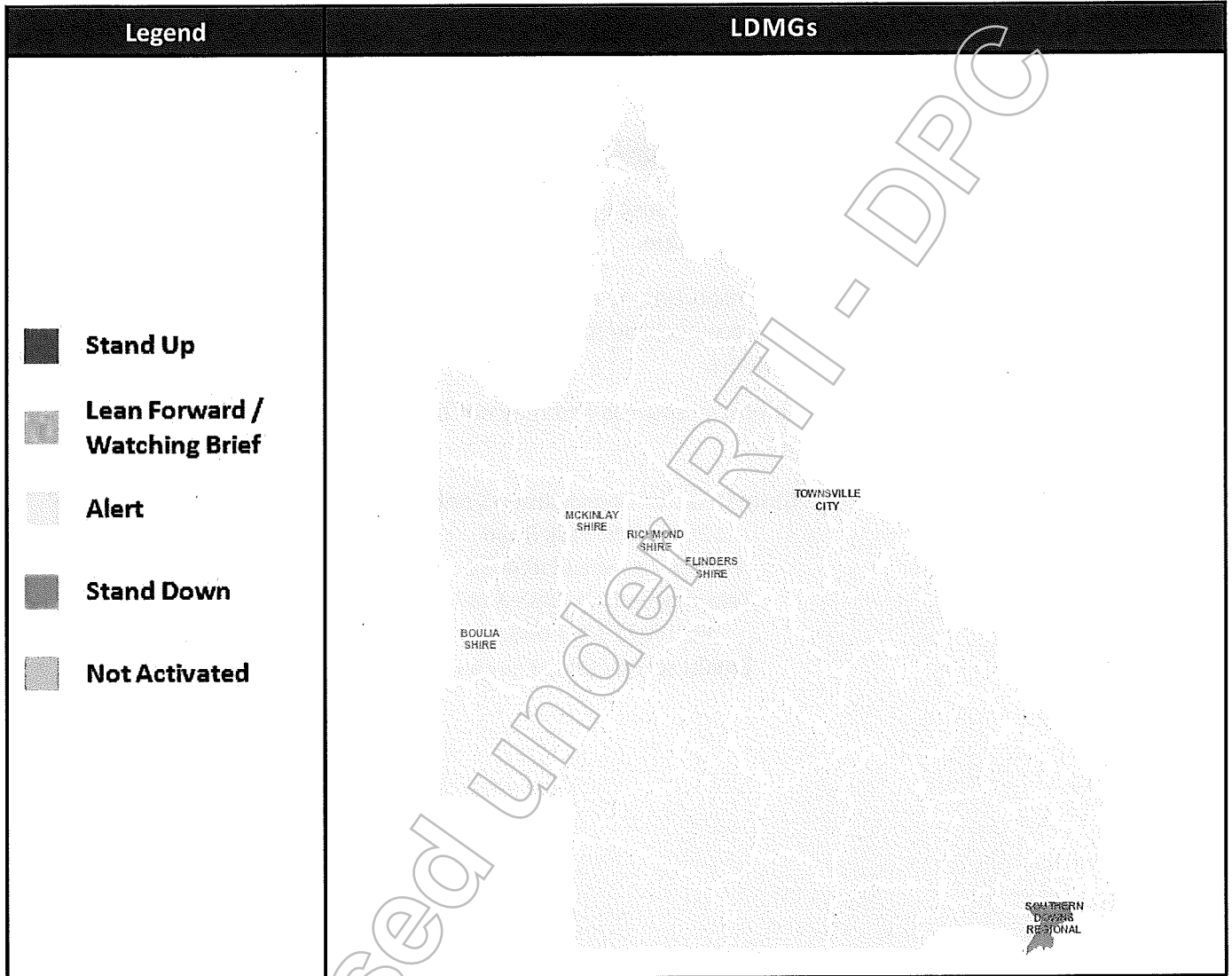
Source	Details
The Gold Coast Bulletin	<u><b>MORE than a dozen firefighting crews are battling a blaze on the northern Gold Coast.</b></u> 15 urban and rural crews are attempting to put out a grass fire at Wongawallan, on Wongawallan Road and Welches Road.

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Activations

SDCC	SOC	DART
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ROCs		DDMGs	
Brisbane	Brisbane	Innisfail	Mount Isa
Central	Bundaberg	Ipswich	Rockhampton
Far Northern	Charleville	Logan	Roma
North Coast	Dalby	Longreach	Sunshine Coast
North West	Far North	Mackay	Toowoomba
South Eastern	Gladstone	Maryborough	Townsville
South Western	Gold Coast	Moreton	Warwick
	Gympie		

## Next Report

The next Queensland Emergency Management Report will be issued at 1000 hours Tuesday, 19 February 2019.

**The QEMR is issued under the authority of the  
Director, State Operational Coordination Branch, Queensland Fire and Emergency Services**

### SDCC Watch Desk

The State Disaster Coordination Centre Watch Desk operates on a 24-hour capability and can be contacted as undersigned for further information.

The SDCC Watch Desk is responsible for reporting on emergency and disaster management activities and providing situational awareness to enhance decision making for emergency management, disaster management and senior QFES stakeholders.

Some information is obtained from unofficial sources and may not have been verified. Information is correct as of 0930 hours on date of issue.

State Disaster Coordination Centre  
125 Kedron Park Road  
Kedron Queensland 4031  
**Telephone:** (07) 3635 2387  
**Fax:** (07) 3357 4682  
**Email:** [sdcc@qfes.qld.gov.au](mailto:sdcc@qfes.qld.gov.au)

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