

Subject: MEETING | Tafe Queensland - Defence Skillstech
Location: Room 29.02, Level 29 1 William Street

Start: Thu 2/06/2022 11:00 AM
End: Thu 2/06/2022 12:00 PM

Recurrence: (none)

Meeting Status: Meeting organizer

Organizer: Bart Mellish
Required Attendees: Bart Mellish; Aspley Electorate Office; Bart Mellish; Sonya Reesby; Joey Kaiser; Elly Begley; Nicholas Fowler
Optional Attendees: Maud Beach

Attendees:

- AM Mellish
- Joey Kaiser
- Sonya Reesby
- Garry Hargreaves
- Paul Copson
- Michael Wulff
- Ashley Togiaono

Released under RTI - DPC

**ASSISTANT MINISTER TO THE PREMIER FOR VETERANS'
AFFAIRS AND COVID ECONOMIC RECOVERY**

Governance and Engagement

Tracking Folder No. TF/22/9280
Document No. DOC/22/83647

To: ASSISTANT MINISTER
Date:
**Subject: Meeting with the Defence Solutions Team from
TAFE Queensland regarding their Defence
Solutions Project**

Approved / Not Approved / Noted
A/Minister
Date/...../.....
Date Action Required by:/...../.....
Requested by:
(if appropriate)

• RECOMMENDATION

It is recommended that you **note** the following information for your meeting with the Defence Solutions Team, TAFE Queensland regarding their Defence Solutions Project, scheduled for 11.00am – 12.00pm, Thursday 2 June 2022 in room 29.02, 1 William Street, Brisbane.

• KEY ISSUES

- Mr Garry Hargreaves, Defence Solutions Manager, TAFE Queensland, has invited you to meet with the Defence Solutions Team to discuss the Defence Solutions Project run by TAFE Queensland.
- The following people also are attending the meeting:
 - o Mr Paul Copson, Defence Solutions Officer, TAFE Queensland
 - o Mr Michael Wulff, Defence Project Officer, TAFE Queensland.
- The Office for Veterans, Department of the Premier and Cabinet (DPC) has been working with the Defence Solutions Team to develop the Defence to Civilian Success Training Program which was announced in Parliament by the Premier and Minister for the Olympics on 18 November 2021.
- The Defence to Civilian Success Training Program is the direct result of the 2020–21 state election commitment to provide free TAFE and apprenticeships for up to 300 transitioning veterans.
- TAFE Queensland and DPC have signed a funding agreement to deliver this program over the next three years, in the sum of \$900,000 (ex GST).
- The Defence Solutions Team has established a strong relationship with ex-Australian Defence Force (ADF) members through the TAFE Queensland Transitioning to Civil Street program, which aims to match the existing skill sets of transitioning veterans with educational opportunities, to provide them with meaningful civilian career paths.
- Since the initiative was launched in 2020, over 200 ex-ADF members have been supported to find new career pathways in a range of industries, including electrotechnology, manufacturing, horticulture, fitness, nursing, engineering, and project management.
- Ms Sonya Reesby, Acting Executive Director, Office for Veterans and Office for Rural and Regional Queensland, Department of the Premier and Cabinet, will be attending as the departmental representative.
- Key documents to support your attendance are provided at the **attached documents**.

Release

• ELECTION COMMITMENTS

- The Queensland Government announced a \$1.1 million training package to provide free TAFE and apprenticeships for up to 300 veterans transitioning to civilian employment and to enhance the Veterans' Employment Pathway and the Queensland Veterans' Portal.

• BACKGROUND

- TAFE Queensland provides a range of solutions and services to help support veterans re-entering the workforce following their transition from the ADF, including access to qualifications, skills and micro-credentials across different technical trades and professional areas.
- On 14 April 2021, you met Mr Garry Hargreaves and Mr Paul Copson at the launch of the TAFE Queensland and Soldier On initiative, which extends Soldier On's existing programs to include guided professional educational pathways and career outcomes through a range of TAFE Queensland courses such as Engineering, Information Technology, Trades and Apprenticeships.

Comments (Assistant Minister or DG)

Filly Morgan
A/Associate Director-General

Released under RTI/DPS

Release

Subject: MEETING | Salvation Army Veterans Support Team
Location: Room 28.12, Level 28, 1 William Street.

Start: Tue 7/06/2022 10:00 AM
End: Tue 7/06/2022 11:00 AM

Recurrence: (none)

Meeting Status: Meeting organizer

Organizer: Bart Mellish
Required Attendees: External - Aspley Electorate Office; External - Bart Mellish; Sonya Reesby; Joey Kaiser

Attendees

- Johnathon Dyer
- Sally-Anne Clark
- Aaron Pimlott

Released under RTI - DPC

To: ASSISTANT MINISTER
Date:
Subject: Meeting with the Salvation Army Veteran Support Team
Tuesday 7 June 2022, 10.00am – 10.45am
Meeting Room TBC, 1 William Street, Brisbane

Approved / Not Approved / Noted
A/Minister
Date/...../.....
Date Action Required by:/...../.....
Requested by:
(if appropriate)

• RECOMMENDATION

It is recommended that you **note** the following information to support your attendance at The Salvation Army Veteran Support Team (TSAVST) meeting (the meeting).

• KEY ISSUES

- Mr James Martin MP, State Member for Stretton, met with the TSAVST recently. At the meeting, TSAVST requested to meet with you to discuss how the Queensland Government can work alongside TSAVST to support the veteran community and introduce TSAVST's homelessness program for veterans and their families.
- The Veteran's Support Program (VSP) is a collaboration between the Salvation Army and the Returned and Services League of Australia, Queensland Branch (RSL Qld).
- The VSP supports veterans and their families to overcome barriers and secure and maintain stable, safe and independent housing.
- The VSP also addresses factors that contribute to veteran homelessness, including Post Traumatic Stress Disorder, mental health issues, relationship breakdowns, addictions, challenges with physical health, unemployment and legal issues.
- Ms Sonya Reesby, A/Executive Director, Office for Veterans and Office for Rural and Regional Queensland, will attend the meeting as the departmental representative.
- Additional information to support your attendance at the meeting is **attached**.
- A VSP report from January to June 2021 was provided to the Office for Veterans in July 2021 and is **attached** for your information.

• ELECTION / CABINET / PUBLIC COMMITMENTS

- In 2020, the Queensland Government committed \$1.8 million over four years to support veterans and their families who are homeless or at risk of homelessness, through a network of outreach services to provide veterans with the support they need to find stable and secure accommodation.
- The Office for Veterans is working with the Department of Communities, Housing and Digital Economy (DCHDE) to deliver this election commitment.

Release

ASSISTANT MINISTER TO THE PREMIER FOR VETERANS' AFFAIRS AND COVID ECONOMIC RECOVERY

Governance and Engagement

Tracking Folder No. TF/22/8950
Document No. DOC/22/81611

- DCHDE's Specialist Homelessness Response Team is partnering with their network of 22 Housing Service Centres, Specialist Homelessness Services and veteran-specific organisations, including the VSP, The Oasis Townsville, the Vietnam Veterans' Association and Open Arms.
- DCHDE's program is expected to launch no later than September 2022.

• **CONSULTATION**

- TSAVST.

• **BACKGROUND**

- The Salvation Army is the largest provider of homelessness services across Australia and formally recognise veterans as a vulnerable group with increased risks of becoming homeless.
- According to the VSP, approximately 5800 veterans are experiencing homelessness in Australia, but this figure may be higher.

Comments (*Assistant Minister or DG*)

Filly Morgan
Associate Director-General

Release

Action Officer: Taylor Atkins
Area: Office for Veterans
Telephone: s.73 Personal Info

Approved by Filly Morgan, Associate Director-General
Governance and Engagement
Telephone: 300 9224 Approved on: 27 May 2022



Veteran Support Team

January - June

2021

MISSION

End Veteran Homelessness.

Our commitment to ending Veteran homelessness is echoed by our Founders William and Catherine Booths' call to justice; to live, love and fight alongside those who are marginalised, suffering and excluded and seeing the image of Christ in those we serve, and in all that we do.

WHAT WE DO

The Veteran Support Team walk alongside Veterans to search for housing, secure that housing and maintain their chosen housing. This is dependent mainly on income and access to support networks. We have many conversations with Veterans from the first point of contact, throughout their time in the program about all the options that are available to them with which they are able to have choice and control over aspects of their lives such as location, type of housing, and maintaining or building support networks that suit their needs.

VALUES

- INTEGRITY
- COMPASSION
- RESPECT
- DIVERSITY
- COLLABORATION

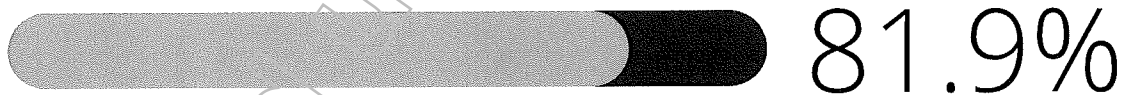


Housing Outcomes

Number of closed participants

72

Veterans who secured housing

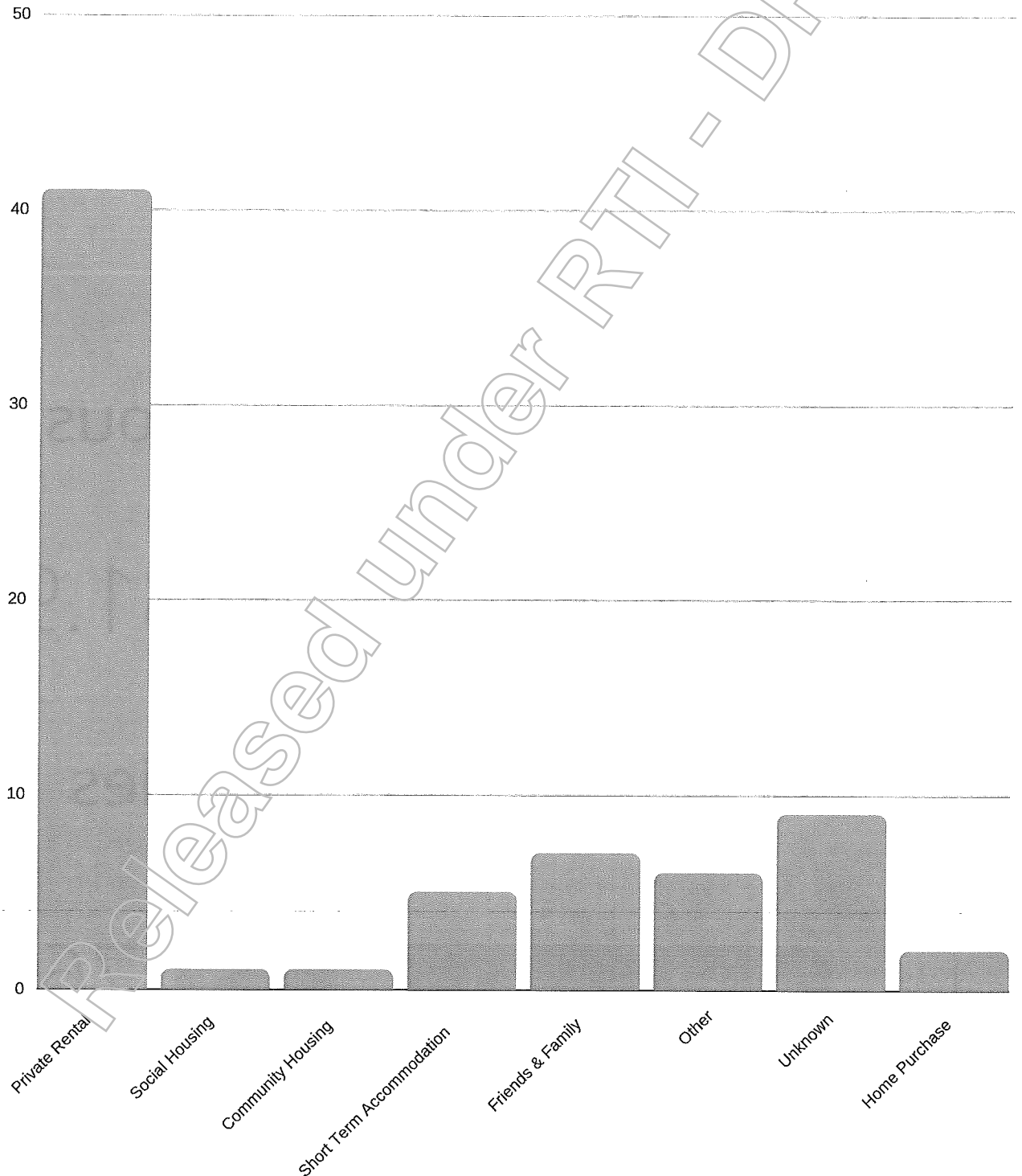


Private leased tenancies



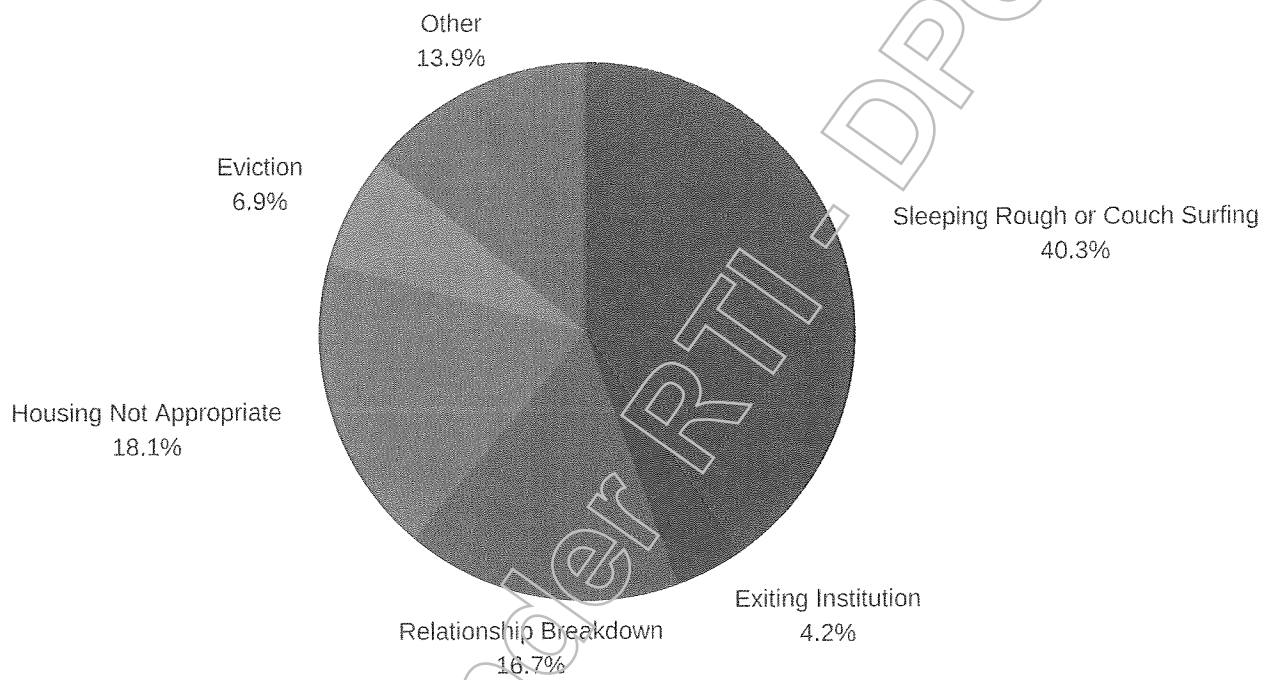
Type of accommodation secured

During January - June 2021, the Veteran Support Team worked with 72 Veterans. Of these 72 Veterans, 59 secured housing. 45 of these being leased tenancies.



Demographics

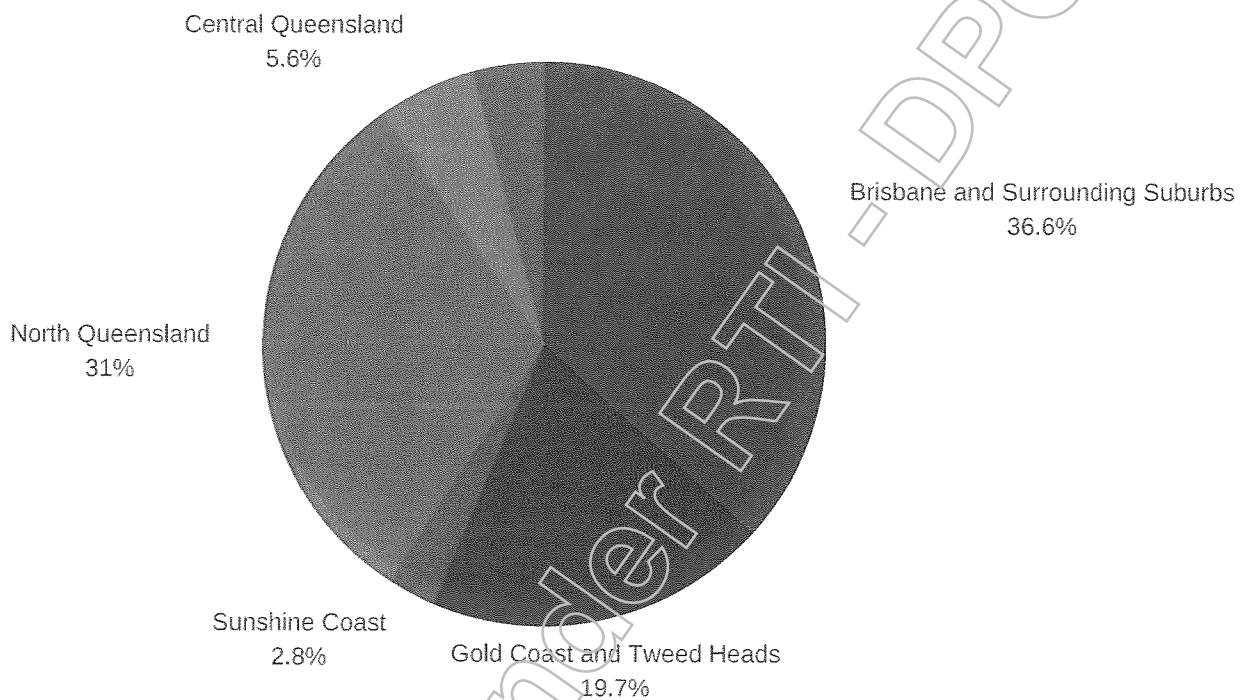
Reason for referral



This graph shows the large variety of reasons that Veterans may find themselves homeless or in housing stress. Across the six month period the Veteran Support Team found that due to the growing competitive nature of the rental market and the lack of affordable housing that a significant number of Veterans we worked with experienced homelessness, their housing was not appropriate for their needs and they were unable to secure housing within a reasonable timeframe upon their leases ending.

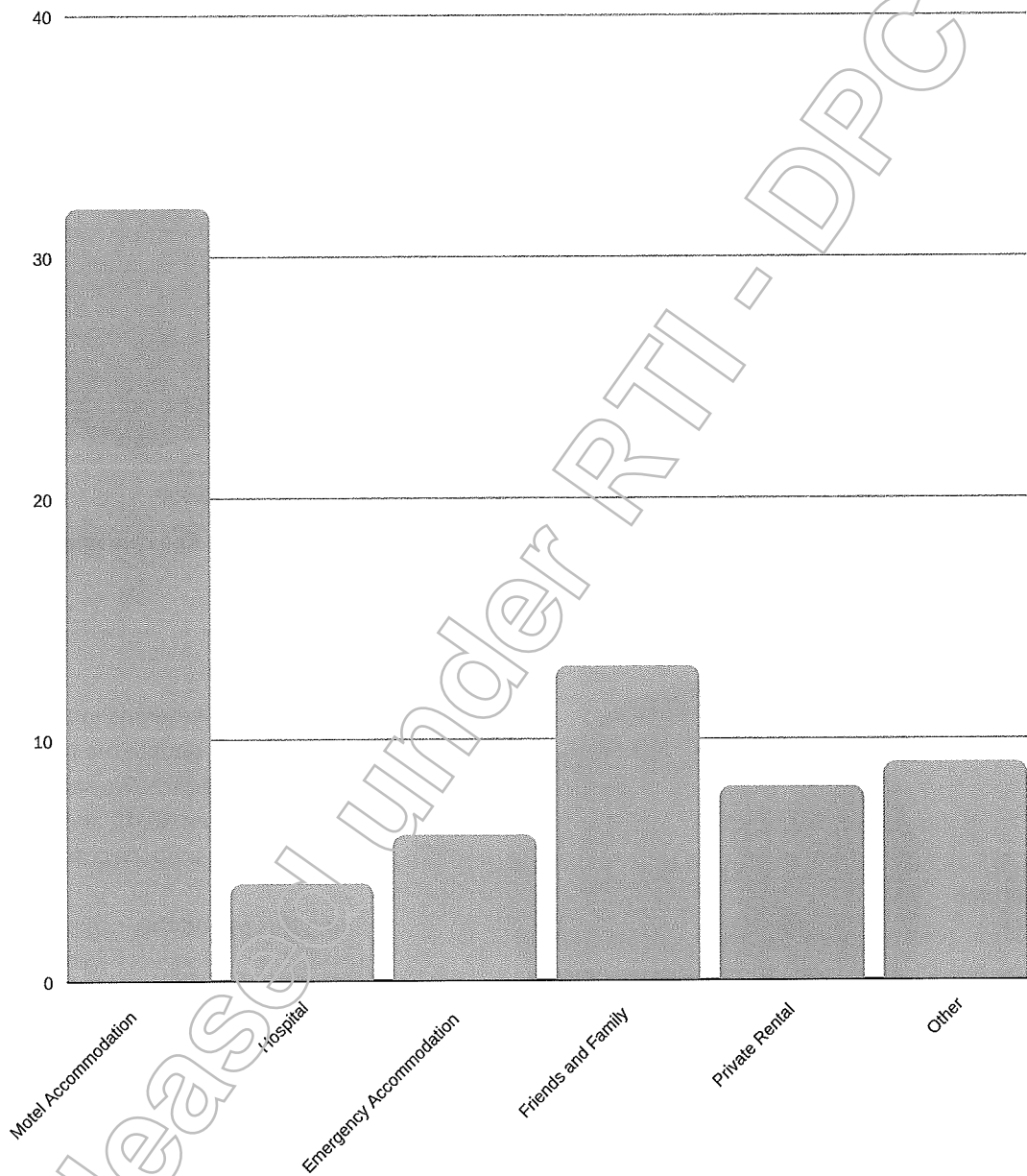
Released Under RTI - DPC

Veteran Location at time of Referral



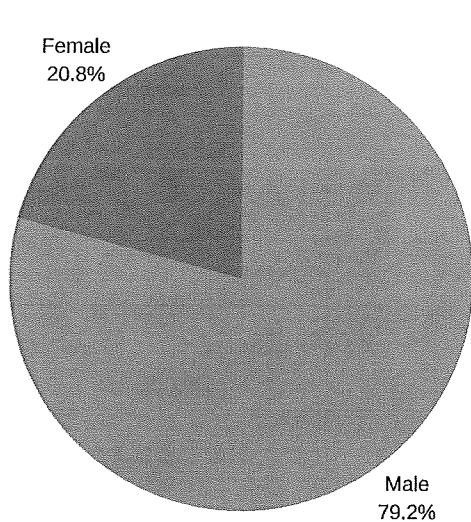
The Veteran Support Team works within Queensland and Tweed Heads regions. Please note that this graph focuses on the area where the Veteran was initially located, not where housing was eventually secured. This graph shows that the Veteran Support Team in partnership with RSL Queensland is broadening its reach across Queensland. The Well-being Advocates across the state have been instrumental in this task. The Veteran Support Team creates and maintains connections with a wide range of services, both NGO's and Government services along with other mission expressions of the Salvation Army and services that assist the Veteran community, both Ex-Service Organisations and Veteran Support Organisations.

Veteran accommodation at time of referral

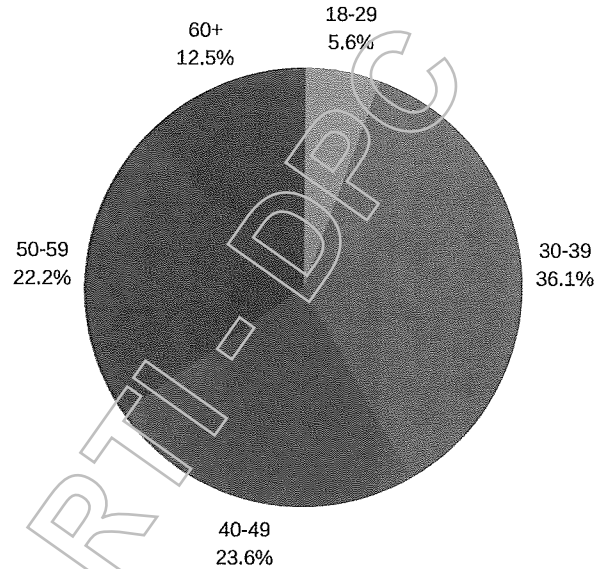


This graph focuses on where the Veteran's were accommodated when referred to the Veteran Support Team. This period saw an increase in RSL Queensland providing temporary motel accommodation, a slight increase in family and friends assisting the Veteran and other accommodation such as use of campervans rise. There was a decrease this period in the amount of Veteran's still housed in a private rental upon referral. This reflects the current housing stress that Queensland and the whole of Australia is currently experiencing.

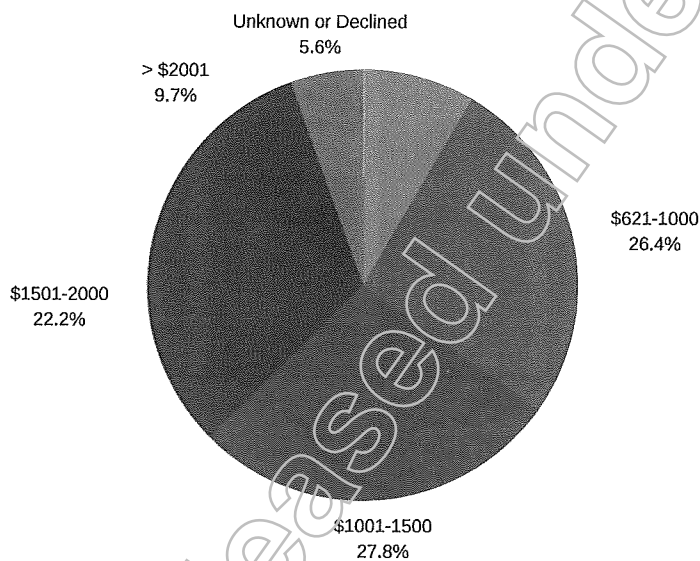
Age, Gender, & Income of Veterans



Gender demographics



Age demographics



Income Breakdown

The majority of Veterans in this six month period were male with double the rate of female Veterans accessing the service. We saw another increase in Veterans between 30-39 and a decrease in Veterans under 29 being supported during this period.

During this period the income support Centrelink provided for job seekers went down to it's pre-covid 19 rate (with a slight raise of \$50 per fortnight from April 2021). Veterans who were able to transition to DVA payments through the great work of Claims Advocates were able to demonstrate a more stable income.

The Veteran Support Team continues to advocate for Veterans on a wide range of different incomes and increase understanding amongst property managers of different forms of DVA income.

Released under RTI - DPC

Contributing Factors



The Veteran Support Team walks alongside Veterans of all ages and hopes to assist in a greater understanding of Veteran homelessness. The program furthermore seeks to understand the causes of homelessness and the impact that safe, stable and secure housing can have on a Veteran.

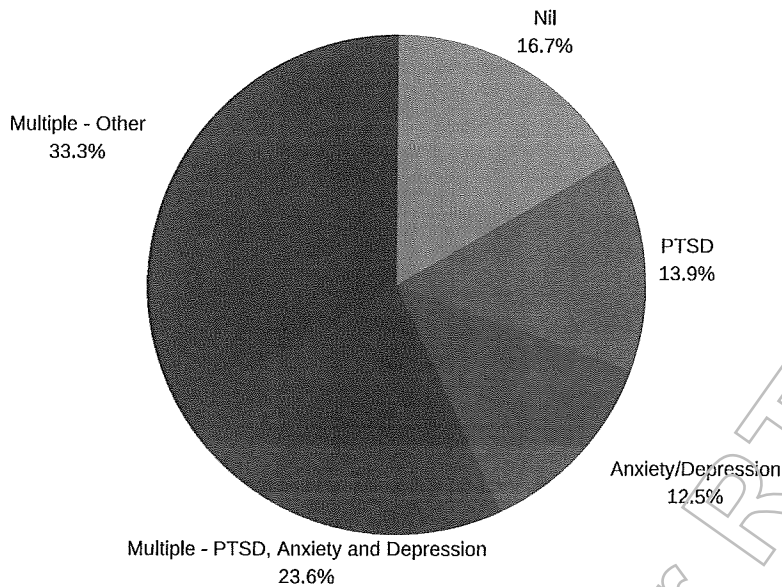
Contributing factors to homelessness among the homeless population are also present within the Veteran population. These factors include mental health, substance use, financial issues, legal issues, physical health and unemployment. As we have learnt from research both domestic and internationally and through our work over the past four years and the expertise of RSL Queensland, the Veterans who experience homelessness also have a unique set of impactful life events that can lead to homelessness. The most significant of these include higher psychological distress symptoms, operational deployment, unemployment and relationship breakdown following transition.

A greater understanding of these contributing factors which act as barriers to housing, allows the Veteran Support Team to establish a service delivery response to holistically support Veterans experiencing homelessness.

As a team we aim to improve our service model everyday by gathering feedback about our service and the benefits that Veterans encounter as a by-product of accessing the service. The benefits of stable, safe and secure housing are well documented. This process enables a Veteran to "springboard" into the next chapter of their lives addressing the underlying causes of their housing instability. We work under a Housing First Framework and this approach while assisting the Veteran to access the necessary supports that enable them to maintain the housing secured is at the core of our service.

All information collected is self-reported by the Veterans.

Health

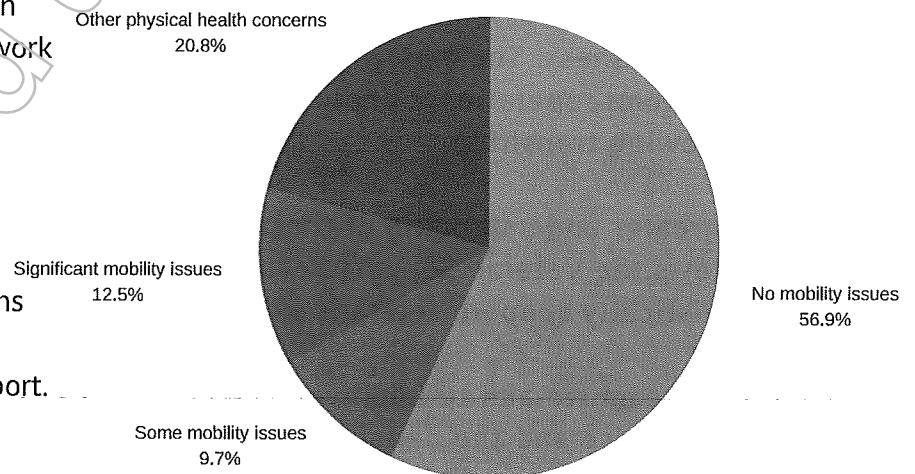


Mental Health

Approximately 83% of participants in the program self-identified and/or were diagnosed as having some form of mental health concern. The majority of the Veterans either were linked in with, or continued to access, mental health support during their time in the program. The service works closely with all mental health professionals to provide the most appropriate support and housing for each individual. This may include linking in with Mates 4 Mates and/or Open Arms for counselling services along with DVA Rehabilitation providers.

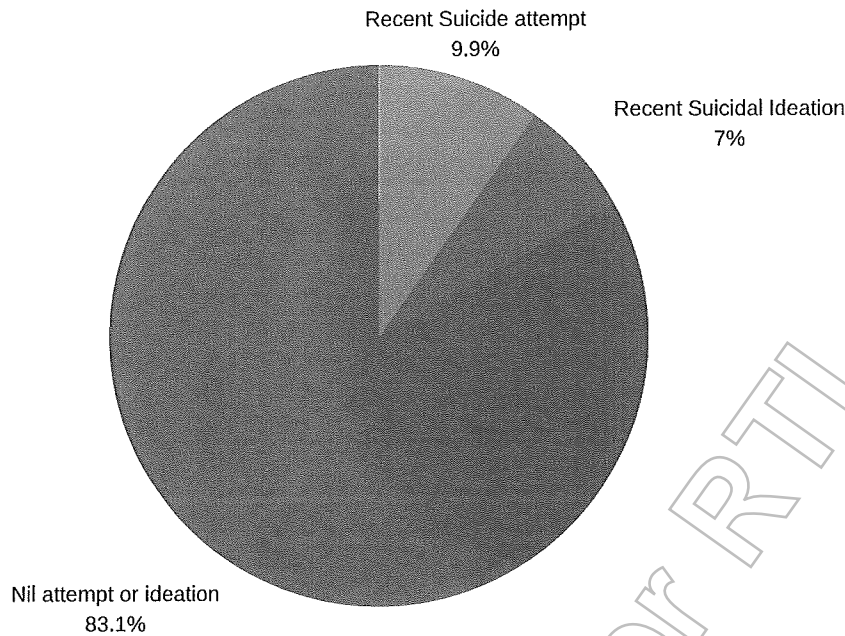
Physical Health

The Veteran Support Team walks alongside Veterans at every stage of life and ability. As this graph shows 12.5% of Veterans we work with have mobility issues that directly impact their housing needs and therefore require tailored housing options, including only ground floor properties or no step over baths etc. This is a considerable increase from the previous report. There are a range of factors involved in this that will be discussed later in the report. The graph also shows that 56.1% of Veterans we work with have some mobility or other health issue that affects their quality of life and therefore the range of housing options available to them.



Health

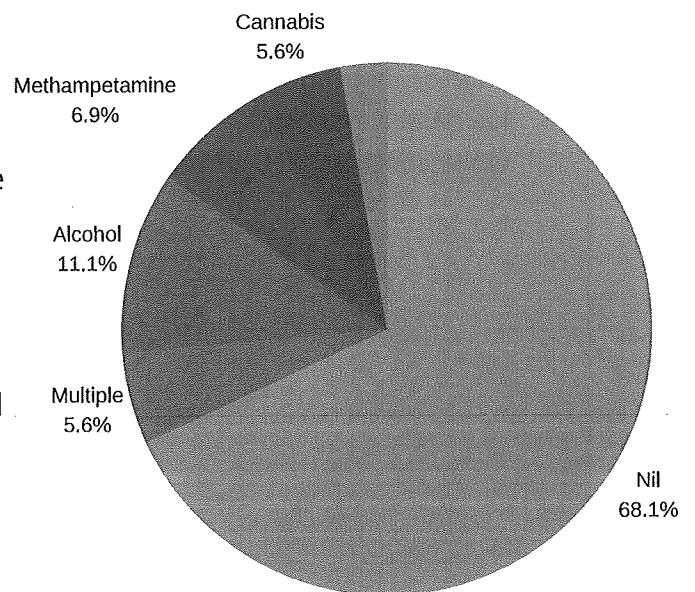
Suicide risk



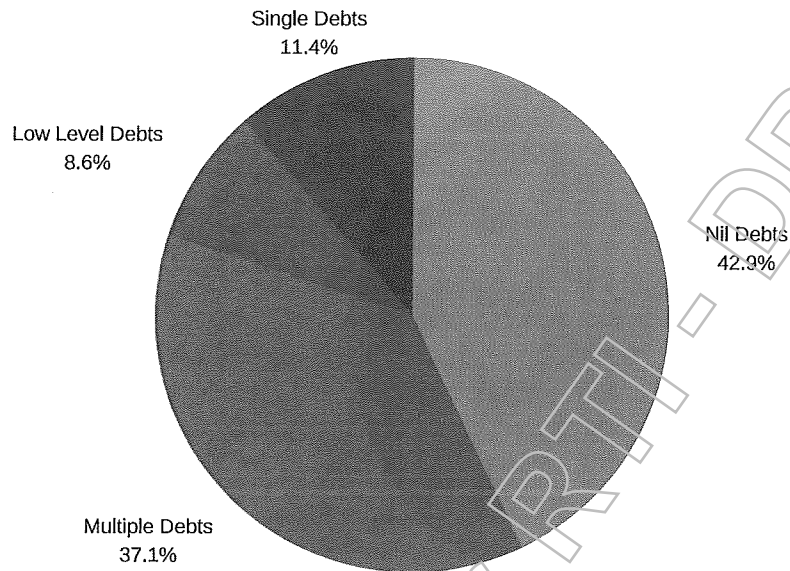
16.9% of participants in the program identified as being at risk of suicide while being a participant of the program. The Veteran Support Program works with the Veteran to ensure that this risk is mitigated during and after their time in the program. This is through support services such as Open Arms, Mates 4 Mates and DVA Rehabilitation providers where mental health support can be accessed. The program also works with all health professionals involved if it is identified that a hospital admission is required.

Substance Use

Approximately 32% of participants currently used one or more substances. This fell from 40% in the 6 months prior (July-December 2020). In this period, alcohol and methamphetamine were the substances most used. The use of alcohol appears to be the most consistently used over time. We assist Veterans with addiction issues to address these through linking them in with services such as detox/rehabilitation facilities both private and community based and community outreach supports such as the ADHOT team in Brisbane. We work in collaboration with these services to ensure that accommodation is sustainable for the Veteran and believe that for everyone recovery is possible.



Finances



58.3% of participants in the program had some form of debt with 37.1% of participants having multiple debts that significantly impacted their weekly/fortnightly take home pay. Over the six months there has been a 25% increase of Veterans having some form of debt. The Veteran Support Program works closely with Moneycare and other services that provide financial counselling such as Bravery Trust, and the Veteran to allow the participants to address their financial needs both in the long and short term. This allows the Veteran to have at least 30-40% of their income available for the housing that they wish to secure while continuing to address their debt requirements.

Discussion

Through the previous report we commented that as far as the rental market was concerned these were "unprecedented times". What we have seen in the previous six months can only be described as a statewide rental crisis. This has been well documented in various news sources and many stories about the state of the current rental market have grabbed the media's and the communities attention. The Covid-19 pandemic affected everyone in differing ways. There were a number of lockdowns in Queensland, most for only a short period. We heard anecdotes of people flooding to Queensland from other parts of the country and many people looking for a "sea" or "tree" change as many workplaces transitioned their workforce to remote work. This along with income instability and uncertainty led to property owners moving back into their properties and the fallout from this was the rental market has been shrinking in capacity and demand has been increasing. We as a program, along with the feedback we are receiving from real estate property managers and the wider housing community is that the rental market has never seen demand of this nature. To provide context one family that accessed our service submitted 81 applications before they were successful in obtaining a property. They were a family with a great rental history, a substantial income and great references and therefore very few if any housing barriers. We are seeing rental rates of below 1% in some areas. It is not uncommon to see that as soon as a property is listed to already have multiple applications put forward for the property. This has seen an increase in Veterans accessing the service to come to us because their rental property is being sold or the owners are moving back in and they were unable to find an alternative housing arrangement in the two months given as a notice to leave.

The state of the private rental market has been coupled with the State Government's response to homelessness in the Covid-19 environment and the changing nature of the homelessness sector as a whole and a growing demand for both social and community housing as affordable housing options become more in demand. The partnership between RSL Queensland and The Salvation Army continually work together to provide Veterans with solutions that are safe, secure and sustainable. The service model that has developed continues to support Veterans in many forms across the state and the collaborative process between the two organisations has only grown with the challenges we face, where due to the environment we continue to "think outside the box" for housing solutions for the Veteran we walk alongside of.

Case Study

[redacted] Veteran Support Team by RSL QLD [redacted]

[redacted] vacate [redacted]

[redacted]

[redacted]

engagement with the Veteran Support Team. [redacted]

[redacted] lock-down due to the covid-19 pandemic. [redacted]

[redacted] VST worker. [redacted]

[redacted]

[redacted]

[redacted]

[redacted] supported [redacted] housing options and apply for rentals, Department of Housing and Community Housing. [redacted] accommodated

[redacted]

[redacted]

[redacted]

Released under RTI - DPIC

Case Study

[redacted] Queensland [redacted]

[redacted]

[redacted] different support services and support workers, mostly funded by NDIS.

[redacted] referral to the program [redacted]

rental [redacted] a notice to leave [redacted]

[redacted]

[redacted] NDIS funding to extend to housing to allow for more sustainable and affordable options.

[redacted]

[redacted]

Released under RTI/DPC

Case Study

[redacted] Queensland. [redacted]

[redacted] notice to leave [redacted]

subsequently

referred to the Veteran Support Team.

The Salvation Army and Bravery Trust [redacted]

Release

Moving Forward

VETERANS
CONTINUE TO BE
SUPPORTED
PAST JUNE 2021

51

with more referrals expected

The Veteran Support Team aims to provide responsive and effective housing support to Veterans and their families.

The Salvation Army and RSL Queensland aim to regularly review the program to ensure that a quality service is provided. Some improvements include:

- Developing stronger relationships with external service providers including Open Arms Complex Case Managers, DVA, housing providers and other community organisations and ongoing networking within the housing and homelessness sectors to improve referral pathways.
- Increased knowledge for other mission expressions within the Salvation Army due to promotion and the focus on Veterans at a national level.
- Increased knowledge of the community of the issue of Veteran homelessness and how this can be addressed.
- Attending training and community engagement activities to increase knowledge of both Veteran specific homelessness and street sleeping/rough sleeping supports available within Queensland.
- Contributing to the knowledge base around Veteran homelessness through the development of a training package to be rolled out to all Salvation Army frontline workers.
- In conjunction with RSL Queensland ensuring viable service delivery and best practice in achieving this.
- Working with all levels of government to achieve the best outcomes for Veterans and an increased knowledge of Veteran homelessness.
- Working with researchers and others in advancing our feedback procedures and gathering techniques in order to provide an important information source for both organisations and the community in general.
- Advancing the program to enable a national response and always holding the goal of Ending Veteran Homelessness at the forefront of everything we do.

s.73 Name

Subject: EVENT | Rep Hinchliffe to Open Cooly Rocks On
Location: Cooly Rocks on Beachside Precinct, Coolangatta

Start: Wed 8/06/2022 9:45 AM
End: Wed 8/06/2022 11:00 AM

Recurrence: (none)

Meeting Status: Meeting organizer

Organizer: Bart Mellish
Required Attendees: Aspley Electorate Office; Bart Mellish

Pack to come from Min Hinchliffe Office.

PARKING INFO:

We would ask Mr Mellish to park up in the Greenmount Car Park at 9:45am where s.73 Name (the hot-rod car owner) will be waiting with his hot-rod.

Mr Mellish and [redacted] would then drive through the festival precinct and to the media call location in our Elvis Precinct.

This will be near the Elvis Bar near the pink Elvis Cadillac.

If Mr Mellish has time, [redacted] would be happy to take him for a longer spin in the hot-rod post the media call as well.

Attached event pack items includes:

- Event Background
- Event Profile / Function Protocol
- Fast Facts

A few points to note:

1. There is no speech requirement for this opportunity, however I have included fast facts to reference in any media interviews that may occur on the day.
2. The event organiser is projecting \$7.06 in direct and incremental spending, however TEQ has estimated \$5.01, consistent with pre COVID-19 outcomes. The fast facts reference the event organiser's projections.
3. The event background, TEQ has based the 2022 projection of visitor nights on pre COVID-19 outcomes. 2021 saw length of stay increase due COVID -19 pent up demand, we expect it to revert to previous year levels as travel conditions normalise.

Release

s.73 Name

Subject: Copy: Meeting: Property Council of Australia
Location: 1 William St, Brisbane

Start: Thu 9/06/2022 2:00 PM
End: Thu 9/06/2022 3:00 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Aspley Electorate Office

Room TBC
Attending

Jen Williams – Queensland Executive Director – s.73 Personal Information
Julia Dixon – Senior Policy Advisor -

Consider the environment before you print this email.

NOTICE - This e-mail and any attachments are confidential and only for the use of the addressee.

If you have received this e-mail in error, you are strictly prohibited from using, forwarding, printing, copying or dealing in anyway whatsoever with it, and are requested to reply immediately by e-mail to the sender or by telephone to the Parliamentary Service on +61 7 3553 6000.

Any views expressed in this e-mail are the author's, except where the e-mail makes it clear otherwise. The unauthorised publication of an e-mail and any attachments generated for the official functions of the Parliamentary Service, the Legislative Assembly, its Committees or Members may constitute a contempt of the Queensland Parliament. If the information contained in this e-mail and any attachments becomes the subject of any request under Right to information legislation, the author or the Parliamentary Service should be notified.

It is the addressee's responsibility to scan this message for viruses. The Parliamentary Service does not warrant that the information is free from any virus, defect or error.

Subject: MEETING | Kookaburra Kids Foundation
Location: Small meeting room, Level 40 1 William St

Start: Thu 16/06/2022 10:00 AM
End: Thu 16/06/2022 10:45 AM

Recurrence: (none)

Meeting Status: Meeting organizer

Organizer: Bart Mellish
Required Attendees: External - Aspley Electorate Office; External - Bart Mellish; MSB - Filly Morgan; Elly Begley

Released under RTI - DPC

To: ASSISTANT MINISTER
Date:
Subject: Meeting with Australian Kookaburra Kids Foundation
10.00am – 11.00am, Thursday 16 June 2022
Meeting Room TBC, 1 William Street, Brisbane

Approved / Not Approved / Noted
A/Minister
Date/...../.....
Date Action Required by:/...../.....
Requested by:
(if appropriate)

• RECOMMENDATION

It is recommended that you **note** the following information provided to you to attend the meeting with Australian Kookaburra Kids Foundation (AKKF).

• KEY ISSUES

- You will be meeting with Ms Melissa Smith, Community Liaison Officer, Defence and the Business Development Manager (QLD), Australian Kookaburra Kids Foundation to discuss how the Queensland Government can work alongside AKKF to support children from current and ex-serving defence families.
- AKKF offers a range of free programs designed and developed to support young people between the ages of 8-18, who come from current and ex-serving defence families that are impacted by mental illness.
- AKKF provides a safe environment for children to share their experiences with children living in similar circumstances, reducing isolation, and building a peer support network. AKKF helps children learn coping skills and build resilience, to manage their home lives and reduce vulnerability.
- The Queensland Government does not fund AKKF. Annual reports for AKKF indicate that it receives some funding from the Federal Government as well as corporate partners.
- Additional information (**attached**) is prepared for your attendance at the meeting.
- I will attend the meeting as the departmental representative.

• BACKGROUND

- AKKF is a not-for-profit organisation and registered charity. Founded in 2002 by Dianne Madden, who through personal experience identified the lack of support for children living in a family affected by mental illness.

AKKF has offices in Townsville and Brisbane that encompass the areas of Sunshine Coast and Gold Coast.

Comments (Assistant Minister or DG)

Filly Morgan
Acting Associate Director-General

Release

Subject: EVENT | Queensland Post-Budget Luncheon
Location: Brisbane Convention and Exhibition Centre

Start: Wed 22/06/2022 12:00 PM
End: Wed 22/06/2022 1:30 PM

Recurrence: (none)

Meeting Status: Meeting organizer

Organizer: Bart Mellish
Required Attendees: External - Aspley Electorate Office; External - Bart Mellish

Guest of Paul Bini

Released under RTI - DPC

s.73 Name

From: Bart Mellish
Sent: Tuesday, 21 June 2022 11:40 AM
To: External - Aspley Electorate Office; Assistant Minister to the Premier
Subject: FW: Post-Budget Lunch on tomorrow - Confirmation and dietary requirements

For diary. No materials needed

Bart

From: [redacted] crisisandcomms.co>
Sent: Tuesday, 21 June 2022 11:33 AM
To: [redacted] crisisandcomms.co>
Subject: Post-Budget Lunch on tomorrow - Confirmation and dietary requirements

Good morning

I look forward to seeing you at the Queensland Post-Budget lunch on **tomorrow** at the Brisbane Convention and Exhibition Centre

Please let me know if you have any dietary requirements or if any issues arise related to your attendance.

DATE: Wednesday 22 June
TIME: 11.45 am for 12 noon
WHERE: Brisbane Convention and Exhibition Centre



The poster features the EY logo with the tagline 'Building a better working world' on the left. The main title is 'QUEENSLAND LABOR POST-BUDGET LUNCH' with the date 'Wednesday 22 June 2022'. Below the title are two photographs: one of Premier and Minister for the Olympics, Hon Anastacia Palaszczuk MP, and another of Treasurer and Minister for Trade and Investment, Hon Cameron Dick MP. The word 'INVITATION' is prominently displayed in large letters. The text below describes the event and lists the attendees.

QUEENSLAND LABOR POST-BUDGET LUNCH
Wednesday 22 June 2022

INVITATION

Premier and Minister for the Olympics, Hon Anastacia Palaszczuk MP and Treasurer and Minister for Trade and Investment, Hon Cameron Dick MP

Queensland Labor is pleased to extend an invitation to our Post-Budget Lunch with Premier and Minister for the Olympics, Hon Anastacia Palaszczuk MP and Treasurer and Minister for Trade and Investment, Hon Cameron Dick MP.

The Premier, Treasurer and other Ministers will join Queensland's business leaders to share Labor's vision for the future of the Queensland economy.

Release

Best regards

s.73 Name | **Partner**

+61 [redacted]

[redacted]@crisisandcomms.co

www.crisisandcomms.co



CAUTION – This message may contain privileged and confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, distribution or reproduction of this message is prohibited. If you have received this message in error please notify Crisis&Comms Co via return email or on 61 408 721 072.

Released under RTI - LDC

Release

Subject: NEW VENUE - LUNCH MEETING | Premier to meet with Assistant Ministers - ADVANCER | Emily - POLICY/STAFF | Wendy - DIGITAL | TBA

Location: LOCATION | Ministers Room B.14, Parliament House

Start: Thu 23/06/2022 1:00 PM

End: Thu 23/06/2022 2:00 PM

Recurrence: (none)

Meeting Status: Accepted

Organizer: Annastacia Palaszczuk

Required Attendees: Jeff Sullivan; Virginia Healy; External - Inala Electorate Office; Premier Security; Bart Mellish; External - Nikki Boyd; Charis Mullen; External - Brittany Lauga; Julieanne Gilbert; External - Bruce Saunders; External - Lance McCallum; External - Michael Healy

Optional Attendees: David Lee; Emily Kerekes; Jim Murphy; Jon Persley; Tam van Alphen; Wendy Bourne; Darren Cann; Shane Doherty; Kerryn Manifold; Zoe Russell; Jack Harbour; Chris O'Brien; Madison Cann; Zoe Bos; Alex Elliot; Hayley Lockyer; Olivia Winchester; Gai Duffy; Kelly McMahon; Richie Bates; External - Pine Rivers Electorate Office; Nikki Boyd; Emily Arlidge; @Premiers.Social; Erinn Swan; Deon Savage; Rebecca Duke; Jack Simmons

1-2pm Lunch Meeting with Assistant Ministers
Confirmed Amy 24/5/22

- Bart Mellish - Aspley
- Nikki Boyd - Pine Rivers
- Charis Mullen - Jordan
- Brittany Lauga - Keppel
- Julieanne Gilbert - Mackay
- Bruce Saunders - Maryborough
- Lance McCallum - Bundamba
- Michael Healy - Cairns



Agenda.docx

Subject: Meeting | Dr Andrew Cronin - Australian Veteran Health Service
Location: UPDATED: 30.11, level 30

Start: Tue 28/06/2022 2:00 PM
End: Tue 28/06/2022 2:45 PM

Recurrence: (none)

Meeting Status: Meeting organizer

Organizer: Bart Mellish
Required Attendees: Aspley Electorate Office; Bart Mellish; Joey Kaiser; Sonya Reesby

Released under RTI - DPC

ASSISTANT MINISTER BRIEFING NOTE

Tracking Folder: TF/22/11063
Document Number: DOC/22/107054
Date Action Required By: 27 / 06 / 2022

To: THE ASSISTANT MINISTER TO THE PREMIER
FOR VETERANS' AFFAIRS AND COVID
ECONOMIC RECOVERY

Date:

Subject: Meeting with Dr Andrew Cronin, Australian
Veteran Health Services, 2.00pm 28 June 2022
Room 30.11, 1 William Street

Approved / Not Approved / Noted
Assistant Minister: _____
Date: / / 2022

RECOMMENDATION

1. It is recommended that you:
 - a) It is recommended that you **note** the following information provided for your attendance at the meeting with Dr Andrew Cronin, Director and Practice Principal, Australian Veteran Health Services (AVHS).

KEY ISSUES

2. The Department of the Premier and Cabinet (DPC) has been advised that you met Dr Cronin briefly at an event and you requested a further discussion with him on how to assist AVHS in providing support for veterans in Queensland. Dr Cronin has also contacted the Office for Veterans, DPC previously about their work.
3. AVHS is a medical service run by veterans, which is designed to assist service personnel in their transition from military life to civilian life. AVHS aims to maximise efficiency and processes involved in Department of Veterans' Affairs' (DVA) claims, permanent impairment assessments, Australian Defence Force transition medicals along with CASA and FAA Pilot Medicals. Dr Cronin has provided a short summary of the role of AVHS and some key achievements (**attached**).
4. Additional information (**attached**) has been prepared to assist your attendance at the meeting. As the significant appointment process for the Queensland Veterans' Council and Veterans' Reference Group is ongoing, some additional information has been included in the attached talking points.
5. Ms Sonya Reesby, A/Executive Director, Office for Veterans will attend as the DPC representative.

CONSULTATION

6. Dr Cronin, AVHS.

BACKGROUND

7. Dr Cronin served in the Royal Australia Air Force as an Aeronautical Engineer, posted to No.2 Flying Training School, Defence Material Organisation and Squadron. Dr Cronin is the Qualified Board Direct of US Aviation (FAA) and Aviation (CASA) Medicals, Aeromedical Retrievals.

AVHS is based in Springfield Central, Brisbane providing medical services for veterans transitioning from military to civilian life. The doctors and medical staff of AVHS also conduct regular outreach clinics in Townsville at The Oasis and Canberra through the Veterans Support Centre in Belconnen. Consultation services provided by AVHS are free of charge, at no cost to Veterans. However, CASA and FAA Pilot Medicals are available as privately billed services.

Michael Cocchetti
A/Director, Office for Veterans

Release



Australian Veteran Health Services

Level 5
2 Wellness Way
Springfield Central
QLD 4300

1300 766 206

Navigating Healthcare For Our Veterans

contact@avhs.com.au

LETTER TO THE MR BART MELLISH, MP – MEMBER FOR ASPLEY

AUSTRALIAN VETERAN HEALTH SERVICES

“Navigating Healthcare For Our Veterans”

22nd June, 2022

Dear Mr Bart Mellish, MP,

RE: 1. Introduction to the Australian Veteran Health Services

Thankyou for your valuable time to engage with the AVHS. We currently service Queensland Veterans with their DVA Claims and Permanent Impairment Assessments based out of Springfield Central. We regularly visit Townsville (and Canberra) once a month to provide Outreach Services to Veterans in those areas. We are able to perform most of our work remotely, so this greatly assists the access that Queensland Veterans have to AVHS Services.

AVHS wold like to establish ongoing relationships with Government Departments and Ministers regarding increasing the Services that AVHS provide, as well as increasing the access that Queensland Veterans have to the services that AVHS can provide.

Thankyou again for your time on Tuesday 28th June, 2022. I have attached a briefing sheet for your perusal outlining the AVHS and how the AVHS would like to engage with your Department.

Kind Regards,

s.73 Signature

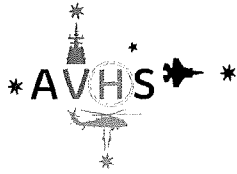
Dr Andrew Cronin | Director and Practice Principal

Australian Veteran Health Services

MBBS UQ, BEng(Hons), MMgtSt UNSW, GCertAeromedRet, MPH&TM JCU, GCertHltSci QUT
FACRRM, FRACGP (2016), FARGP, AFRACMA (2016), MRaEs, GAICD

m: s.73 Personal Informat | e: [redacted] au

Release



Australian Veteran Health Services

Navigating Healthcare For Our Veterans

Level 5
2 Wellness Way
Springfield Central
QLD 4300

1300 766 206

contact@avhs.com.au

BRIEFING FOR MR BART MELLISH, MP – MEMBER FOR ASPLEY

Background Information

- The Australian Veteran Health Services (AVHS) is a boutique medical service designed to assist service personnel in their transition from military life to civilian life.
- AVHS is a medical service run by Veterans for Veterans.
- For a long time, there has been no effective method of the medical transition from military life to civilian life. It consists of one “Separation Health Medical”, and then discharge.
- Veterans are required to find their own GP, engage with Veterans’ support services, and get on with their lives without sufficient guidance or medical care.
- AVHS aims to provide several services for Veterans as they discharge from the military;
 - Pre-discharge health assessment (funded by Joint Health Command),
 - Review of Medical Records and writing of reports for service-related conditions to be submitted to DVA via DVA Diagnosis Forms,
 - Post-discharge health assessment (via Medicare),
 - Provision of Permanent Impairment Assessments for Veterans,
 - Ongoing support in the transition period with nursing, social work and case management staff,
 - Provision of a ‘matching’ service, referring Veterans to GP in their town of discharge who are familiar with Veteran Health.
- AVHS believes that provision of these services will assist Veterans in the most vulnerable part of their lives – the transition from military to civilian life.
- AVHS will aim to compliment services already out there such as the RSL and Advocacy – filling in the large gaps that currently exist.
- AVHS aims to be the preferred provider of health services to Veterans by DVA.

Achievements Since Opening in Aug 2021

- Over 1000 Veterans receiving DVA services from AVHS.
- Over 3,200 Claims submitted to DVA on behalf of our Veterans.
- Over 250 Conditions assessed under the Permanent Impairment Assessment requirements.
- Employing 10 permanent staff and over 20 contracted staff.
- Preliminary Memorandum of Understanding between AVHS and RSL Queensland (Springfield Sub-Branch) to build and operate a Veterans’ Wellness Centre in Springfield – “Horizons”.

Engagement with Assistant Minister to the Premier for Veterans’ Affairs

- A meeting between the AVHS and the Assistant Minister to the Premier for Veterans’ Affairs.
- Discussion regarding ongoing support for Veterans by the AVHS
- Discussion regarding AVHS expansion and further support from the Assistant Ministers’ Office.
- Partnership with the Assistant Ministers’ office in any way in which we can assist the Minister.

Release



Australian Veteran Health Services

Level 5
2 Wellness Way
Springfield Central
QLD 4300

1300 766 206

Navigating Healthcare For Our Veterans

contact@avhs.com.au

Staff

- Dr Steven Smith – Working in ADF Garrison since 2014 at RAAF Amberley. Prior to this worked in Rural and Indigenous Health throughout Southern Queensland.
- Dr Andrew Cronin – Veteran of RAAF 1995-2003 and ARA 2004-10. Working in rural and remote health for many years, ADF Garrison since 2018 in South-East Queensland.
- Dr Harsharan Singh – Veteran of RAAF 2006-17 with several deployments as a Medical Officer. ADF Garrison since 2018.

Released under RTI/ODPC